# NEW YORK STATE MEDICAID PROGRAM

# **PHYSICIAN**

**BILLING GUIDELINES** 

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# **Section I – Purpose Statement**

The purpose of this document is to assist the provider community in understanding and complying with the New York State Medicaid (NYS Medicaid) requirements and expectations for:

- Billing and submitting claims.
- Interpreting and using the information returned in the Medicaid Remittance Advice.

This document is customized for Physicians and should be used by the provider as an instructional as well as a reference tool.

## Section II - Claims Submission

Physicians can submit their claims to NYS Medicaid in electronic or paper formats.

#### **Electronic Claims**

Pursuant to the Health Insurance Portability and Accountability Act (HIPAA), Public Law 104-191, which was signed into law August 12, 1996, the NYS Medicaid Program adopted the HIPAA-compliant transactions as the sole acceptable format for electronic claim submission, effective November 2003.

Physicians who choose to submit their Medicaid claims electronically are required to use the HIPAA 837 Professional (837P) transaction. In addition to this document, direct billers may also refer to the sources listed below to comply with the NYS Medicaid requirements.

- HIPAA 837P Implementation Guide (IG) explains the proper use of the 837P standards and program specifications. This document is available at www.wpc-edi.com/hipaa.
- NYS Medicaid 837P Companion Guide (CG) is a subset of the IG, which
  provides specific instructions on the NYS Medicaid requirements for the 837P
  transaction.
- NYS Medicaid Technical Supplementary Companion Guide provides technical information needed to successfully transmit and receive electronic data. Some of the topics put forth in this CG are testing requirements, error report information, and communication specifications.

These documents are available at www.emedny.org or by clicking on the link to the web page below:

eMedNY Companion Guide and Sample Files

### **Pre-requirements for the Submission of Electronic Claims**

Before being able to start submitting electronic claims to NYS Medicaid, providers need the following:

- An Electronic/Paper Transmitter Identification Number (ETIN)
- A Certification Statement
- A User ID and password
- A Trading Partner Agreement
- Testing

#### **ETIN**

This is a submitter identifier issued by the eMedNY Contractor that must be used in every electronic submission to NYS Medicaid. ETINs may be issued to an individual provider or provider group (if they are direct billers) and to service bureaus or clearinghouses.

The ETIN application is available at www.emedny.org or by clicking on the link to the web page below:

#### **Provider Enrollment Forms**

#### **Certification Statement**

All providers, either direct billers or those who bill through a service bureau or clearinghouse, must file a notarized Certification Statement with NYS Medicaid for each ETIN used for the electronic billing.

The Certification Statement is good for one year, after which it needs to be renewed for electronic billing continuity under a specific ETIN. Failure to renew the Certification Statement for a specific ETIN will result in claim rejection.

The Certification Statement is available at the third page of the ETIN application at www.emedny.org or can be accessed by clicking on the link above.

#### **User ID and Password**

Electronic submitters need a user ID and password to access the NYS Medicaid eMedNY system through one of the communication methods available. The user ID and password are issued to the submitter at the time of enrollment in one of the communication methods. The method used to apply for a User ID varies depending on the communication method chosen by the provider. For example: An ePACES User ID is assigned systematically via email while an FTP User ID is assigned after the submission of a Security Packet B.

#### **Trading Partner Agreement**

This document addresses certain requirements applicable to the electronic exchange of information and data associated with health care transactions. The NYS Medicaid Trading Partner Agreement is available at www.emedny.org or by clicking on the link to the web page below:

#### **Provider Enrollment Forms**

#### **Testing**

Direct billers (either individual providers or service bureaus/clearinghouses that bill for multiple providers) are encouraged to submit production tests to CSC before they start submitting Medicaid claims for the first time after enrollment or any time they update their systems or start using a new system. This testing will assist providers in identifying errors in their system and allow for corrections before they submit actual claims.

Information and instructions regarding testing are available at www.emedny.org or by clicking on the link to the web page below:

#### eMedNY Companion Guides and Sample Files

#### **Communication Methods**

The following communication methods are available for submission of electronic claims to NYS Medicaid:

- ePACES
- eMedNY eXchange
- FTP
- CPU to CPU
- eMedNY Gateway

#### **ePACES**

NYS Medicaid provides a HIPAA-compliant web-based application that is customized for specific transactions, including the 837P. ePACES, which is provided free of charge, is ideal for providers with small-to-medium claim volume.

