eMedNY

Training Video

For NYS Medicaid Providers

Enrollment

Key Objectives

Provider Services Portal (PSP)
NY.GOV ID Instructions

General Information

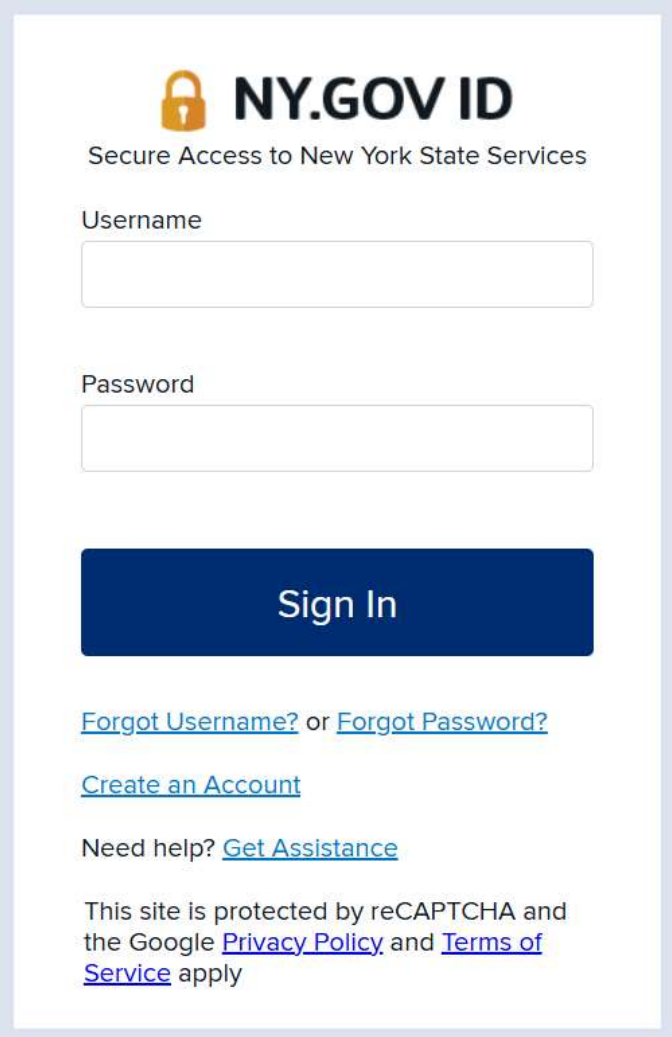
NY.GOV ID is an online service that allows users to securely sign in to government services that participate with NY.GOV ID

NY.GOV ID business account is required to access the NYS Medicaid Provider Services Portal

All Provider Services Portal users (practitioners, owners, managing employees and credentialing staff) must have their own NY.GOV ID business accounts

Multifactor authentication and identity proofing steps are required for all NY.GOV ID business accounts

