



Training Video

For NYS Medicaid Providers

Pharmacy

Key Objectives

Familiarize providers with the
NYS Medicaid Pharmacy Program (NYRx) Website

eMedNY.org Website

eMedNY Home Page

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NEW! For Practitioners ONLY
PROVIDER ENROLLMENT
PORTAL
ENROLL TODAY!

Pharmacy Benefit Transition
NEW YORK STATE Department of Health | Medicaid NYRx
LEARN MORE

Are you compliant with NYSDOH EFT Requirement?

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welcome to
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 **Department of Health** | **Medicaid NYRx**

PHARMACY BENEFIT TRANSITION

Effective April 1, 2023, NYS Medicaid members enrolled in mainstream Medicaid Managed Care (MMC) Plans, Health and Recovery Plans (HARPs), and HIV-Special Needs Plans (SNPs) will receive their pharmacy benefits through the NYRx Pharmacy program instead of through their MMC Plan. The pharmacy benefit transition to NYRx does not apply to NYS Medicaid members enrolled in Managed Long-Term Care (MLTC) Plans [e.g., MLTC, Programs of All-Inclusive Care for the Elderly (PACE), Medicaid Advantage Plus (MAP), the Essential Plan, or Child Health Plus (CHP)]. Transitioning the pharmacy benefit from MMC to NYRx will provide NYS with full visibility into prescription drug costs, allow centralization of the benefit, leverage negotiation power, and provide a uniform list of covered drugs with standardized utilization management protocols simplifying and streamlining the drug benefit for NYS Medicaid members. NYS Medicaid consumers have comprehensive drug coverage and equitable access to an extensive network of over 5,000 pharmacy providers.

Providers, including prescribers, pharmacies and DMEPOS providers, **must be enrolled** in NYS Medicaid to receive reimbursement for services provided to Medicaid members. See [provider enrollment](#) for more information.

Failure to enroll will result in denial of claims for prescriptions, effective April 1, 2023.

 **FAQs**

Useful Links

- [Pharmacy Benefit Transition](#)
- [NYRx Medicaid Pharmacy Program](#)
- [Medicaid Pharmacy List of Reimbursable Drugs](#)
- [Provider Enrollment](#)
- [Provider Enrollment Status Resources](#)
- [Medicaid Preferred Drug Program](#)
- [Medicaid Pharmacy Program Member Resources](#)
- [Top Edit Resource Sheet](#)
- [ProDUR-ECCA D.0 Provider Manual](#)

Important Medicaid Updates

- [October 2022 Medicaid Update Special Edition Part 1](#)
- [January 2023 Medicaid Update Special Edition Part 2](#)
- [March 2023 Medicaid Update Special Edition Part 3](#)

NYS Medicaid Pharmacy Program (NYRx) Website

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Welcome to NYRx, the Medicaid Pharmacy Program



Department of Health

Medicaid NYRx

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Pharmacy program and billing policy and other pharmacy related information can be found in the [NYS MMIS Pharmacy Provider Manual](#) and the Department's [Medicaid Update](#). You may also contact us at NYRx@health.ny.gov or (518) 486-3209 for Medicaid pharmacy policy related questions.

https://www.health.ny.gov/health_care/medicaid/program/pharmacy.htm

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Welcome to the NY Medicaid Pharmacy Program (NYRx)

Information about Medicaid's Prescription Drug Benefit and Changes Coming April 2023



Department of Health

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Member Quick Links

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All Stakeholders Meetings

NYSDOH hosts a monthly All Stakeholders webinar about the pharmacy benefit transition. Members, providers, and all interested stakeholders are welcome to attend. Registration information will be posted one week prior to each webinar date.

