

**NEW YORK STATE  
MEDICAID PROGRAM**

**INFORMATION FOR ALL PROVIDERS**

**INQUIRY**

## Table of Contents

<b>COMPUTER SCIENCES CORPORATION CONTACT INFORMATION .....</b>	<b>2</b>
eMEDNY CALL CENTER HOURS OF OPERATION .....	2
TELEPHONE DIRECTORY .....	3
TRAINING REQUESTS .....	7
MAILING ADDRESSES FOR MEDICAID CORRESPONDENCE .....	7
<b>MEDICAID PROGRAM CONTACT INFORMATION.....</b>	<b>9</b>
<b>PROVIDER ENROLLMENT .....</b>	<b>13</b>
<b>PHARMACY PROGRAMS .....</b>	<b>14</b>
<b>LOCAL DEPARTMENTS OF SOCIAL SERVICES.....</b>	<b>15</b>

## Computer Sciences Corporation Contact Information

Computer Sciences Corporation (CSC) is the Medicaid Program's eMedNY Contractor. Contact the CSC eMedNY Call Center with questions concerning:

- ePACES (electronic claims);
- obtaining claim forms;
- obtaining prior approval forms;
- Medicaid enrollment;
- obtaining transportation prior authorization for New York City enrollees;
- preparing/submitting claim forms and other transactions;
- remittance statements/billing;
- the Medicaid Eligibility Verification System (MEVS).

### eMedNY Call Center Hours of Operation

For provider inquiries pertaining to non-pharmacy billing or claims, or provider enrollment:

**Monday through Friday 7:30am – 6:00pm EST**

For provider inquiries pertaining to eligibility, service authorizations, DVS, and pharmacy claims:

**Monday through Friday 7:00am – 10:00pm EST**

**Weekends and Holidays 8:30am – 5:30pm EST**

## Telephone Directory

If you are a:

- Physician
- Private Duty Nurse
- Clinical Social Worker
- Dentist
- Nurse Practitioner; or
- Ophthalmic Provider

Call **(800) 343-9000**  
**Option 1**

Then, depending on your question:

<b>If your question is concerning:</b>	<b>Choose:</b>
<ul style="list-style-type: none"><li>➤ New Enrollment;</li><li>➤ ePACES Enrollment;</li><li>➤ TSN/ETIN applications.</li></ul>	<b>Sub-option 1</b>
<ul style="list-style-type: none"><li>➤ Explanation of eligibility response;</li><li>➤ UT service authorization;</li><li>➤ POS Device Support.</li></ul>	<b>Sub-option 2</b>
<ul style="list-style-type: none"><li>➤ Obtaining NYC Transportation Prior Authorizations</li></ul>	<b>Sub-option 3</b>
<ul style="list-style-type: none"><li>➤ Claims;</li><li>➤ Billing;</li><li>➤ Remittance;</li><li>➤ Form orders; and</li><li>➤ Prior approval.</li></ul>	<b>Sub-option 4</b>

---

If you are a:

- Pharmacy Provider

Call **(800) 343-9000**  
**Option 2**

Then, depending on your question:

<b>If your question is concerning:</b>	<b>Choose:</b>
<ul style="list-style-type: none"><li>➤ New Enrollment;</li><li>➤ ePACES Enrollment;</li><li>➤ TSN/ETIN applications.</li></ul>	<b>Sub-option 1</b>
<ul style="list-style-type: none"><li>➤ For all other questions including:<ul style="list-style-type: none"><li>▪ explanation of eligibility response,</li><li>▪ claims,</li><li>▪ billing,</li><li>▪ remittance and</li><li>▪ prior approval questions including DIRAD.</li></ul></li></ul>	<b>Sub-option 2</b>

---

If you are a:

- Hospital;
- Long Term Care Facility;
- Child Care Agency;
- Clinic;
- Nursing Agency; or
- Home Health Agency

Call **(800) 343-9000**  
**Option 3**

Then, depending on your question:

<b>If your question is concerning:</b>	<b>Choose:</b>
<ul style="list-style-type: none"><li>➤ New Enrollment;</li><li>➤ ePACES Enrollment;</li><li>➤ TSN/ETIN applications.</li></ul>	<b>Sub-option 1</b>
<ul style="list-style-type: none"><li>➤ Explanation of eligibility response;</li><li>➤ UT service authorization;</li><li>➤ POS Device Support.</li></ul>	<b>Sub-option 2</b>
<ul style="list-style-type: none"><li>➤ Obtaining NYC Transportation Prior Authorizations</li></ul>	<b>Sub-option 3</b>
<ul style="list-style-type: none"><li>➤ Claims;</li><li>➤ Billing;</li><li>➤ Remittance;</li><li>➤ Form orders; and</li><li>➤ Prior approval questions.</li></ul>	<b>Sub-option 4</b>

---

If you are a:

- Durable Medical Equipment;
- Laboratory;
- Hearing Aid; or
- Transportation Provider

Call **(800) 343-9000**  
**Option 4**

Then, depending on your question:

<b>If your question is concerning:</b>	<b>Choose:</b>
<ul style="list-style-type: none"><li>➤ New Enrollment;</li><li>➤ ePACES Enrollment;</li><li>➤ TSN/ETIN applications.</li></ul>	<b>Sub-option 1</b>
<ul style="list-style-type: none"><li>➤ Explanation of eligibility response;</li><li>➤ UT service authorization;</li><li>➤ POS Device Support.</li></ul>	<b>Sub-option 2</b>
<ul style="list-style-type: none"><li>➤ Claims;</li><li>➤ Billing;</li><li>➤ Remittance;</li><li>➤ Form orders; and</li><li>➤ Prior approval questions.</li></ul>	<b>Sub-option 3</b>

---

If your question concerns:

- MOAS; or
- Threshold override application provider support

Call **(800) 343-9000**  
**Option 5**

## Training Requests

Requests for individual provider training can be made by calling

**(800) 343-9000**

or email:

[emednyproviderrelations@csc.com](mailto:emednyproviderrelations@csc.com)

Training Seminars are also available and are designed for specific provider types. Registration, locations and dates are available online at:

<http://www.emedny.org/training/index.aspx>

## Mailing Addresses for Medicaid Correspondence

Correspondence should be mailed to the following address, with the applicable P.O. Box from the table below:

**Computer Sciences Corporation**  
**P.O. Box \_\_\_\_\_**  
**Rensselaer, New York 12144-\_\_\_\_\_.**

P.O. Box	ZIP Code Extension	Description of Contents	Form Types
4600	4600	Prior Approval and Prior Authorization Requests	<ul style="list-style-type: none"> <li>• EMEDNY-3614 (Dental)</li> <li>• EMEDNY-3615 (Drugs...Physician)</li> <li>• EMEDNY-2832 (Hearing Aid)</li> <li>• EMEDNY-1260 (Level of Care)</li> <li>• EMEDNY-3897 (Transportation)</li> <li>• PA Additional Information</li> </ul>
4601	4601	Claims	<ul style="list-style-type: none"> <li>• EMEDNY-1500 (HCFA)</li> <li>• EMEDNY-0002 (Form A)</li> <li>• EMEDNY-0003 (Pharmacy)</li> <li>• UB-04 (Institutional)</li> </ul>
4602	4602	Threshold Override Applications	<ul style="list-style-type: none"> <li>• EMEDNY-0001 (TOA)</li> </ul>
4603	4603	Provider Enrollment Applications	<ul style="list-style-type: none"> <li>• All Fee-For-Service and Rate-Based Enrollment Packets</li> </ul>
4604	4604	Edit Review	<ul style="list-style-type: none"> <li>• Provider submitted documentation to adjudicate claims pending for verification of Medicare allowed and paid amounts</li> </ul>