The requirements for using ePACES include:

- An ETIN and Certification Statement should be obtained prior to enrollment
- Internet Explorer 4.01 and above or Netscape 4.7 and above
- Internet browser that supports 128-bit encryption and cookies
- Minimum connection speed of 56K
- An accessible email address

The following transactions can be submitted via ePACES:

- 270/271 Eligibility Benefit Inquiry and Response
- 276/277 Claim Status Request and Response
- 278 Prior Approval/Prior Authorization/Service Authorization Request and Response
- 837 Dental, Professional and Institutional Claims

ePACES also features the **real time claim submission** functionality under the 837 Professional transaction, which allows immediate adjudication of the claim. When this functionality is used, a claim adjudication status response is sent to the submitter shortly after submission.

To take advantage of ePACES, providers need to follow an enrollment process. Additional enrollment information is available at www.emedny.org by clicking on the link to the web page below:

**Self Help** 

#### eMedNY eXchange

The eMedNY eXchange works like email; users are assigned an inbox and they are able to send and receive transaction files in an email-like fashion. Transaction files are attached and sent to eMedNY for processing and the responses are delivered to the user's inbox so they can be detached and saved on the user's computer. For security reasons, the eMedNY eXchange is accessible only through the eMedNY website <a href="https://www.emedny.org">www.emedny.org</a>.

The eMedNY eXchange only accepts HIPAA-compliant transactions.

Access to the eMedNY eXchange is obtained through an enrollment process. To enroll in eXchange, you must first complete enrollment in ePACES and at least one login attempt must be successful.

#### **FTP**

File Transfer Protocol (FTP) is the standard process for batch authorization transmissions. FTP allows users to transfer files from their computer to another computer. FTP is strictly a dial-up connection.

FTP access is obtained through an enrollment process. To obtain a user name and password, you must complete and return a Security Packet B. The Security Packet B can be found at www.emedny.org by clicking on the link to the web page below:

#### **Provider Enrollment Forms**

#### **CPU to CPU**

This method consists of a direct connection established between the submitter and the processor and it is most suitable for high volume submitters. For additional information regarding this access method, contact the eMedNY Call Center at 800-343-9000.

#### **eMedNY Gateway**

This is a dial-up access method. It requires the use of the User ID assigned at the time of enrollment and a password. eMedNY Gateway access is obtained through an enrollment process. To obtain a user name and password you must complete and return a Security Packet B. The Security Packet B can be found at www.emedny.org by clicking on the link to the web page below:

#### **Provider Enrollment Forms**

Note: For questions regarding ePACES, eXchange, FTP, CPU to CPU or eMedNY Gateway connections, call the eMedNY Call Center at 800-343-9000.

## **Paper Claims**

Physicians who choose to submit their claims on paper forms must use the New York State eMedNY-150001 claim form. To view the eMedNY-150001 claim form, please click on the link provided below. The displayed claim form is a sample and the information it contains is for illustration purposes only.

#### **Physician - Sample Claim**

## **General Instructions for Completing Paper Claims**

Since the information entered on the claim form is captured via an automated data collection process (imaging), it is imperative that it be legible and placed appropriately in the required fields. The following guidelines will help ensure the accuracy of the imaging output.

- All information should be typed or printed.
- Alpha characters (letters) should be capitalized.
- Numbers should be written as close to the example below as possible:

1 2 3 4 5 6 7 8 9 0

- Circles (the letter O, the number 0) must be closed.
- Avoid unfinished characters. For example:

Written As	Intended As	Interpreted As
6. U 0	6.00	

 When typing or printing, stay within the box provided; ensure that no characters (letters or numbers) touch the claim form lines. For example:

Written As	Intended As	Interpreted As
	2	7 — Two interpreted as seven
2	3	2     Three interpreted as two

Characters should not touch each other. Example:

- Do not write in between lines.
- Do not use arrows or quotation marks to duplicate information.
- Do not use the dollar sign (\$) to indicate dollar amounts; do not use commas to separate thousands. For example, three thousand should be entered as 3000, not as 3,000.
- For writing, it is best to use a felt tip pen with a fine point. Avoid ballpoint pens that skip; do not use pencils, highlighters, or markers. Only blue or black ink is acceptable.
- If filling in information through a computer, ensure that all information is aligned properly, and that the printer ink is dark enough to provide clear legibility.
- Do not submit claim forms with corrections (i.e. information written over correction fluid or crossed out information). If mistakes are made, a new form should be used.
- Separate forms using perforations; do not cut the edges.
- Do not fold the claim forms.
- Do not use adhesive labels (for example for address); do not place stickers on the form.
- Do not write or use staples on the bar-code area.

