



Retrieving a Forgotten User ID in the Web Portal

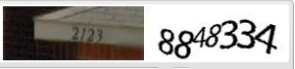
Forgotten User ID

If you forgot your User ID, then click on the [Forgot User Id](#) link.

Login to eMedNY Web Portal

User Id: *

Password: *



I Agree to Medicaid Confidentiality Regulations

[Privacy & Terms](#)

[Forgot Password](#) | [Forgot User Id](#)

Don't have a User Id?

[Register with us](#)

Create an account to enroll in services and applications provided by eMedNY.

[Continue your Registration](#)

If you did not complete your Registration you can continue the Registration.

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Identification Information

Once clicked, this screen will appear. Enter the provider's NPI. If the provider is atypical, click on the 'I do not have NPI' box and a field for MMIS will appear. Enter the MMIS ID. Enter the email address you used during enrollment into web portal. Click on 'Submit'. 'Clear' will clear all entered fields.

The screenshot shows the 'Forgot your User Id?' form in the eMedNY Web Portal. The form is titled 'Forgot your User Id?' and asks the user to provide the following information to identify them. It includes a checkbox for 'I do not have NPI' and fields for NPI, MMIS ID, and Email Address. There are 'Submit' and 'Clear' buttons at the bottom.

Once you click on 'Submit', an email will be sent to the email address on file with the User ID in it.

The screenshot shows an email notification titled 'Forgot User ID portal to: Provider'. The email contains the user ID MYTEST33 and a link to log into the web portal.

Click on the link in the email to log into the Web Portal.