**Information for All Providers - Inquiry**

---

<b>P.O. Box</b>	<b>ZIP Code Extension</b>	<b>Description of Contents</b>	<b>Form Types</b>
4605	4605	Remittance Retrieval	<ul style="list-style-type: none"> <li>• Requests from providers for copies of remittance statements</li> </ul>
4606	4606	Additional Information	<ul style="list-style-type: none"> <li>• Provider Enrollment Additional Information Form with attachments</li> </ul>
4610	4610	Provider Maintenance	<ul style="list-style-type: none"> <li>• Provider maintenance (update) forms and related correspondence</li> </ul>
4614	8614	Electronic Form Requests	<ul style="list-style-type: none"> <li>• Electronic Certifications</li> <li>• ETIN Applications</li> <li>• Security Packet A</li> <li>• Security Packet B</li> <li>• Electronic Remittance Request</li> <li>• Electronic Prior Approval Request</li> <li>• Remittance Sort Request</li> <li>• Pended Claim Recycle Request</li> <li>• Request to Disaffiliate/Delete an ETIN</li> <li>• PDF Paper Remittance Request</li> </ul>
4616	8616	Electronic Funds Transfer	<ul style="list-style-type: none"> <li>• Electronic Funds Transfer Enrollment Forms</li> </ul>

## Medicaid Program Contact Information

For questions concerning:	Contact:
<p><b>Check Amounts</b> To obtain check amounts prior to the release of the check, select the "Check Call" option from the menu of services offered. Only the current week's check amount will be reported.</p>	<p>Department of Health (866) 307-5549</p>
<p><b>Child Health Plus/NY Health Options</b></p>	<p>(800) 698-4KIDS</p>
<p><b>Claim Response Status for ePACES Users</b></p>	<p><a href="http://www.emedny.org/hipaa/Crosswalk/index.html">http://www.emedny.org/hipaa/Crosswalk/index.html</a></p>
<p><b>Dental/Orthodontia Services Dental Pended Claims</b></p>	<p>Dental Review Unit (800) 342-3005 Option #2</p>
<p><b>Diagnosis Codes</b></p>	<p><a href="http://www.cms.hhs.gov/icd9providerdiagnosticcodes/">http://www.cms.hhs.gov/icd9providerdiagnosticcodes/</a>  The list of diagnosis codes is also available through publishing houses.</p>
<p><b>Durable Medical Equipment Prior Approval</b></p>	<p>Prior approval Statewide (800) 342-3005 (option #1)  Prior approval for override of DVS and DiRAD, Statewide: (800) 342-3005 (option #1)</p>
<p><b>Elderly Pharmaceutical Insurance Coverage Program (EPIC)</b></p>	<p>(800) 634-1340</p>
<p><b>Electronic Funds Transfer Provider Enrollment Form</b>  <b>Electronic Prior Approval Request Form</b>  <b>Electronic Transmitter Identifier Number (ETIN)</b></p>	<p><a href="http://www.emedny.org/info/ProviderEnrollment/index.html">http://www.emedny.org/info/ProviderEnrollment/index.html</a></p>
<p><b>eMedNY</b></p>	<p><a href="http://www.emedny.org">http://www.emedny.org</a></p>
<p><b>eMedNY Companion Guides Sample Files</b></p>	<p><a href="http://www.emedny.org/HIPAA/index.html">http://www.emedny.org/HIPAA/index.html</a></p>

**Information for All Providers - Inquiry**

<b>For questions concerning:</b>	<b>Contact:</b>
<p><b>Enrollee Eligibility Determination</b></p> <p>Eligibility discrepancies must be reported to the enrollee's local social services district. CSC's MEVS staff cannot address these calls nor resolve eligibility issues.</p> <p>When the provider believes the individual is covered by Medicaid, but does not have the client identification number, assistance can be obtained by calling this number and selecting "Name Search" from the menu of services offered. There is a charge of \$0.85 per minute for this optional service. A touch-tone telephone is required.</p>	<p>Department of Health</p> <p>(866) 307-5549</p> <p>(518) 449-0400</p>
<p><b>Family Health Plus/NY Health Options</b></p>	<p>(877) 9FHPLUS</p>
<p><b>Managed Care</b></p>	<p>(518) 486-9015 (800) 206-8125</p> <p><a href="mailto:omcmail@health.state.ny.us">omcmail@health.state.ny.us</a></p>
<p><b>Medicaid Inspector General</b> Fraud Referrals</p>	<p><a href="http://www.nysomig.org">www.nysomig.org</a></p> <p><b>(877) 87FRAUD</b></p>
<p><b>Medical Pended Claims</b> <b>Two-Year Old Claims</b></p>	<p>In State (800) 342-3005 Option #3</p> <p>Out of State (518) 474-3575</p>
<p><b>Medicaid Policy (General)</b></p> <p>Call Center Help Line/Co-Pay Hotline Fraud/Forgery Hotline Medical/Dental Prior Approval Restricted Recipients/Utilization Threshold Two-year billing regulations</p>	<p><a href="mailto:medicaid@health.state.ny.us">medicaid@health.state.ny.us</a></p> <p>(800) 541-2831 (877) 891-7283 (800) 342-3005 (518) 474-6866 (800) 562-0856 menu #4</p>
<p><b>Medical Prior Approval</b></p> <ul style="list-style-type: none"> <li>• Nursing</li> <li>• Out-of-State Inpatient Hospital Services</li> <li>• Audiology</li> <li>• Out-of-State Non-specialized Skilled Nursing Facility Admissions</li> </ul>	<p>(800) 342-3005 Option #1</p>