The address for submitting claim forms is:

P.O. Box 4601 Rensselaer, NY 12144-4601

# Claim Form eMedNY-150001

To view the eMedNY-150001 claim form please click on the link provided below. The displayed claim form is a sample and the information it contains is for illustration purposes only.

#### **Physician - Sample Claim**

#### **General Information About the eMedNY-150001**

Shaded fields are not required to be completed **unless noted otherwise**. Therefore, shaded fields that are not required to be completed in any circumstance are not listed in the instructions that follow.

Most claim form fields have been sized to contain the exact number of characters for the required information. However, some fields have been sized to accommodate potential future changes. For example, the Provider ID number has more spaces than the current number of characters for the required information. In this case, the entry must be **right justified (unless otherwise noted in the field instructions)**, that is, the extra spaces must be left blank at the left side of the box. For example, Provider ID number 02345678 should be entered as follows:

# **Billing Instructions for Physician Services**

This subsection of the Billing Guidelines covers the specific NYS Medicaid billing requirements for Physicians. Although the instructions that follow are based on the eMedNY-150001 paper claim form, they are also intended as a guideline for electronic billers who should refer to these instructions for finding out what information they need to provide in their claims, what codes they need to use, etc.

It is important that providers adhere to the instructions outlined below. Claims that do not conform to the eMedNY requirements as described throughout this document may be rejected, pended, or denied.

#### Field by Field Instructions for Claim Form eMedNY-150001

Header Section: Fields 1 through 23B

The information entered in the Header Section of the claim form (fields 1 through 23B) must apply to all claim lines entered in the Encounter Section of the form.

The following two fields (unnumbered) should only be used to adjust or void a paid claim. Do not write in these fields when preparing an original claim form.

#### ADJUSTMENT/VOID CODE (Upper Right Corner of Form)

Leave this field blank when submitting an original claim or resubmission of a denied claim.

- If submitting an **adjustment** (replacement) to a previously paid claim, enter 'X' or the value **7** in the 'A' box.
- If submitting a void to a previously paid claim, enter 'X' or the value 8 in the 'V' box.

#### ORIGINAL CLAIM REFERENCE NUMBER (Upper Right Corner of the Form)

Leave this field blank when submitting an original claim or resubmission of a denied claim.

If submitting an adjustment or a void, enter the appropriate **Transaction Control Number (TCN)** in this field. A TCN is a 16-digit identifier that is assigned to each claim document or electronic record regardless of the number of individual claim lines (service date/procedure combinations) submitted in the document or record. For example, a document/record containing a single service date/procedure combination will be assigned a unique, single TCN; a document/record containing five service date/procedure combinations will be assigned a unique, single TCN, which will be shared by all the individual claim lines submitted under that document/record.

#### Adjustment

An adjustment may be submitted to accomplish any of the following purposes:

- To change information contained in one or more claims submitted on a previously paid TCN
- To cancel one or more claim lines submitted on a previously paid TCN (except if the TCN contained one single claim line or if all the claim lines contained in the TCN are to be voided)

#### Adjustment to Change Information

If an adjustment is submitted to correct information on one or more claim lines sharing the same TCN, follow the instructions below:

- The Provider ID number, the Group ID number, and the Patient's Medicaid ID number must not be adjusted.
- The adjustment must be submitted in a new claim form (copy of the original form is unacceptable).
- The adjustment must contain all claim lines originally submitted in the same document/record (all claim lines with the same TCN) and all applicable fields must be completed with the necessary changes.

The adjustment will cause the correction of the adjusted information in the TCN history records as well as the cancellation of the original TCN payment and the re-pricing of the TCN based on the adjusted information.

#### **Example:**

TCN 0709819876543200 is shared by three individual claim lines. This TCN was paid on April 18, 2007. After receiving payment, the provider determines that the service date of one of the claim line records is incorrect. An adjustment must be submitted to correct the records. Refer to Figures 1A and 1B for an illustration of this example.

