



NYRx Medicaid Pharmacy Prior Authorization Programs Update

On **September 21, 2023**, the New York State Medicaid Drug Utilization Review (DUR) Board recommended changes to the Medicaid pharmacy prior authorization (PA) programs. The Commissioner of Health has reviewed the recommendations of the Board and has approved changes to the Preferred Drug Program (PDP) within the fee-for-service (FFS) pharmacy program.

Effective December 14, 2023, PA requirements will change for some drugs in the following PDP classes:

- Non-Steroidal Anti-Inflammatory Drugs (NSAIDs)
- Opioids, Short Acting
- Pulmonary Arterial Hypertension (PAH) Agents, Other - Oral
- Antimigraine Agents - Other
- Antipsychotics - Injectable
- Antipsychotics – Second Generation
- Central Nervous System (CNS) Stimulants
- Multiple Sclerosis Agents
- Steroids, Topical – Medium Potency
- Steroids, Topical – High Potency
- Growth Hormones
- Sodium Glucose Co-Transporter 2 (SGLT2) Inhibitors
- Immunomodulators - Systemic
- Sedative Hypnotics/Sleep Agents
- Beta2 Adrenergic Agents, Inhaled, Short-Acting
- Corticosteroids – Inhaled
- Corticosteroids - Intranasal

For detailed information about the DURB, see [Drug Utilization Review \(DUR\)](#).

For the most up-to-date information on the NYRx PA programs, see [NYRx Pharmacy Program Preferred Drug List \(PDL\)](#). This document contains a full listing of drugs subject to the NYRx Pharmacy Programs.

For practitioner-administered drug clinical criteria worksheets, see [New York State Medicaid Fee-for-Service Practitioner Administered Drug Policies and Billing Guidance](#).

To obtain a PA, contact the clinical call center at 1-877-309-9493. The clinical call center is available 24 hours per day, 7 days per week and staffed with pharmacy technicians and pharmacists who will work with you or your agent to quickly obtain a PA.

Medicaid-enrolled prescribers can also initiate PA requests using the web-based pharmacy PA request/response application, PAXpress®. PAXpress® is accessible from the [eMed NY home page](#) by clicking the new **PAXpress** button.

Resources

[eMed NY Website](#)

[New York State Department of Health Medicaid Pharmacy Program](#)

[New York State Department of Health Website](#)

[NYRx Education & Outreach Website](#)

[NYRx, the Medicaid Pharmacy Program](#)

Contact Information

The NYRx E&O Call Center is available at 833-967-7310 from 8:00 AM to 5:00 PM ET, Monday through Friday, excluding holiday and via email at NYRxEO@magellanhealth.com

The Education and Outreach team hosts virtual office hours every week for stakeholders to ask questions related to NYRx and care coordination. Visit the [NYRx Education & Outreach Website](#) for more information.