NY.GOV ID – Create a Business Account

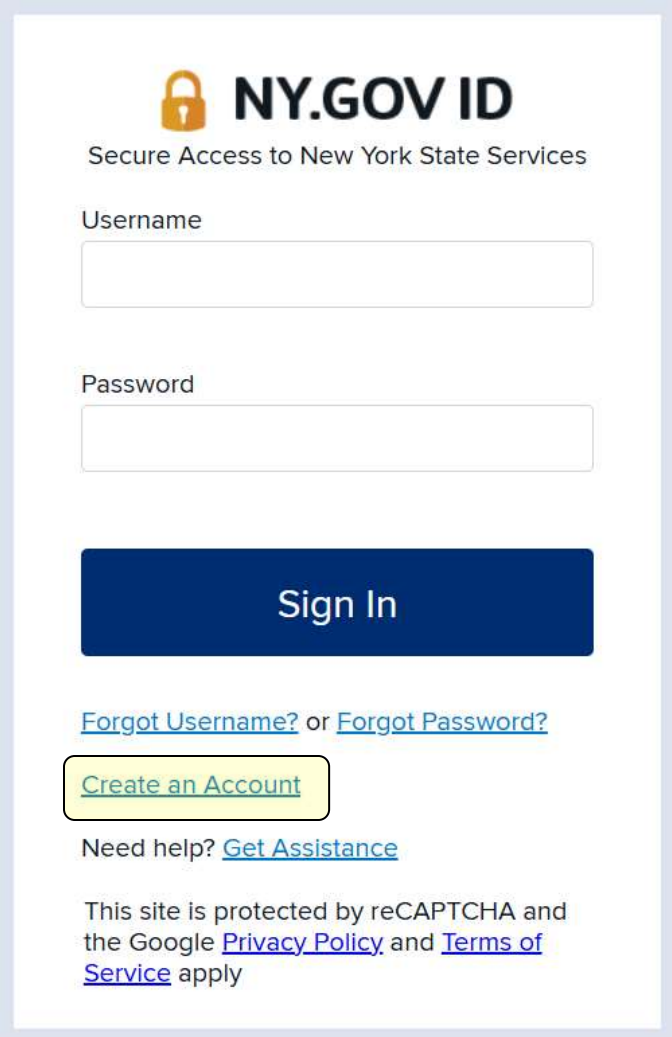


https://my.ny.gov/LoginV4/login.xhtml

NY.GOV ID – Create a Business Account

https://www.emedny.org/PSP/#psm=step1

NY.GOV ID – Create a Business Account



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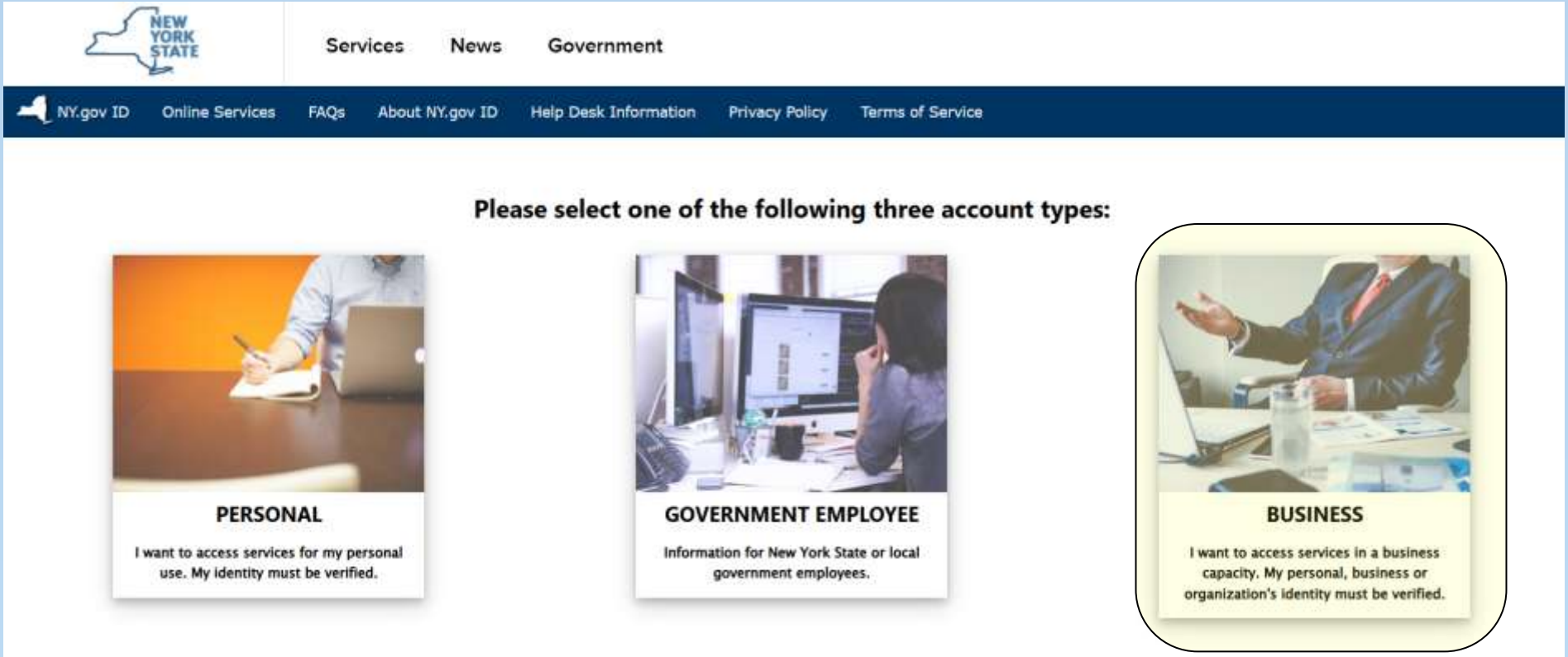
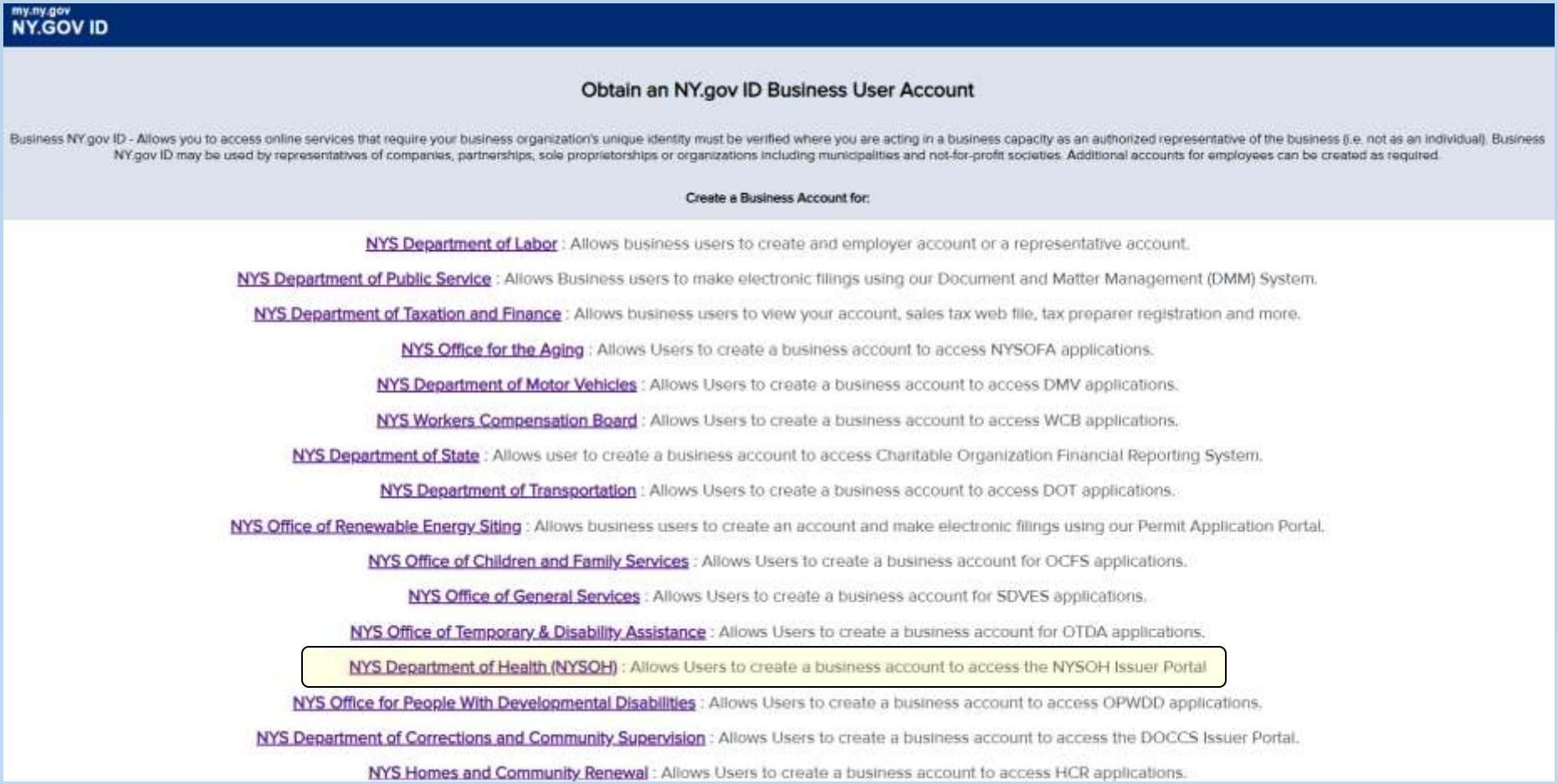