Upcoming webinars:

- April 18, 2023 at 1:00 PM

Presentations from past meetings are available in the [Document Repository](#).

https://www.health.ny.gov/health_care/medicaid/redesign/mrt2/pharmacy_transition/index.htm

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For Providers/Prescribers and Pharmacists

NY Medicaid Pharmacy Program (NYRx) Information for Providers

Effective April 1, 2023, Medicaid members enrolled in mainstream Managed Care (MC) plans, Health and Recovery Plans (HARPs), and HIV-Special Needs Plan (SNPs) will receive their pharmacy benefits through the Medicaid Fee-for-Service (FFS) Pharmacy Program instead of through their Medicaid MC plan as they do now. The transition does not apply to members enrolled in Managed Long-Term Care plans (e.g., MLTC, PACE and MAP), the Essential Plan, or Child Health Plus (CHP).

Transitioning the pharmacy benefit from MC to FFS will provide the State with full visibility into prescription drug costs, allow centralization of the benefit, leverage negotiation power, and provide a single drug formulary with standardized utilization management protocols simplifying and streamlining the drug benefit for Medicaid members.

- [Pharmacy Benefits Affected by Transition from Managed Care](#)
- [Information for Pharmacies](#)
- [Information for Prescribers](#)
- [Information for Providers of Durable Medical Equipment, Prosthetics, Orthotics, and Supplies \(DMEPOS\)](#)
- [Frequently Asked Questions \(FAQs\)](#)
- If you need help or have questions, please contact us:



By email:
NYRx@health.ny.gov.



By phone:
The Medicaid Helpline can help you in your preferred language:
1-800-541-2831
Open Monday - Friday, 8 am - 8pm and Saturday, 9am - 1 pm



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Welcome to NYRx, the Medicaid Pharmacy Program

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The New York State Medicaid Pharmacy program, NYRx, covers medically necessary FDA approved prescription and non-prescription drugs for Medicaid members. Prescription drugs require a prescription order with appropriate required information. Non-prescription drugs, often referred to as Over-the-Counter or OTC drugs, require a fiscal order (a fiscal order contains all the same information contained on a prescription). Certain drugs/drug categories require the prescribers to obtain prior authorization. Information on this benefit can be found in the New York State Medicaid [State Plan Amendment](#).

Beginning April 1, 2023, Medicaid members enrolled in mainstream Managed Care (MC) plans, Health and Recovery Plans (HARPs), and HIV-Special Needs Plans (SNPs) will have their [pharmacy benefits transitioned](#) to NYRx, the Medicaid Pharmacy program. The transition will not apply to members enrolled in Managed Long-Term Care plans (e.g., PACE, MAP, and MLTC), the Essential Plan, or Child Health Plus.

Pharmacy program and billing policy and other pharmacy related information can be found in the [NYS MMIS Pharmacy Provider Manual](#) and the Department's [Medicaid Update](#). You may also contact us at NYRx@health.ny.gov or (518) 486-3209 for Medicaid pharmacy policy related questions.

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NYRx Information for Medicaid Members

Covered Drugs and Pharmacy Locator

What You Need to Know About Getting Your Prescription Drugs through Medicaid

Your pharmacy benefit is the part of your Medicaid health insurance that helps you pay for your prescription drugs and supplies. Before April 1, 2023, Medicaid members enrolled in a Medicaid Managed Care (MC) plan access their pharmacy benefit through their health plan. Medicaid members enrolled in Medicaid Fee for Service (FFS) access their pharmacy benefit through Medicaid Fee for Service. The Medicaid Fee for Service pharmacy benefit has been renamed NYRx, the Medicaid Pharmacy Program.

Beginning April 1, 2023, all Mainstream MC Medicaid members will get their drugs through NYRx, the Medicaid Pharmacy Program. This applies to consumers enrolled in MC plans, Health and Recovery Plans (HARPs) and HIV-Special Needs Plans (HIV-SNPs). Managed Long-Term Care plans (e.g., PACE, MAP, MLTC) and the Essential Plan are not included.

For all Medicaid members affected by this change, our goal is to make this transition as seamless as possible by providing you the information and resources you may need in preparation for the move from your MC to NYRx.