Figure 1A: Original Claim Form ORIGINAL CLAIM REFERENCE NUMBER ONLY TO BE MEDICAL ASSISTANCE HEALTH INSURANCE USED TO **CLAIM FORM** TITLE XIX PROGRAM ADJUST/VOID V PAID CLAIM PATIENT AND INSURED (SUBSCRIBER) INFORMATION 2A. TOTAL ANNUA FAMILY INCOME 1. PATIENT'S NAME (First, middle, last, 2. DATE OF BIRTH 3. INSURED'S NAME (First name, middle initial, last name JANE SMITH 0|5|2|0|1|9|9|06. MEDICARE NUMBER 6A. MEDICAID NUMBER 4. PATIENT'S ADDRESS (Street, City, State, Zip Code) 5A, PATIENT'S SEX FEMALE NOT STAPLE В 2 3 4 5 C 1 X 5B. PATIENT'S TELEPHONE NUMBER 6B. PRIVATE INSURANCE NUMBER 6 C. PATIENT'S EMPLOYER, OCCUPATION OR SCHOOL 7. PATIENT'S RELATIONSHIP TO INSURED 8. INSURED'S EMPLOYER OR OCCUPATION SELF SPOUSE CHILD OTHER HEALTH INSURANCE COVERAGE – Enter name of Policyholder, Plan Name and Address, and Policy or Private Insurance Number 10. WAS CONDITION RELATED TO 11. INSURED'S ADDRESS (Street, City, State, Zip Code) PATIENT'S EMPLOYMENT AUTO ACCIDENT OTHER Χ LIABILITY 12. DATE DD MM PATIENT'S OR AUTHORIZED SIGNATURE INSURED'S SIGNATURE PHYSICIAN OR SUPPLIER INFORMATION (REFER TO REVERSE BEFORE COMPLETING AND SIGNING) 14. DATE OF ONSET 15. FIRST CONSULTED TO 16. HAS PATIENT EVER HAD SAME 16A, EMERGENCY 17. DATE PATIENT MAY 18. DATES OF DISABILITY FROM OF CONDITION FOR CONDITION OR SIMILAR SYMPTOMS RELATED RETURN TO WORK TOTAL MM DD YY DD MM 19. NAME OF REFERRING PHYSICIAN OR OTHER SOURCE 19D. DX CODE ADMITTED 20A. NAME OF HOSPITAL 20. FOR SERVICES RELATED TO DISCHARGED 20B. SURGERY DATE 20C. TYPE OF SURGERY DD MM MM DD MM DD 21. NAME OF FACILITY WHERE SERVICES RENDERED (If other than 21A ADDRESS OF FACILITY 22. WAS LABORATORY WORK PERFORMED OUTSIDE YOUR OFFICE LAB CHARGES NO YES 22A. SERVICE PROVIDER NAME 22D. STERILIZATION 22E, STATUS CODE 22B, PROF CD 22C. IDENTIFICATION NUMBER ABORTION CODE 23. DIAGNOSIS OR NATURE OF ILLNESS. RELATE DIAGNOSIS TO PROCEDURE IN COLUMN 24H BY REFERENCE TO NUMBERS 1, 2, 3, ETC. OR DX CODE 22G POSSIBLE EPSDT FAMILY X Ν X DISABILITY C/THP PLANNING 2. 3. 24A 24B. PLACE 24E. MOD DAYS PROCEDURE CD MOD DIAGNOSIS CODE CHARGES DATE OF OR UNITS 0 | 7 1 | 1 9 | 9 | 2 | 0 | 5 7 | 8 | 6.2| 3 | 0.0 | 0 1 | 5.0 | 0 7 | 8 | 6.2| 111 9 | 9 | 2 | 1 | 3 7 | 8 | 6.2| 3 | 0.0 | 0 INPATIENT HOSPITAL 29. BALANCE DUE 26. ACCEPT ASSIGNMENT 27. TOTAL CHARGE 28. AMOUNT PAID (I CERTIFY THAT THE STATEMENTS ON THE REVERSE SIDE APPLY TO THIS BILL AND ARE MADE A PART HEREOF) YES NO 31. PHYSICIAN'S OR SUPPLIER'S NAME, ADDRESS, ZIP CODE 30 EMPLOYER IDENTIFICATION NUMBER James Strong SIGNATURE OF PHYSICIAN OR SUPPLIER James Strong, M.D. 312 Main Street Anytown, New York 11111 32A, MY FEE HAS BEEN PAID 25C. LOCATOR 25D. SA EXCP CODE TELEPHONE NUMBER ( CODE YES NO 0 0 EMEDNY - 150001 ((1/04) COUNTY OF SUBMITTAL 32 PATIENT'S ACCOUNT NUMBER DO NOT WRITE IN THIS SPACE 04 | 15 | 07 A | B | C | 1 | 2 | 3 | 4 | 5