If you currently have an NY.GOV ID personal account, you will still need to create a business account

NY.GOV ID – Create a Business Account



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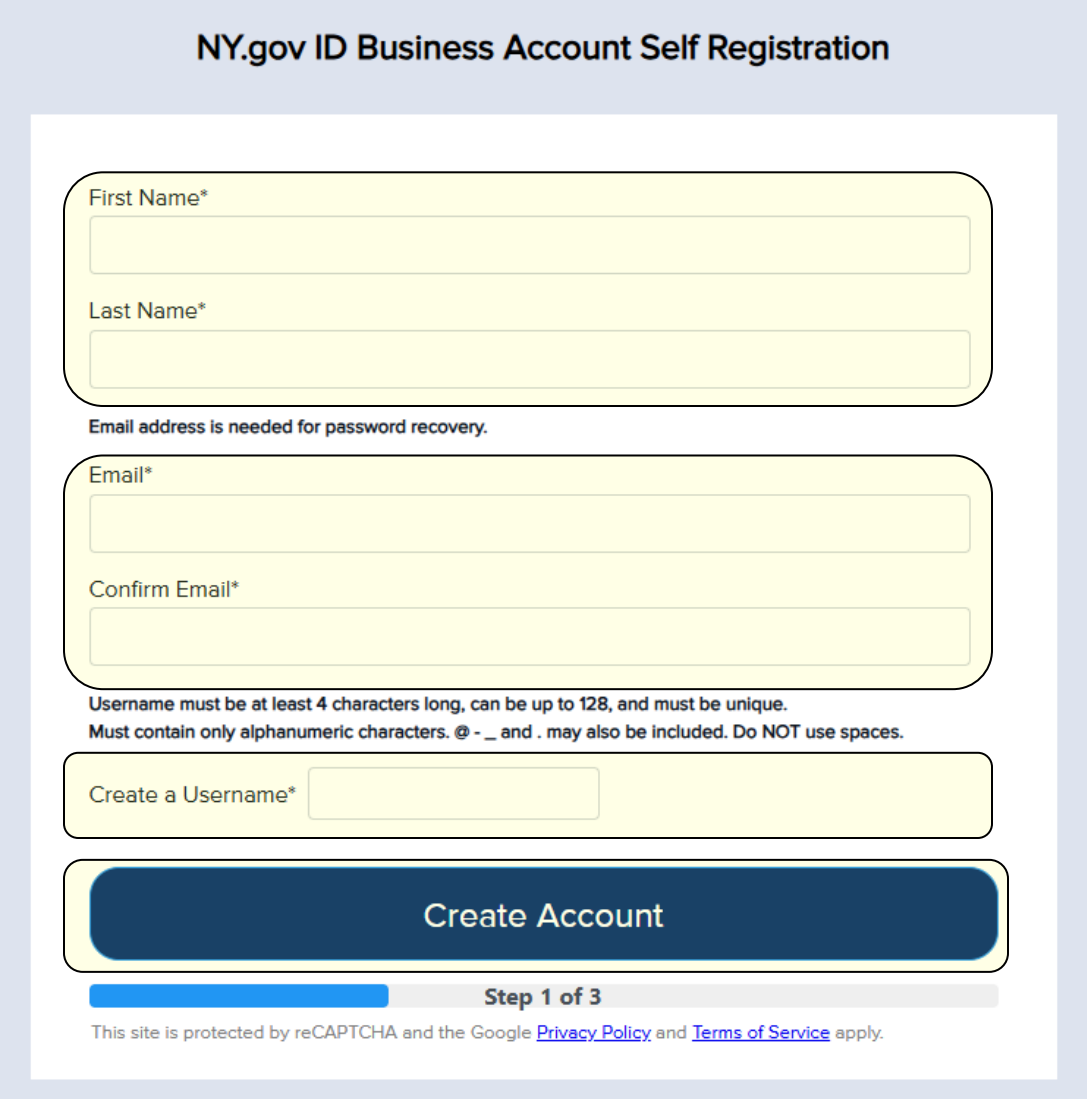