- [Understanding the Move from Managed Care to FFS](#): History and Objectives
- [Frequently Asked Questions \(FAQ\)](#)
- [Covered Drugs, Preferred Drugs and Covered Supplies in Medicaid FFS](#)
- [Pharmacies that take Medicaid FFS](#)
- [Member Notice of Change](#) (PDF)
- [Member Fact Sheet: What You Need to Know](#) (PDF)
- [Dual Eligible Member Notice of Change](#) - (PDF)
- If you need help or have questions, please contact us:



By email:
NYRx@health.ny.gov



By phone:
The Medicaid Helpline can help you in your preferred language: 1-855-648-1909. TTY 1-800-662-1220
Open Monday - Friday, 8 am - 8pm and Saturday, 9am - 1 pm



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Search Pharmacy and Medical Equipment


**Department of Health** Medicaid NYRx

New York State Medicaid Members





Member Dashboard

NYRx, the Medicaid Pharmacy Program Member Resources


 Member Dashboard


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 Pharmacy & Medical Equipment

 OTC and Prescription Drugs


Welcome to NYRx, the Medicaid Pharmacy Program Member Resources

Effective April 1, 2023, your pharmacy benefit will transition from Managed Care to NYRx, the NYS Medicaid Pharmacy Program. This website provides information and tools about your pharmacy benefits, including what drugs and supplies are covered and where you can find a nearby pharmacy that takes NYRx.



What is NYRx, The NYS Medicaid Pharmacy Program?

NYRx covers your prescription drugs, over-the-counter products, and medical supplies. In some instances, if you have a primary insurance and also qualify for Medicaid, then Medicaid would only be billed after your primary insurance to assist with paying the primary insurance copay or with coverage of a drug that is excluded from that insurance plan.





How do I contact someone for help about my pharmacy benefits?


For help by phone, contact the NYRx Medicaid Helpline at: (855) 648-1909. TTY 1-800-662-1220. Helpline Hours: Mon-Fri 8AM-8PM, Sat 9AM-1PM, Language help is available


Helpful information is also available online:

- The [FAQs about NY Medicaid Benefits](#) provides answers to the most common questions, including about copays and renewals.
- The [FAQs about the Transition of the Pharmacy Benefit](#) provides answers to questions received from members, providers, and other stakeholders about the transition from Medicaid Managed Care to NYRx.
- The [Member Fact Sheet](#) has quick information about the changes effective April 1, 2023.




Search Pharmacy and Medical Equipment

New York State Medicaid Members



Search for a Pharmacy or Medical Equipment Supplier

Find what you are looking for where you need it



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Covered Medical Supplies

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OTC and Prescription Drugs



Drugs and medical supplies may be available at a pharmacy. Additionally, medical supplies are available at a DME Supplier.

Use the search tool to locate a pharmacy or DME supplier near you that takes Medicaid Fee for Service:

- Name (optional):** Provide at least the first three letters of the pharmacy or supplier's name. For example, enter "Wal" to search for pharmacies including Walgreens and Walmart
- Select Service:** Select the type of service location (Pharmacy, Medical Equipment Supplier & Dealer, or All)
- Select County OR Zip Code and Within:** Select either a county or enter a zip code and select a distance range within miles. The tool will search based on the distance from the zip code.

You may need to use the +/- buttons to see all results on the map. If you do not find the name of your pharmacy or supplier in the search results, try a broader search by leaving the name field blank. If you are searching by zip code, you may need to adjust the distance range.

Please note the following:


- Not all pharmacy names will be an exact match.** If the pharmacy name in the list is not an exact match, check if the address matches the pharmacy you are looking for.

Examples of pharmacy names that may appear differently in the tool:


Pharmacy Name	Displayed in the Search Tool as
Hannaford	Martin's Foods of South Burlington, LLC
Kinney Drugs	KPH Healthcare Services, Inc.
Market 32 or Price Chopper	Golub Corporation
Rite Aid Pharmacy	Eckerd Corporation

- Some pharmacies and suppliers outside of NYS are currently not searchable within the tool.** To verify enrollment for an out of state pharmacy or supplier, please use the [Medicaid Enrolled Provider Listing](#). Additionally, members may contact the provider directly to verify their enrollment with the NYRx program and to confirm their ability to continue receiving medications or supplies from them.