Figure 1B: Adjustment ONLY TO BE ORIGINAL CLAIM REFERENCE NUMBER MEDICAL ASSISTANCE HEALTH INSURANCE USED TO **CLAIM FORM** TITLE XIX PROGRAM ADJUST/VOID PAID CLAIM PATIENT AND INSURED (SUBSCRIBER) INFORMATION 0 | 7 | 0 | 9 | 8 | 1 | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 0 | 0 2A. TOTAL ANNUA FAMILY INCOME 1. PATIENT'S NAME (First, middle, last, 2. DATE OF BIRTH JANE SMITH 0|5|2|0|1|9|9|06. MEDICARE NUMBER 6A. MEDICAID NUMBER 4. PATIENT'S ADDRESS (Street, City, State, Zip Code) 5A, PATIENT'S SEX FEMALE FEMALE NOT STAPLE X A B 1 2 3 4 5 C 5B. PATIENT'S TELEPHONE NUMBER 6B. PRIVATE INSURANCE NUMBER 7. PATIENT'S RELATIONSHIP TO INSURED 8. INSURED'S EMPLOYER OR OCCUPATION 6 C. PATIENT'S EMPLOYER, OCCUPATION OR SCHOOL SELF CHILD 9. OTHER HEALTH INSURANCE COVERAGE - Enter name 10. WAS CONDITION RELATED TO 11. INSURED'S ADDRESS (Street, City, State, Zip Code) of Policyholder, Plan Name and Address, and Policy or Private Insurance Number Χ ALITO OTHER ACCIDENT LIABILITY 12. DATE 13. DD IT'S OR AUTHORIZED SIGNATURE

| MM | DD | YY | INSURED'S SIGNATURE

PHYSICIAN OR SUPPLIER INFORMATION (REFER TO REVERSE BEFORE COMPLETING AND SIGNING) PATIENT'S OR AUTHORIZED SIGNATURE 14. DATE OF ONSET 15. FIRST CONSULTED 16. HAS PATIENT EVER HAD SAME 16A. EMERGENCY 17. DATE PATIENT MAY 18. DATES OF DISABILITY TO OF CONDITION FOR CONDITION OR SIMILAR SYMPTOMS RELATED RETURN TO WORK X NO MM DD YY MM DD DD DD ΥY 19. NAME OF REFERRING PHYSICIAN OR OTHER SOURCE 19A. ADDRESS (OR SIGNATURE SHF ONLY) 19B. PROF CI 19D. DX CODE 20B. SURGERY DATE 20C. TYPE OF SURGERY 20. FOR SERVICES RELATED TO HOSPITALIZATION, GIVE HOSPITALIZATION DATES ADMITTED DISCHARGED 20A. NAME OF HOSPITAL MM DD MM DD 21. NAME OF FACILITY WHERE SERVICES RENDERED (If other than home or office) 21A. ADDRESS OF FACILITY 22. WAS LABORATORY WORK PERFORMED OUTSIDE YOUR OFFICE LAB CHARGES YES NO 22D. STERILIZATION 22A. SERVICE PROVIDER NAME 22C. IDENTIFICATION NUMBER 22B, PROF CD 22F. STATUS CODE ABORTION CODE 23. DIAGNOSIS OR NATURE OF ILLNESS. RELATE DIAGNOSIS TO PROCEDURE IN COLUMN 24H BY REFERENCE TO NI POSSIBLE EPSDT Χ Ν Χ DISABILITY C/THP PLANNING 2. 23A. PRIOR APPROVAL NUMBER 23B. PAYM'T SOURCE CODE 3. PROCEDURE CD MOD 24F. MOD PLACE MOD DIAGNOSIS CODE CHARGES DAYS OR UNITS 0 | 7 0 | 4 9 | 9 | 2 | 0 | 5 7 | 8 | 6.2| |3|0.0|0 0 | 7 1|1 9 | 3 | 0 | 0 | 0 7 | 8 | 6 . 2 | 1 | 5.0 | 0 0 | 7 1|1 9 | 9 | 2 | 1 | 3 7 | 8 | 6 . 2 | 3 | 0.0 | 0 MM 29. BALANCE DUE 26. ACCEPT ASSIGNMENT 27. TOTAL CHARGE (I CERTIFY THAT THE STATEMENTS ON THE REVERSE SIDE APPLY TO THIS BILL AND ARE MADE A PART HEREOF) NO 30. EMPLOYER IDENTIFICATION NUMBER 31. PHYSICIAN'S OR SUPPLIER'S NAME, ADDRESS, ZIP CODE James Strong SOCIAL SECURITY NUMBER SIGNATURE OF PHYSICIAN OR SUPPLIER James Strong. M.D. 312 Main Street Anytown, New York 11111 25C. LOCATOR 25D. SA 32A. MY FEE HAS BEEN PAID EXCP CODE TELEPHONE NUMBER ( CODE YES NO 0 0 COUNTY OF SUBMITTAL DO NOT WRITE IN THIS SPACE 05 | 31 | 07 A | B | C | 1 | 2 | 3 | 4 | 5 33. OTHER REFERRING ORDERING PRID/LICENSE NUMBER