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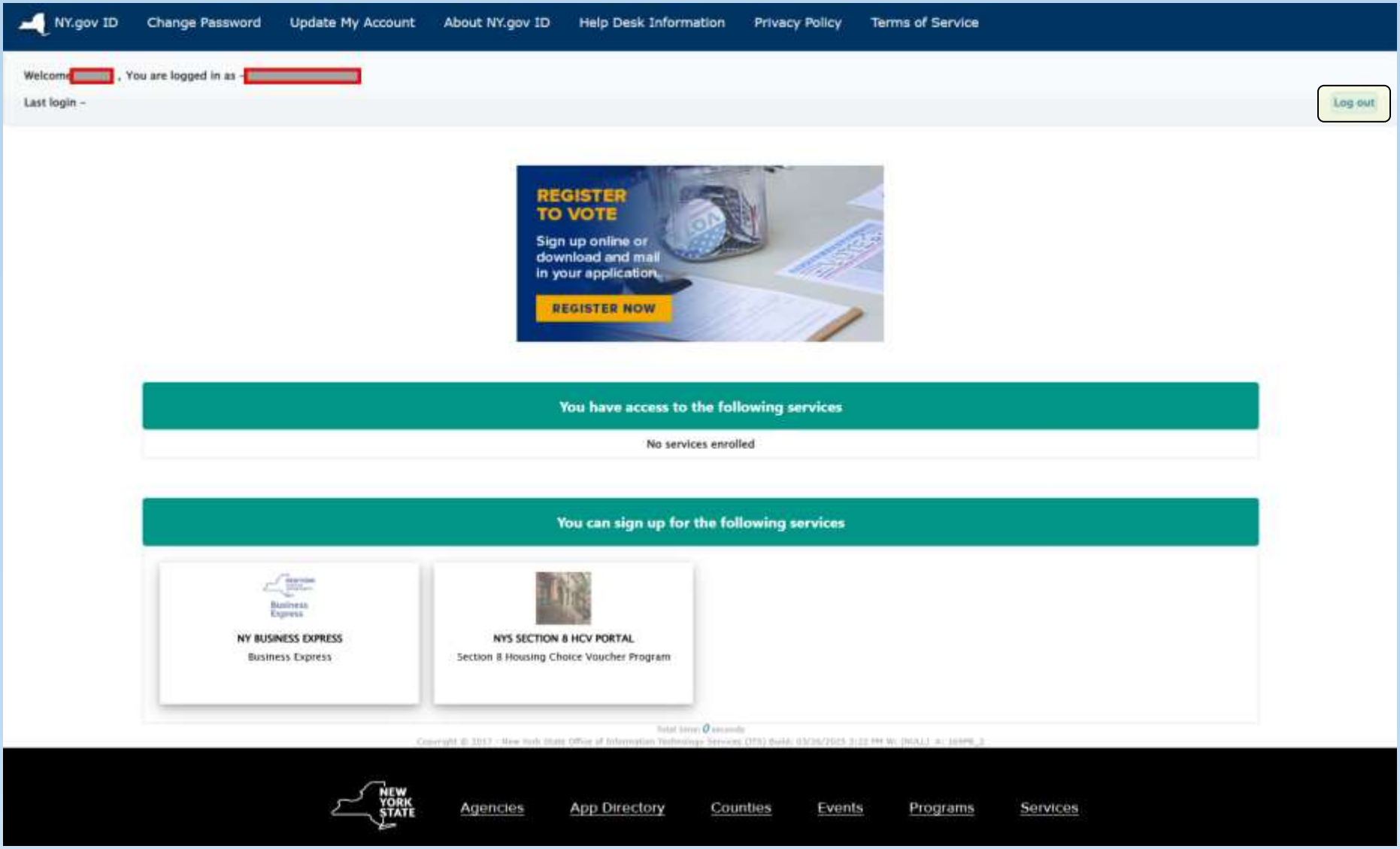
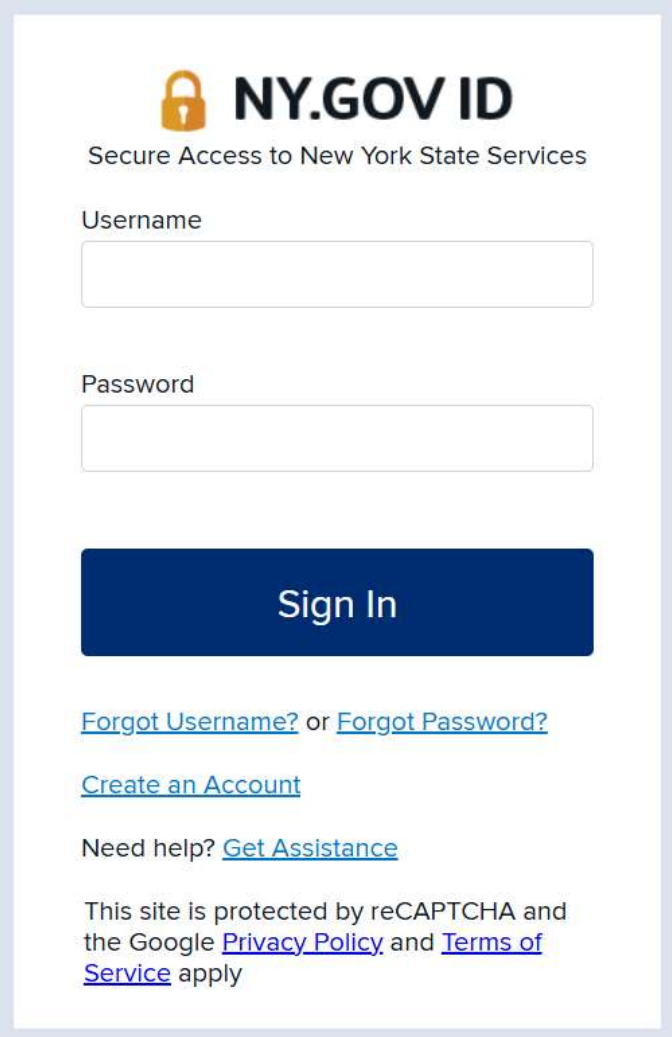
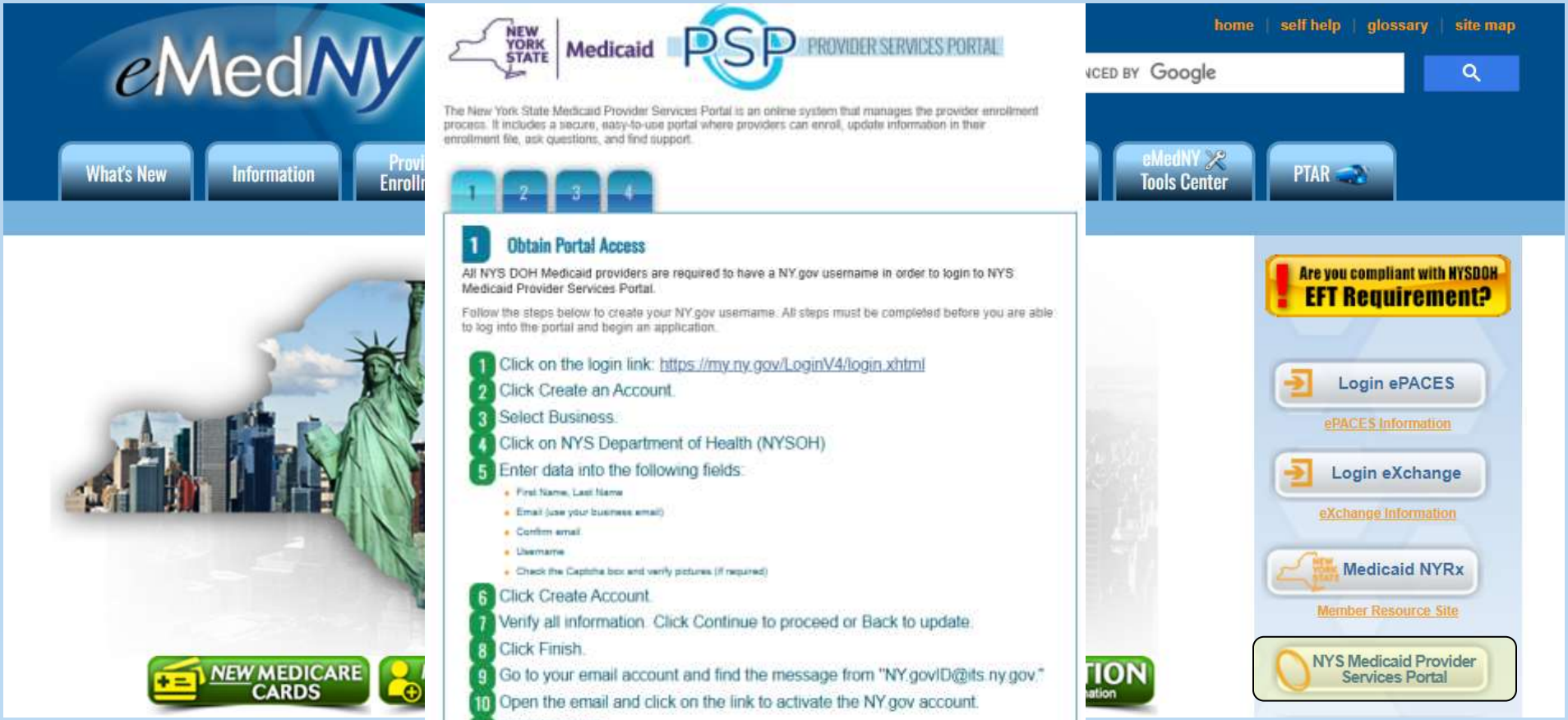