Search OTC and Prescription Drugs


**Department of Health** Medicaid NYRx

New York State Medicaid Members





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Search OTC and Prescription Drugs

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New York State Medicaid Members







Search for OTC and Prescription Drugs

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 **OTC and Prescription Drugs**



Medicaid List of Covered Drugs and Over the Counter (OTC) Products

This page provides a search for drugs/OTCs covered by NYRx, the Medicaid Pharmacy Program. All drugs covered by NYRx can be found using this tool.

1. Enter the full name or partial name of the drug (at least 4 letters), and then click the "Search" button. If you search by partial name, the tool will look for all drugs containing those letters, not just those that begin with it. For example, entering "lip" will show Glipizide and Lipitor in the search results.
2. If your drug is found in the search results, then it is covered by Medicaid.

Clear

Search

Please Note:
Some drugs ordered AND given by your doctor (i.e., physician administered drugs), might not show in the search results list. This does not necessarily mean the drug is not covered by Medicaid. If you are not sure if a drug is covered, please ask your doctor or pharmacist.

If a drug in the list says prior approval (PA) is required or may be required, please contact your doctor or pharmacist. Depending on your medical history, they can help you get a PA for that drug or find another drug on the Medicaid Preferred Drug List that is right for you.

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Program	Description
Brand Less Than Generic Program (BLTG)	The Brand Less than Generic Program is a cost containment initiative which promotes the use of certain multi-source brand name drugs when the cost of the brand name drug is less expensive than the generic equivalent.
Clinical Drug Review Program (CDRP)	The Clinical Drug Review Program (CDRP) is aimed at ensuring specific drugs are utilized in a medically appropriate manner.
Drug Utilization Review Program (DUR)	<p>Drug utilization review programs help to ensure that prescriptions for outpatient drugs are appropriate, medically necessary, and not likely to result in adverse medical consequences.</p> <ul style="list-style-type: none"> Opioid Management Prescriber Education Program Subscribe to Electronic Mailing Lists Drug Utilization Review Annual Reports (medicaid.gov)
Emergency Services Only Pharmacy Coverage	This page contains a non-inclusive list of oral or self-administered drugs for Emergency Medicaid Services Only members when prescribed for a sudden and acute emergency medical condition.
Formulary File/List of Reimbursable Drugs (external link)	<p>This page contains drug information from the pharmacy file. The full list of reimbursable drugs may be viewed online or downloaded. Only those prescription and non-prescription drugs which appear on the list are reimbursable under the fee-for-service Medicaid Pharmacy Program.</p> <p>Select non-prescription/OTC drugs included in the therapeutic categories listed in the following section may be reimbursed by the New York State Medicaid Program</p> <ul style="list-style-type: none"> Allergy Analgesic Asthma and Sinus Cough and Cold Digestive Insulin Feminine Products Topical Products Smoking Cessation Vitamin/Mineral - when prescribed for a deficiency <p>For detailed information on covered non-prescription/OTC drugs including National Drug Codes (NDC's) and maximum reimbursable amounts (MRA) refer to the New York State Medicaid Pharmacy List of Reimbursable Drugs.</p>
Foster Care	Effective July 1, 2021, the Foster Care Drug Carve-Out List will no longer apply and members will access the pharmacy benefit via the managed care plan, or Medicaid Fee For Service, depending on enrollment status.

Information for Providers (Continued)

