



Department  
of Health

# Using the New York State Medicaid Enteral Prior Authorization Portal

## Requesting a Prior Authorization

# Requesting a Prior Authorization - Prescriber

- Click on Request a Prior Authorization

George , welcome to the Enteral Authorization portal.

Request a Prior Authorization

Cancel a Prior Authorization

Perform an Authorization Inquiry

Medicaid Enteral Formula Coverage Criteria

# Requesting a Prior Authorization - Prescriber

- Enter the Medicaid member's client identification number
- Enter the Medicaid member's date of birth
- Click Continue

### Enter Client Info

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Enter the member's client identification number.

Enter the member's date of birth.

**Continue**

**Start Over**

# Requesting a Prior Authorization - Prescriber

- Choose the Mode of Administration
- Does the member have an Inborn-Metabolic disease?
- Click Continue

### Enteral Info

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Mode of Administration

Feeding Tube	Oral
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Is the Enteral formula being prescribed for an Inborn-Metabolic disease?

Yes	No
-----	----

**Continue**

Start Over

# Requesting a Prior Authorization - Prescriber

- If the member has an Inborn-Metabolic disease a diagnosis will be requested
- Enter the member's diagnosis
- Click Continue

Enter the diagnosis related to the Inborn Metabolic Disease. No decimal point entry is allowed.

Continue

Start Over

# Requesting a Prior Authorization - Prescriber

- Are you prescribing more than one formula?
- Click Continue
- Enter total number of calories per day
- Click Continue

**Enteral Info**

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Are you prescribing more than one Enteral formula?

Yes	No
-----	----

**Continue**

**Start Over**

Enter the total number of calories being prescribed per day for this Enteral formula.

**Continue**

**Start Over**

# Requesting a Prior Authorization - Prescriber

- Enter the total number of refills
- Click Continue
- If authorization is successful a prior authorization number will be provided

Enter the total number of refills being prescribed:

**Continue**

**Start Over**

**Prior Authorization Successful**

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The Prior Authorization number is:  
**01184771090**

You must write this number on the face of the prescription and enter it into the patient's medical record. Reminder: The diagnosis code must be written on the script by the ordering provider.

**Start Over**

# Requesting a Prior Authorization - Prescriber

- When Oral is chosen as the Mode of Administration
- And No is chosen for Inborn-Metabolic disease
- Click Continue

### Enteral Info

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Mode of Administration

Feeding Tube	Oral
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Is the Enteral formula being prescribed for an Inborn-Metabolic disease?

Yes	No
-----	----

**Continue**

**Start Over**

# Requesting a Prior Authorization - Prescriber

- Are you prescribing more than one formula
- Click Continue
- Enter total number of calories per day
- Click Continue

**Enteral Info**

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Are you prescribing more than one Enteral formula?

Yes	No
-----	----

**Continue**

**Start Over**

Enter the total number of calories being prescribed per day for this Enteral formula.

**Continue**

**Start Over**

# Requesting a Prior Authorization - Prescriber

- Enter the total number of refills
- Click Continue
- Enter the member's height in inches and weight in pounds
- Click Continue

Enter the total number of refills being prescribed:

Continue

Start Over

Enter the patient's height in inches:

Enter the patient's current weight in pounds.

Continue

Start Over

# Requesting a Prior Authorization - Prescriber

- Answer questions related to the member's medical condition
- Click Continue

Does the patient have a medical condition that prevents him or her from consuming normal table foods or softened, mashed, pureed or blenderized foods?

Yes	No
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If mode of administration will be oral, have alternatives, such as dietary changes, instant breakfast drinks, rice cereal, etc., been tried but were unsuccessful?

Yes	No
-----	----

Has the adult patient had a significant unintentional weight loss greater than 5% over the past two months, or has the pediatric patient had no weight or height gain in the past six months?

Yes	No
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**Continue**

**Start Over**

# Requesting a Prior Authorization - Prescriber

- Is there medical evidence in the medical record to support the request
- Click Continue
- Reminder to write diagnosis code on script
- Click Continue

Is there objective medical evidence in the medical record to support the need for enteral nutrition?  
For example: Malnutrition documented by serum protein levels, albumin levels or hemoglobin, changes in skin or bones, or physiological disorders resulting from surgery.

Yes

No

Continue

Start Over

Please note: The diagnosis code must be written on the script by the ordering provider.

Continue

Start Over

# Requesting a Prior Authorization - Prescriber

- If authorization is successful a prior authorization number will be provided

## Prior Authorization Successful

The Prior Authorization number is:

**02035200733**

You must write this number on the face of the prescription and enter it into the patient's medical record. Reminder: The diagnosis code must be written on the script by the ordering provider.

Start Over

# RECORDING AND MATERIALS

A recording of the webinar and related materials  
are available at:

[eMedny.org/ProviderManuals/DME/index.aspx](https://eMedny.org/ProviderManuals/DME/index.aspx)

*Contact Us:* [OHIPMEDPA@health.ny.gov](mailto:OHIPMEDPA@health.ny.gov)

or 800-342-3005 (Option 1)

Live Support is available Monday – Friday 8:30am to 4:45pm