# Adjustment to Cancel One or More Claims Originally Submitted on the Same Document/Record (TCN)

An adjustment should be submitted to cancel or void one or more individual claim lines that were originally submitted on the same document/record and share the same TCN. The following instructions must be followed:

- The adjustment must be submitted in a new claim form (copy of the original form is unacceptable).
- The adjustment must contain all claim lines submitted in the original document (all claim lines with the same TCN) except for the claim(s) line(s) to be voided; these claim lines must be omitted in the adjustment. All applicable fields must be completed.

The adjustment will cause the cancellation of the omitted individual claim lines from the TCN history records as well as the cancellation of the original TCN payment and the repricing of the new TCN (Adjustment) based on the adjusted information.

#### **Example:**

TCN 0709818765432100 contained three individual claim lines, which were paid on April 18, 2007. Later it was determined that one of the claims was incorrectly billed since the service was never rendered. The claim line for that service must be cancelled to reimburse Medicaid for the overpayment. An adjustment should be submitted. Refer to Figures 2A and 2B for an illustration of this example.

Figure 2A: Original Claim Form ORIGINAL CLAIM REFERENCE NUMBER ONLY TO BE MEDICAL ASSISTANCE HEALTH INSURANCE USED TO **CLAIM FORM** TITLE XIX PROGRAM ADJUST/VOID ٧ PAID CLAIM PATIENT AND INSURED (SUBSCRIBER) INFORMATION 2A. TOTAL ANNUA FAMILY INCOME 1. PATIENT'S NAME (First, middle, last, 2. DATE OF BIRTH 3. INSURED'S NAME (First name, middle initial, last name JANE SMITH 0|5|2|0|1|9|9|05A. PATIENT'S SEX 6. MEDICARE NUMBER 6A. MEDICAID NUMBER 4. PATIENT'S ADDRESS (Street, City, State, Zip Code) FEMALE FEMALE NOT STAPLE X A B 1 2 3 4 5 C 5B. PATIENT'S TELEPHONE NUMBER 6B. PRIVATE INSURANCE NUMBER 8. INSURED'S EMPLOYER OR OCCUPATION 6 C. PATIENT'S EMPLOYER, OCCUPATION OR SCHOOL 7. PATIENT'S RELATIONSHIP TO INSURED SELF CHILD 9. OTHER HEALTH INSURANCE COVERAGE - Enter name 10. WAS CONDITION RELATED TO 11. INSURED'S ADDRESS (Street, City, State, Zip Code) of Policyholder, Plan Name and Address, and Policy or Private Insurance Number Χ AREA ALITO OTHER LIABILITY ACCIDENT 12. DATE 13. MM DD IT'S OR AUTHORIZED SIGNATURE