**Information for All Providers - Inquiry**

<b>For questions concerning:</b>	<b>Contact:</b>	
<p><b>Medicaid Update</b></p> <ul style="list-style-type: none"> <li>• Missing issues</li> <li>• Request to receive electronic version</li> </ul>	<p><a href="http://www.nyhealth.gov/health_care/medicaid/program/update/main.htm">http://www.nyhealth.gov/health_care/medicaid/program/update/main.htm</a></p> <p>Email: <a href="mailto:medicaidupdate@health.state.ny.us">medicaidupdate@health.state.ny.us</a></p> <p>(518) 486-6829</p>	
<b>New York State Department of Health</b>	<a href="http://www.nyhealth.gov">www.nyhealth.gov</a>	
<b>Newborn Screening Program</b>	(518) 473-7552	
<b>Personal Care Services</b> Prior Authorization	Local Department of Social Services	
<b>Pharmacy Policy and Operations</b>	(518) 486-3209 <a href="mailto:ppno@health.state.ny.us">ppno@health.state.ny.us</a>	
<b>Private Duty Nursing</b>	Westchester County Only	(914) 813-5440
	All other Counties	(800) 342-3005 (option #1)
<b>Restricted Recipient Program</b>	<p><b>NYC</b> (212) 630-1081 (212) 630-1087 (212) 630-1089</p>	<p><b>Outside NYC</b> (518) 474-6866</p>
<p><b>Sterilization &amp; Hysterectomy Consent Forms</b></p> <ul style="list-style-type: none"> <li>• DSS-3113 Hysterectomy Receipt of Information</li> <li>• DSS-3113S Hysterectomy Receipt of Information (Spanish)</li> <li>• DSS-3134 Sterilization Consent</li> <li>• DSS-3134S Sterilization Consent (Spanish)</li> </ul>	<p><a href="http://www.health.state.ny.us/health_care/medicaid/publications/ldssforms">http://www.health.state.ny.us/health_care/medicaid/publications/ldssforms</a></p>	

Information for All Providers - Inquiry

---

For questions concerning:	Contact:
<b>Transportation</b>	(518) 408-4825 <a href="mailto:MedTrans@health.state.ny.us">MedTrans@health.state.ny.us</a> <b>Outside NYC</b> Local Department of Social Services <b>Obtain NYC Prior Authorization</b> (800) 343-9000

---

## Provider Enrollment

For information on enrolling in the Fee-for-Service Medicaid Program visit:

<https://www.emedny.org/info/ProviderEnrollment/index.aspx>

Enrolled Providers:

1. Enrollment and miscellaneous maintenance forms\*\* are available at the following address:

<https://www.emedny.org/info/ProviderEnrollment/allforms.aspx>

\*\* For example:

Change of Address

EFT Enrollment

DEA Update

Affiliation/Disaffiliation Request (for nurse practitioners, supervising pharmacists, laboratory directors and physician assistants)

2. If you have experienced an ownership change, call the Fee-for-Service Medicaid Program immediately!

Practitioners & Businesses – 518-402-7032

Institutional Providers - 518-474-3575, Option 8

## Pharmacy Programs

To obtain prior authorization for drugs subject to the Mandatory Generic Drug Program, the Preferred Drug Program, or the Clinical Drug Review Program, or for prior authorization of non-preferred drugs, call:

**(877) 309-9493**

***and follow the appropriate prompts:***

<ul style="list-style-type: none"> <li>To validate a prior authorization <b>ending with “W”</b></li> </ul>	Press 1
<ul style="list-style-type: none"> <li>To validate a prior authorization that <b>does not end with “W”</b></li> </ul>	Press 2
<ul style="list-style-type: none"> <li>For information or technical assistance with a prior authorization</li> </ul>	Press 3
<ul style="list-style-type: none"> <li>For a prior authorization program overview</li> <li>Recent changes to the Preferred Drug Program</li> </ul>	Option 9

**Requests for prior authorization of non-preferred drugs may also be faxed to:**

**(800) 268-2990**

***Faxed requests may take up to 24 hours to process.***

<b>For questions concerning:</b>	<b>Contact:</b>
Prior authorization worksheet/fax form	<a href="https://newyork.fhsc.com/providers/PDP_forms.asp">https://newyork.fhsc.com/providers/PDP_forms.asp</a>
Current Preferred Drug List Preferred Drug Quick List	<a href="https://newyork.fhsc.com/downloads/providers/NYRx_PDP_PDL.pdf">https://newyork.fhsc.com/downloads/providers/NYRx_PDP_PDL.pdf</a>
Request email notification of changes to Preferred Drug List	<a href="mailto:NYPDPNotices@firsthealth.com">NYPDPNotices@firsthealth.com</a>
To obtain a supply of Preferred Drug Program educational materials for Medicaid enrollees	(518) 951-2040
Clinical concerns Preferred Drug Program questions	(877) 309-9493
Billing	(800) 343-9000

## Local Departments of Social Services

<p>Albany County Department of Social Services 162 Washington Avenue Albany, New York 12210 (518) 447-7300 <a href="http://www.albanycounty.com/departments/dss/">http://www.albanycounty.com/departments/dss/</a></p>	<p>Allegany County Department of Social Services 7 Court Street Belmont, New York 14813 (585) 268-9622 <a href="http://www.alleganyco.com/default.asp?show=btn_dss">http://www.alleganyco.com/default.asp?show=btn_dss</a></p>
<p>Broome County Department of Social Services 36-42 Main Street Binghamton, New York 13905-3199 (607) 778-8850 <a href="http://www.gobroomecounty.com/dss/">http://www.gobroomecounty.com/dss/</a></p>	<p>Cattaraugus County Department of Social Services One Leo Moss Drive, Suite 6010 Olean, New York 14760 (716) 373-8070 <a href="http://www.cattco.org/dss/index.asp">http://www.cattco.org/dss/index.asp</a></p>
<p>Cayuga County Department of Social Services County Office Building 160 Genesee Street Auburn, New York 13021-3433 <a href="http://cayugacounty.us/hhs/index.html">http://cayugacounty.us/hhs/index.html</a></p>	<p>Chautauqua County Department of Social Services H.R. Clothier Building Mayville, New York 14757 (716) 753-4421 <a href="http://chautauqua.ny.us/departments/dss/Pages/default.aspx">http://chautauqua.ny.us/departments/dss/Pages/default.aspx</a></p>
<p>Chemung County Department of Social Services Human Resources Center P.O. Box 588 425 Pennsylvania Avenue Elmira, New York 14902-1795 (607) 737-5309</p>	<p>Chenango County Department of Social Services County Office Building P.O. Box 590, 5 Court Street Norwich, New York 13815 (607) 337-1500 <a href="http://ccdss.peppytech.com/">http://ccdss.peppytech.com/</a></p>
<p>Clinton County Department of Social Services 13 Durkee Street Plattsburgh, New York 12901 (518) 565-3300 <a href="http://www.clintoncountygov.com/Departments/DepartmentOfSocialServices/SocialServicesListOfServices.html">http://www.clintoncountygov.com/Departments/DepartmentOfSocialServices/SocialServicesListOfServices.html</a></p>	<p>Columbia County Department of Social Services P.O. Box 458 25 Railroad Avenue Hudson, New York 12534-2514 (518) 828-9411 <a href="http://www.columbiacountyny.com/dept_links.html">http://www.columbiacountyny.com/dept_links.html</a></p>