NY.GOV ID – PSP First Sign In



https://www.nysproviderportal.health.ny.gov

NY.GOV ID – PSP First Sign In



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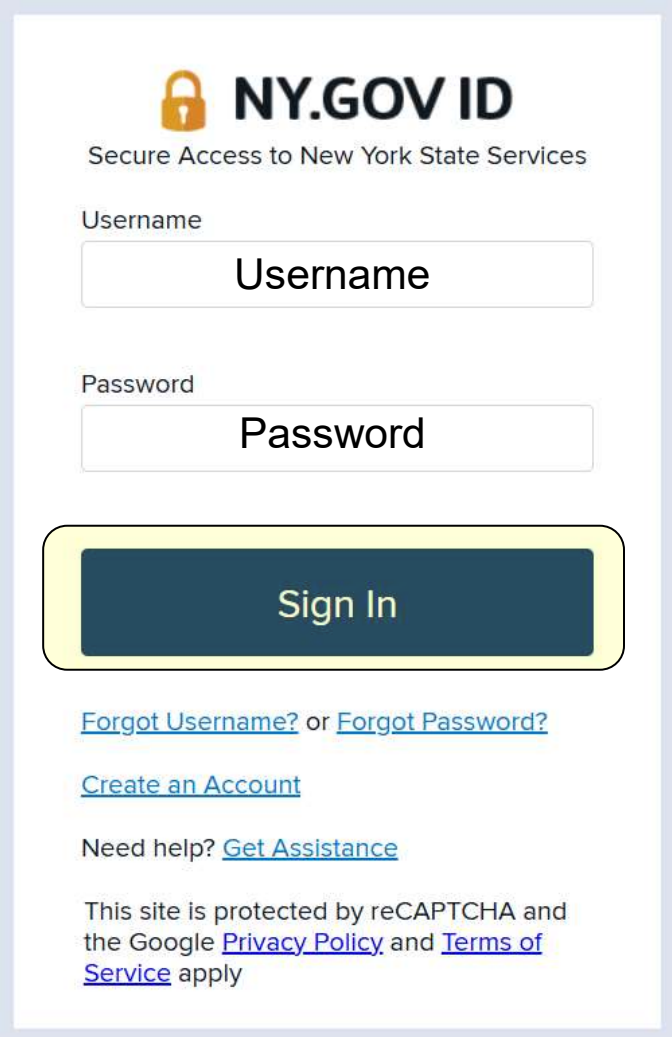


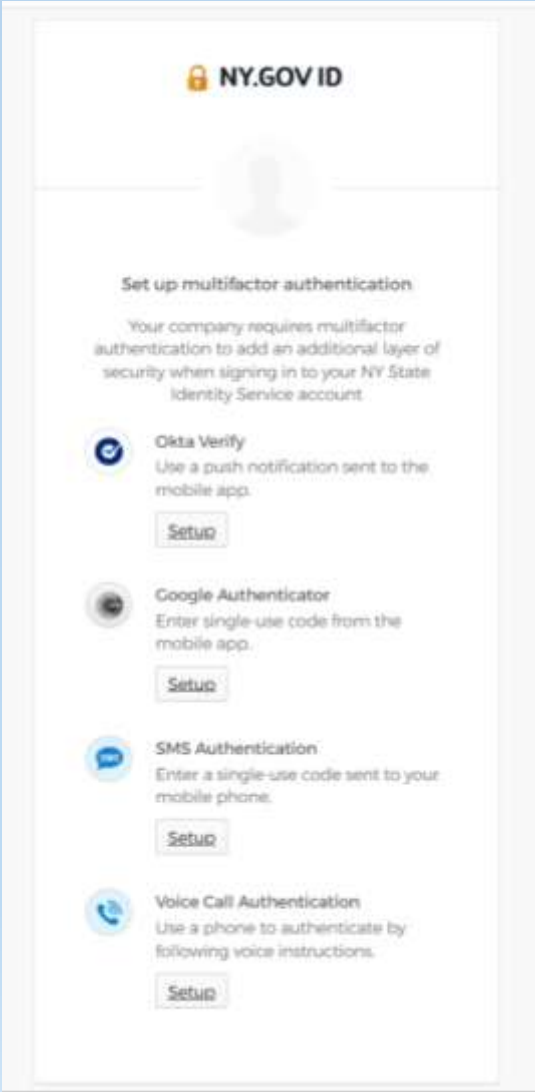
https://www.nysproviderportal.health.ny.gov