Mandatory Generic Program (external link)	<p>With the exception of drugs subject to the Preferred Drug Program or the Dispense Brand when Less than Generic program, State law excludes Medicaid coverage of brand name drugs when the Federal Food and Drug Administration (FDA) has approved a generic product, unless a prior authorization is received.</p> <ul style="list-style-type: none"> • Mandatory Generic Clinical Exemption Request Form (PDF)
Medicaid Redesign homepage	<ul style="list-style-type: none"> • MRT 11 & MRT 15: Pharmacy Related Proposal
Medical Supplies	<ul style="list-style-type: none"> • Preferred Diabetic Supply Program (PDSP) <ul style="list-style-type: none"> • The New York State Medicaid Program participates in a Preferred Diabetic Supply Program (PDSP) to provide New York State Medicaid enrollees access to quality glucose meters and test strips, while at the same time reducing overall program costs. • Medical Supplies Billed via NDC <ul style="list-style-type: none"> • Select pen needles, syringes, and lancets may either be billed to NYRx, the Medicaid Pharmacy Program, by pharmacy providers on a pharmacy claim using the product's 11-digit National Drug Code (NDC) or the Healthcare Common Procedure Coding System (HCPCS) code. • NYRx Medical Supplies List • Medical Supplies billed via HCPCS code <ul style="list-style-type: none"> • Additional supplies may be billed to NYRx, the Medicaid Pharmacy Program, under the appropriate HCPCS code found in the the NYRx, Medical Supply Codes Billable by a Pharmacy document. • Reimbursement for Enteral Therapy, Parenteral Therapy, listed Non-prescription Drugs and Medical/Surgical Supplies is limited to the lower of: <ul style="list-style-type: none"> • The price as indicated in the OTC and Supply Fee Schedule; or • The usual and customary price charged to the general public
Medicare Part D Prescription Drug Benefit	<p>Medicare Part D is a prescription drug benefit available to everyone with Medicare. It has special importance to people with Medicare and New York State Medicaid because Medicare Part D replaces Medicaid in paying for most prescription drugs.</p> <ul style="list-style-type: none"> • Drugs covered by Medicaid for Dual Eligible Members
Medication Assisted Treatment (MAT) Formulary	<p>Under this statewide formulary, Medicaid Fee for Service and Managed Care members follow a single formulary with consistent coverage parameters across the Medicaid Program, and prior authorization is not required for medications used for the treatment of substance use disorder when prescribed according to generally accepted national professional guidelines for the treatment of a substance use disorder.</p>
Pharmacists as Immunizers	<p>In accordance with revised New York State (NYS) Education law, effective January 31, 2022, pharmacists certified to administer immunizations are authorized to administer to patients 18 years of age and older, as recommended by the Advisory Committee on Immunization Practices (ACIP) of the Center for Disease Control and Prevention (CDC).</p>
Pharmacy Benefit Transition	<p>Beginning April 1, 2023, Medicaid members enrolled in mainstream Managed Care (MC) plans, Health and Recovery Plans (HARPs), and HIV-Special Needs (SNPs) will receive their pharmacy benefits through the Medicaid Fee for Service (FFS) Pharmacy Program. The transition will not apply to members enrolled in Managed Long-Term Care plans (e.g., PACE, MAP, and MLTC), the Essential Plan, or Child Health Plus.</p>
Pharmacy Reimbursement Methodology (PDF)	<ul style="list-style-type: none"> • Average Acquisition Cost (AAC)/Cost of Dispensing (COD) historical
Preferred Drug Program (PDP)	<p>The Preferred Drug Program (PDP) promotes the use of less expensive, equally effective prescription drugs when medically appropriate. All drugs currently covered by Medicaid remain available under the PDP and the determination of preferred and non-preferred drugs does not prohibit a prescriber from obtaining any of the medications covered under Medicaid.</p> <ul style="list-style-type: none"> • Medicaid Preferred Drug Program Annual Reports
Practitioner Administered Drug Policies and Billing Guidance	<p>This page contains general information for providers participating in the New York State Medicaid fee-for-service (FFS) program on policies and billing guidance for practitioner administered drugs.</p>

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The New York State Medicaid Pharmacy program, NYRx, covers medically necessary FDA approved prescription and non-prescription drugs for Medicaid members. Prescription drugs require a prescription order with appropriate required information. Non-prescription drugs, often referred to as Over-the-Counter or OTC drugs, require a fiscal order (a fiscal order contains all the same information contained on a prescription). Certain drugs/drug categories require the prescribers to obtain prior authorization. Information on this benefit can be found in the New York State Medicaid [State Plan Amendment](#).