Information for All Providers - Inquiry

---

<p>Cortland County Department of Social Services County Office Building 60 Central Avenue Cortland, New York 13045-5590 (607) 753-5248 <a href="http://www.cortland-co.org/dss/">http://www.cortland-co.org/dss/</a></p>	<p>Delaware County Department of Social Services 111 Main Street Delhi, New York 12601-3302 (607) 746-2325</p>
<p>Dutchess County Department of Social Services 60 Market Street Poughkeepsie, New York 12601-3302 (845) 486-3000 <a href="http://www.co.dutchess.ny.us/CountyGov/Departments/SocialServices/SSIndex.htm">http://www.co.dutchess.ny.us/CountyGov/Departments/SocialServices/SSIndex.htm</a></p>	<p>Erie County Department of Social Services 95 Franklin Street Buffalo, New York 14202-3935 (716) 858-8000 <a href="http://www.erie.gov/depts/socialservices/">http://www.erie.gov/depts/socialservices/</a></p>
<p>Essex County Department of Social Services 7551 Court Street, P.O. Box 217 Elizabethtown, New York 12932-0217 (518) 873-3302</p>	<p>Franklin County Department of Social Services Court House 335 West Main Street, Suite 331 Malone, New York 12953 (518) 483-6770 <a href="http://franklincony.org/content/">http://franklincony.org/content/</a></p>
<p>Fulton County Department of Social Services P.O. Box 549, 4 Daisy Lane Johnstown, New York 12095 (518) 736-5640 <a href="http://www.fulcony.com/index.php?word=departments/socialservices.htm">http://www.fulcony.com/index.php?word=departments/socialservices.htm</a></p>	<p>Genesee County Department of Social Services 5130 East Main Street, Suite 3 Batavia, New York 14020-9407 (585) 344-2580 <a href="http://www.co.genesee.ny.us/departments/office_for_the_aging/genesee_county_department_of_social_services.html">http://www.co.genesee.ny.us/departments/office_for_the_aging/genesee_county_department_of_social_services.html</a></p>
<p>Greene County Department of Social Services 411 Main Street P.O. Box 528 Catskill, New York 12414-1716 (518) 943-3200 <a href="http://www.greenegovernment.com/department/socialserv/">http://www.greenegovernment.com/department/socialserv/</a></p>	<p>Hamilton County Department of Social Services P.O. Box 725- White Birch Lane Indian Lake, New York 12842-0725 (518) 648-6131</p>

---

**Information for All Providers - Inquiry**

<p>Herkimer County                  Department of Social Services                  301 North Washington Street, Suite 2110                  Herkimer, New York 13350                  (315) 867-1291  <a href="http://herkimercounty.org/content/Departments/View/10">http://herkimercounty.org/content/Departments/View/10</a></p>	<p>Jefferson County                  Department of Social Services                  Human Services Building                  250 Arsenal Street                  Watertown, New York 13601                  (315) 782-9030  <a href="http://www.co.jefferson.ny.us/index.aspx?page=115">http://www.co.jefferson.ny.us/index.aspx?page=115</a></p>
<p>Lewis County                  Department of Social Services                  P.O. Box 193                  Lowville, New York 13367                  (315) 376-5400  <a href="http://lewiscountyny.org/content/Departments/View/30?">http://lewiscountyny.org/content/Departments/View/30?</a></p>	<p>Livingston County                  Department of Social Services                  3 Murray Hill Drive                  Mount Morris, New York 14510                  (585) 243-7300  <a href="http://www.co.livingston.state.ny.us/dss.htm">http://www.co.livingston.state.ny.us/dss.htm</a></p>
<p>Madison County                  Department of Social Services                  Madison County Complex                  P.O. Box 637                  Wampsville, New York 13163                  (315) 366-2211  <a href="http://www.madisoncounty.org">http://www.madisoncounty.org</a></p>	<p>Monroe County                  Department of Social Services                  111 Westfall Road, Room 660                  Rochester, New York 14620-4686                  (585) 274-6000  <a href="http://www.monroecounty.gov/hs-index.php">http://www.monroecounty.gov/hs-index.php</a></p>
<p>Montgomery County                  Department of Social Services                  County Office Building                  P.O. Box 745                  Fonda, New York 12068                  (518) 853-4646</p>	<p>Nassau County                  Department of Social Services                  101 County Seat Drive                  Mineola, New York 11501                  (516) 571-4444  <a href="http://www.nassaucountyny.gov/agencies/dss/DSSHome.htm">http://www.nassaucountyny.gov/agencies/dss/DSSHome.htm</a></p>
<p>New York City                  Human Resources Administration                  180 Water Street                  New York, New York 10038                  (877) 472-8411 <i>within the 5 boroughs</i>                  (718) 557-1399 <i>outside of NYC</i>  <a href="http://www.nyc.gov/html/hra/html/home/home.shtml">http://www.nyc.gov/html/hra/html/home/home.shtml</a></p>	<p>Niagara County                  Department of Social Services                  P.O. Box 506, 20 East Avenue                  Lockport, New York 14095-3394                  (716) 439-7600</p>
<p>Oneida County                  Department of Social Services                  County Office Building                  800 Park Avenue                  Utica, New York 13501-2981                  (315) 798-5632  <a href="http://ocgov.net/oneida/socialservices">http://ocgov.net/oneida/socialservices</a></p>	<p>Onondaga County                  Department of Social Services                  Onondaga County Civic Center                  421 Montgomery Street                  Syracuse, New York 13202-2933                  (315) 435-2985 or (315) 425-2986  <a href="http://www.ongov.net/dss/">http://www.ongov.net/dss/</a></p>