NY.GOV ID – PSP First Sign In

Multifactor Authentication Options

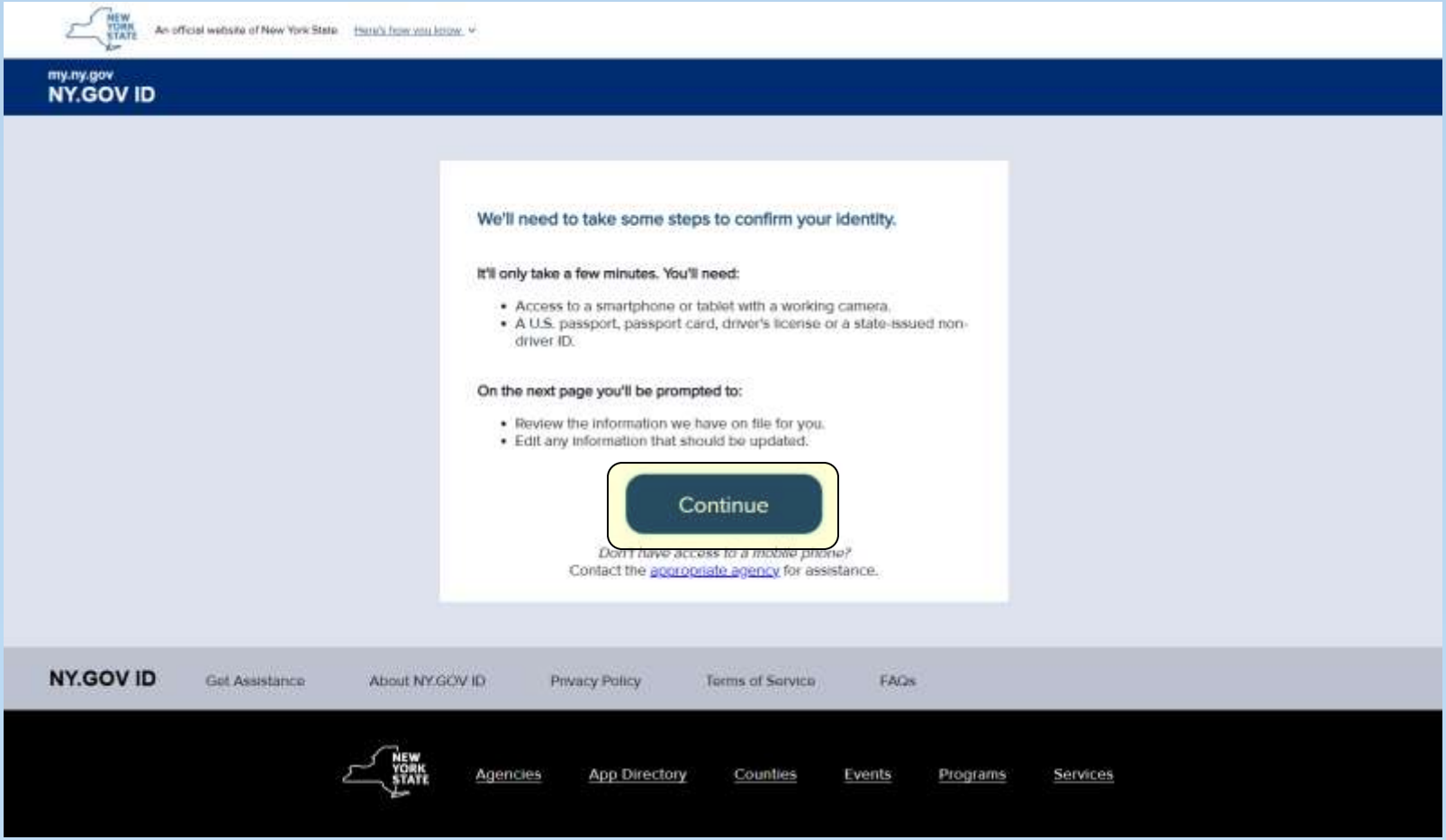
Multifactor Authentication (MFA) options include:

- Okta Verify
- Google Authenticator
- SMS (Text Message)
- Voice call



NY.GOV ID – PSP First Sign In

Identity Proofing



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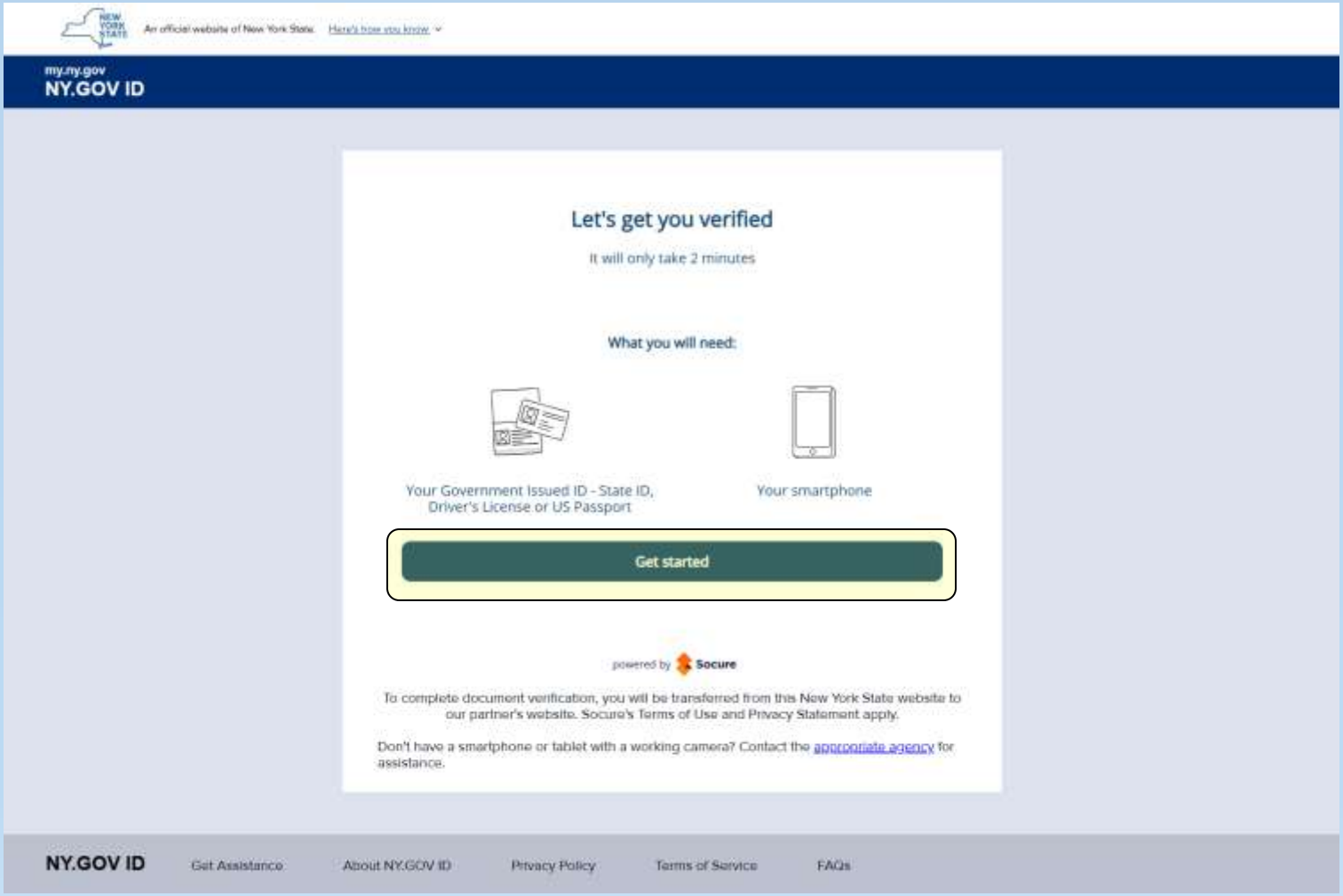
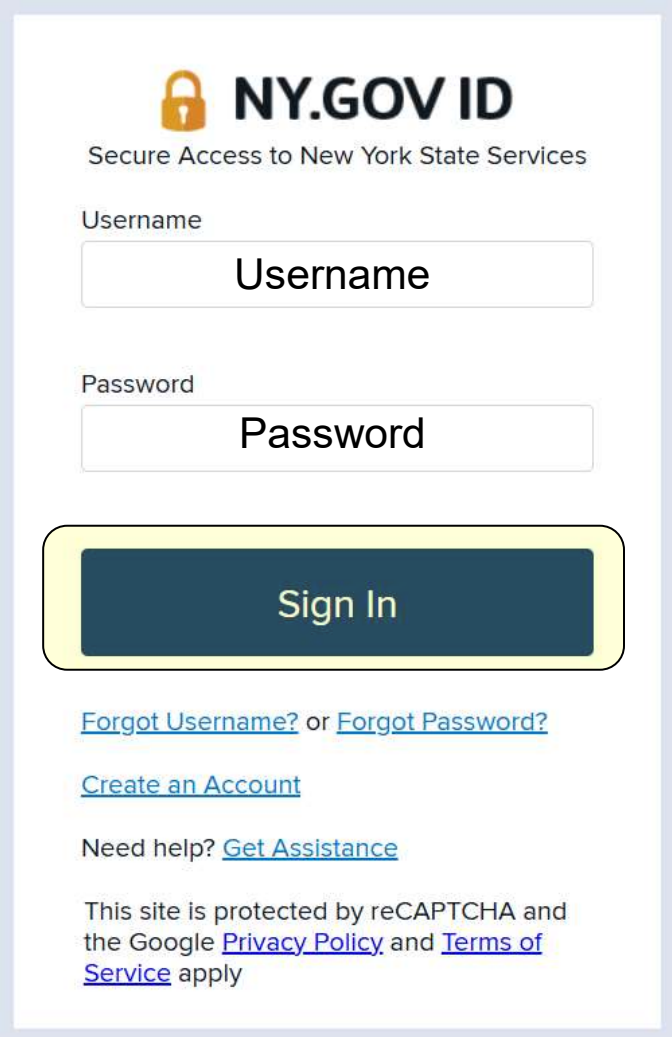


U.S. passport, passport card, driver's license or state issued non-driver ID is required