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- **Comments and Suggestions Regarding this publication or website?**
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[Pharmacy Billing Guidance Exceptions for Non-Enrolled Prescribers in Medicaid](#) - March 27, 2023 (PDF 201KB)

[Option to Bill Additional Medical Supply Products](#) - March 22, 2023 (PDF 171KB)

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[Additional Option Available to Now Bill Select Syringe and Diabetic Supply Products](#) - February 23, 2023 (PDF 186KB)

[Correction - 2023 Coding Changes for Continuous Glucose Monitoring](#) - January 13, 2023 (PDF 160KB)

[Medicaid Fee-for-Service Providers Dispense Brand Name Drug when Less Expensive than Generic Program](#) - January 12, 2023 (PDF 191KB)

[Pharmacy Billing Guidance Exceptions for Non-Enrolled Prescribers in Medicaid](#) - December 23, 2022 (213 KB)

[Delay in Update to Coordination of Benefits \(COB\) Submissions for Medicaid Fee-for-Service \(FFS\) Pharmacy Billing](#) - November 22, 2022 (144 KB)

[New York State Medicaid Policy and Billing Guidance for Pharmacy Reimbursement of COVID-19 Oral Antivirals](#) - November 17, 2022 (205 KB)

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[NYS Medicaid Fee-For-Service \(FFS\) Retroactive Lump Sum Payment for the ATB 1% Increase in Pharmacy Dispensing Fee Payment](#) - November 2, 2022 (133 KB)

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eMedNY 5010/D.0 Transaction Instructions

The New York State Department of Health (NYS DOH) has provided the Standard Companion Guide Transaction Information, which includes NYS Medicaid specific information intended to supplement the instructions published in ASC X12's Implementation Guides (TR3s). **The Transaction Instruction component of this companion guide must be used in conjunction with an associated ASC X12 Implementation Guide. The instructions in this companion guide are not intended to be stand-alone requirements documents. This companion guide conforms to all the requirements of any associated ASC X12 Implementation Guides and is in conformance with ASC X12's Fair Use and Copyright statements.**

NYS DOH does not offer individual training to assist Providers in the use of the ASC X12N transactions instructions provided on this website.

The information provided herein is believed to be true and correct based on the published Version(s) of the HIPAA guidelines. These regulations are continuing to evolve, therefore NYS Medicaid makes no guarantee, expressed or implied, as to the accuracy of the information provided herein. Furthermore, this is a living document and the information provided herein is subject to change as NYS DOH policy changes or as HIPAA legislation is updated or revised.

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Welcome! Your Provider Manual to the New York Medicaid Program offers you a wealth of information about Medicaid, as well as specific instructions on how to submit a claim for rendered services.

[Information for All Providers](#) gives you pertinent policy and resource information!

Click on your provider manual below, and read about specific rules governing the provision of your care and service to Medicaid recipients. This section also contains billing instructions, as well as pertinent procedure codes and fee schedules.

Click on the link to the [Department of Health's Medicaid Update website](#). This monthly publication is mailed to active providers, and informs providers of up-to-date changes in the Medicaid Program. This website has an index that makes finding relevant articles an easy task!

Your provider manual, along with recent Medicaid Update articles, will act as an effective guide to your participation in Medicaid.

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The following information is a list of MEVS resources, including quick reference guides and the full manual.

- [MEVS/DVS Provider Manual](#)
- [MEVS Quick Reference Guides](#)
- [Choosing which MEVS method is right for you](#)

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➤ [Preferred Diabetic Supply List \(PDSL\)](#)

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[ProDUR-ECCA Standards Manual](#) (links to NCPDP D.0 Companion Guide)

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This information *is not part of your provider manual*, however, it may be useful information and is placed here for your convenience.

Reference and Contact Information

NYS Medicaid Pharmacy Program (NYRx):

- https://www.health.ny.gov/health_care/medicaid/program/pharmacy.htm
- NYRx@health.ny.gov
- (518) 486-3209



Conclusion

NYRx Website Review



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