**Information for All Providers - Inquiry**

---

<p>Ontario County                  Department of Social Services                  3010 County Complex Drive                  Canandaigua, New York 14424                  (585) 396-4060  <a href="http://www.co.ontario.ny.us/social_services/">http://www.co.ontario.ny.us/social_services/</a></p>	<p>Orange County                  Department of Social Services                  Quarry Road, Box Z                  Goshen, New York 10924-0678                  (845) 291-4000  <a href="http://www.co.orange.ny.us/content/124/1374/default.aspx">http://www.co.orange.ny.us/content/124/1374/default.aspx</a></p>
<p>Orleans County                  Department of Social Services                  14016 Route 31 West                  Albion, New York 14411-9365                  (585) 589-7004  <a href="http://orleansny.com/Departments/DepartmentsAM/DepartmentofSocialServices/tabid/150/Default.aspx">http://orleansny.com/Departments/DepartmentsAM/DepartmentofSocialServices/tabid/150/Default.aspx</a></p>	<p>Oswego County                  Department of Social Services                  100 Spring Street, P.O. Box 1320                  Mexico, New York 13114                  (315) 963-5000  <a href="http://www.co.oswego.ny.us/dss/">http://www.co.oswego.ny.us/dss/</a></p>
<p>Otsego County                  Department of Social Services                  197 Main Street                  Cooperstown, New York 13326-1196                  (607) 547-7594  <a href="http://www.otsegocounty.com/depts/dss/">http://www.otsegocounty.com/depts/dss/</a></p>	<p>Putnam County                  Department of Social Services                  110 Old Route Six                  Building #2                  Carmel, New York 10512-2110                  (845) 225-7040  <a href="http://www.putnamcountyny.com/socialservices/">http://www.putnamcountyny.com/socialservices/</a></p>
<p>Rensselaer County                  Department of Social Services                  133 Bloomingrove Drive                  Troy, New York 12180-8403                  (518) 283-2000  <a href="http://www.rensco.com/departments_socialservices.asp">http://www.rensco.com/departments_socialservices.asp</a></p>	<p>Rockland County                  Department of Social Services                  Building L                  Sanatorium Road                  Pomona, New York 10970                  (845) 364-2000  <a href="http://www.co.rockland.ny.us/Social/">http://www.co.rockland.ny.us/Social/</a></p>
<p>St. Lawrence County                  Department of Social Services                  6 Judson Street                  Canton, New York 13617-1197                  (315) 379-2111  <a href="http://www.co.st-lawrence.ny.us/Social_Services/SLCSS.htm">http://www.co.st-lawrence.ny.us/Social_Services/SLCSS.htm</a></p>	<p>Saratoga County                  Department of Social Services                  152 West High Street                  Ballston Spa, New York 12020                  (518) 884-4140  <a href="http://www.saratogacountyny.gov/departments.asp?did=150">http://www.saratogacountyny.gov/departments.asp?did=150</a></p>