NY.GOV ID – PSP Sign In



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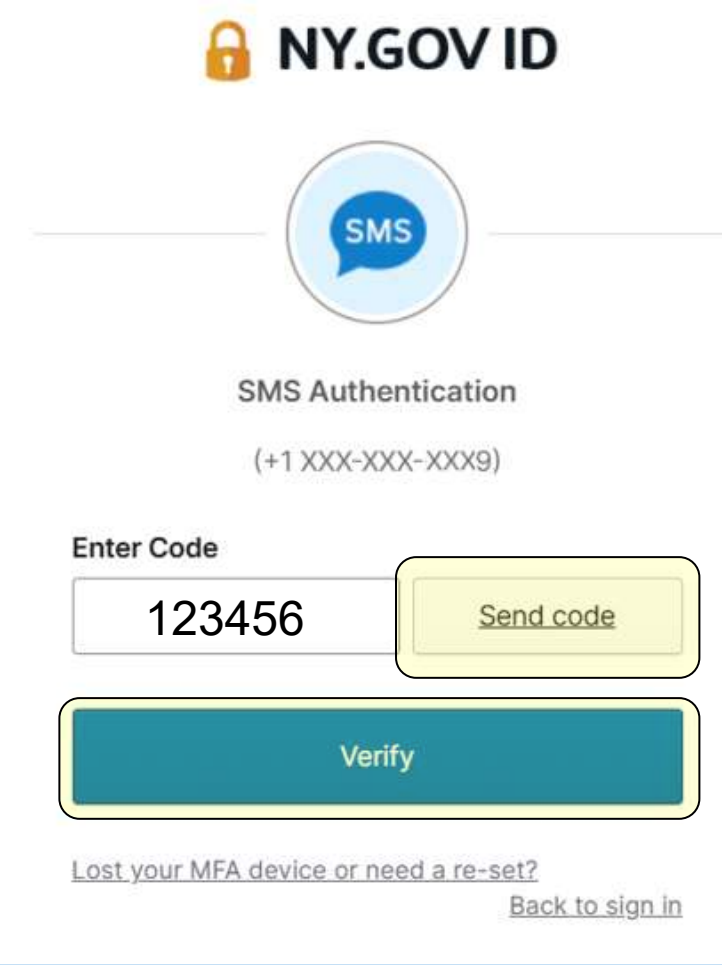
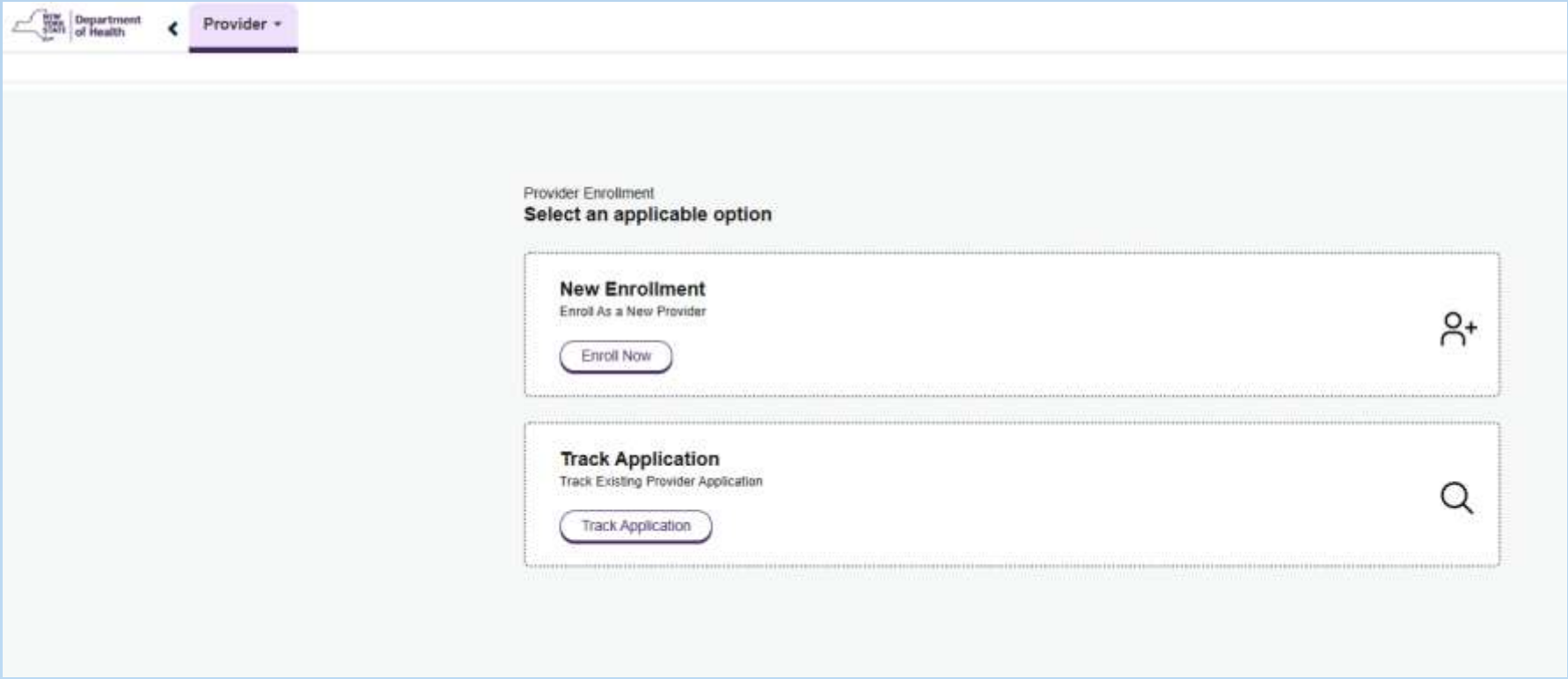
NY.GOV ID – PSP Sign In

Multifactor Authentication



Provider Services Portal – Homepage



Important Reminders

NY.GOV ID business account is required to access the NYS Medicaid Provider Services Portal

From the list of NY.GOV ID business user account options Select - NYS Department of Health (NYSOH)

All Provider Services Portal users (practitioners, owners, managing employees and credentialing staff) must have their own NY.GOV ID business accounts

Multifactor authentication and identity proofing steps are required for all NY.GOV ID business accounts

Reference and Contact Information

eMedNY Website – Provider Services Portal Homepage

- www.emedny.org/PSP/#psm=step1

Quick Reference Guide – NY.GOV ID Account Overview

- https://www.emedny.org/PSP/NYGOV_ID_Account_Overview.pdf

NY.GOV ID

- NY.GOV ID - FAQs: https://my.ny.gov/NYgovId/faqs.xhtml
- 1-844-891-1786
- Fixit@its.ny.gov

Conclusion

Provider Services Portal
NY.GOV ID Instructions

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www.emedny.org