**Information for All Providers - Inquiry**

---

<p>Schenectady County                  Department of Social Services                  487 Nott Street                  Schenectady, New York 12308-1812                  (518) 388-4470  <a href="http://www.schenectadycounty.com/index.php?page_id=378">http://www.schenectadycounty.com/index.php?page_id=378</a></p>	<p>Schoharie County                  Department of Social Services                  County Office Building                  P.O. Box 687                  Schoharie, New York 12157                  (518) 295-8334  <a href="http://www.schohariecounty-ny.gov/CountyWebSite/index.jsp">http://www.schohariecounty-ny.gov/CountyWebSite/index.jsp</a></p>
<p>Schuyler County                  Department of Social Services                  County Office Building                  105 Ninth Street - Unit 3                  Watkins Glen, New York 14891                  (607) 535-8303  <a href="http://www.schuylercounty.us/dss.htm">http://www.schuylercounty.us/dss.htm</a></p>	<p>Seneca County                  Department of Social Services                  1 DiPronio Drive                  Waterloo, New York 13165-0690                  (315) 539-1800  <a href="http://www.co.seneca.ny.us/dpt-divhumserv-children-family.php">http://www.co.seneca.ny.us/dpt-divhumserv-children-family.php</a></p>
<p>Steuben County                  Department of Social Services                  3 East Pulteney Square                  Bath, New York 14810                  (607) 776-7611  <a href="http://www.steubency.org/dss.html">http://www.steubency.org/dss.html</a></p>	<p>Suffolk County                  Department of Social Services                  3085 Veterans Memorial Highway                  Ronkonkoma, New York 11779                  (631) 854-9700  <a href="http://www.co.suffolk.ny.us/departments/socialservices.aspx">http://www.co.suffolk.ny.us/departments/socialservices.aspx</a></p>
<p>Sullivan County                  Department of Social Services                  Box 231, 16 Community Lane                  Liberty, New York 12754                  (845) 292-0100  <a href="http://www.scgnet.us/orgMain.asp?sid=&amp;orgId=76">http://www.scgnet.us/orgMain.asp?sid=&amp;orgId=76</a></p>	<p>Tioga County                  Department of Social Services                  Box 240                  Owego, New York 13827                  (607) 687-8300  <a href="http://www.tiogacountyny.com/departments/social-services.html">http://www.tiogacountyny.com/departments/social-services.html</a></p>
<p>Tompkins County                  Department of Social Services                  320 West State Street                  Ithaca, New York 14850                  (607) 274-5336  <a href="http://www.tompkins-co.org/departments/detail.aspx?DeptID=41">http://www.tompkins-co.org/departments/detail.aspx?DeptID=41</a></p>	<p>Ulster County                  Department of Social Services                  1061 Development Court                  Kingston, New York 12401                  (845) 334-5000  <a href="http://www.co.ulster.ny.us/resources/socservices.html">http://www.co.ulster.ny.us/resources/socservices.html</a></p>

Information for All Providers - Inquiry

---

Warren County  
Department of Social Services  
Municipal Annex  
1340 State Route 9  
Lake George, New York 12845  
(518) 761-6300

<http://www.co.warren.ny.us/depts.php#SOCIALSERVICES>

Washington County  
Department of Social Services  
Municipal Center  
383 Broadway  
Fort Edward, New York 12828  
(518) 746-2300

<http://www.co.washington.ny.us/Departments/Dss/dss.htm>

---

Wayne County  
Department of Social Services  
77 Water Street  
P.O. Box 10  
Lyons, New York 14489-0010  
(315) 946-4881

<http://www.co.wayne.ny.us/departments/dss/dss.htm>

---

Westchester County  
Department of Social Services  
County Office Building #2  
112 East Post Road  
White Plains, New York 10601-5272  
(914) 995-5000

<http://socialservices.westchestergov.com/>

---

Wyoming County  
Department of Social Services  
466 North Main Street  
Warsaw, New York 14569-1080  
(585) 786-8900

<http://www.wyomingco.net/socialservices/main.html>

---

Yates County  
Department of Social Services  
County Office Building  
417 Liberty Street  
Penn Yan, New York 14527-1118  
(315) 536-5183

<http://www.yatescounty.org/upload/12/dss/frameset.html>

---