MM DD YY INSURED'S SIGNATURE

PHYSICIAN OR SUPPLIER INFORMATION (REFER TO REVERSE BEFORE COMPLETING AND SIGNING) PATIENT'S OR AUTHORIZED SIGNATURE 14. DATE OF ONSET 15. FIRST CONSULTED 16. HAS PATIENT EVER HAD SAME 16A. EMERGENCY 17. DATE PATIENT MAY 18. DATES OF DISABILITY FROM TO OF CONDITION FOR CONDITION OR SIMILAR SYMPTOMS RELATED RETURN TO WORK YES X YY MM DD X NO MM DD DD DD ΥY 19. NAME OF REFERRING PHYSICIAN OR OTHER SOURCE 19A. ADDRESS (OR SIGNATURE SHF ONLY) 19C. IDENTIFICATION NUMBER 19B. PROF CD 19D, DX CODE 20B. SURGERY DATE ADMITTED DISCHARGED 20A. NAME OF HOSPITAL 20C. TYPE OF SURGERY 20. FOR SERVICES RELATED TO HOSPITALIZATION, GIVE HOSPITALIZATION DATES MM DD MM DD 21. NAME OF FACILITY WHERE SERVICES RENDERED (If other than home or office) 21A. ADDRESS OF FACILITY 22. WAS LABORATORY WORK PERFORMED OUTSIDE YOUR OFFICE LAB CHARGES YES NO 22D. STERILIZATION 22A. SERVICE PROVIDER NAME 22C. IDENTIFICATION NUMBER 22B, PROF CD 22F. STATUS CODE ABORTION CODE 23. DIAGNOSIS OR NATURE OF ILLNESS. RELATE DIAGNOSIS TO PROCEDURE IN COLUMN 24H BY REFERENCE TO NU POSSIBLE EPSDT FAMILY Χ Ν X DISABILITY C/THP PLANNING 2. 23B. PAYM'T SOURCE CODE 23A. PRIOR APPROVAL NUMBER 3. 24A. 24I. DAYS 24B. PLACE 24D. MOD 24F. MOD MOD DATE OF SERVICE PROCEDURE CD MOD DIAGNOSIS CODE CHARGES OR UNITS M M D D 0 | 3 2 | 3 0 | 7 1 | 1 J | 9 | 0 | 9 | 51 | 6 | 2.9 | 12 116.64 2 | 3 0 | 7 0 | 3 111 J | 9 | 0 | 0 | 01 | 6 | 2.9| ı6 5 9.7 0 0 ∣ 3 2 | 3 0 | 71|1  $9 \;|\; 6 \;|\; 4 \;|\; 1 \;|\; 0$ 1 | 6 | 2.9 | | |3|5.0|0 AN. PROC CD MM DD YY MM DD 25. CERTIFICATION
(I CERTIFY THAT THE STATEMENTS ON THE REVERSE SIDE APPLY TO THIS BILL 26. ACCEPT ASSIGNMENT 27. TOTAL CHARGE 28. AMOUNT PAID 29. BALANCE DUE YES NO AND ARE MADE A PART HEREOF) 31. PHYSICIAN'S OR SUPPLIER'S NAME, ADDRESS, ZIP CODE 30. EMPLOYER IDENTIFICATION NO SOCIAL SECURITY NUMBER James Strong SIGNATURE OF PHYSICIAN OR SUPPLIER James Strong, M.D. 25A. PROVIDER IDENTIFICATION NUMBER 312 Main Street Anytown, New York 11111 25B MEDICAID GROUP IDENTIFICATION NUMBER 25C. LOCATOR 25D SA 32A, MY FEE HAS BEEN PAID TELEPHONE NUMBER ( CODE EXCP CODE YES 0 0 3 EMEDNY = 150001 ((1/04) COUNTY OF SUBMITTA DO NOT WRITE IN THIS SPACE 03 | 23 | 07 A | B | C | 1 | 2 | 3 | 4 | 5 34. PROF CD OTHER REFERRING ORDERING PROVIDER ID/LICENSE NUMBER

Figure 2B: Adjustment ORIGINAL CLAIM REFERENCE NUMBER ONLY TO BE MEDICAL ASSISTANCE HEALTH INSURANCE USED TO **CLAIM FORM** TITLE XIX PROGRAM ADJUST/VOID PAID CLAIM PATIENT AND INSURED (SUBSCRIBER) INFORMATION 0 7 0 9 8 1 8 7 6 5 4 3 2 1 0 0 2A. TOTAL ANNUA FAMILY INCOME 1. PATIENT'S NAME (First, middle, last, 2. DATE OF BIRTH JANE SMITH 0|5|2|0|1|9|9|05A. PATIENT'S SEX 6. MEDICARE NUMBER 6A. MEDICAID NUMBER 4. PATIENT'S ADDRESS (Street, City, State, Zip Code) FEMALE FEMALE NOT STAPLE X A B 1 2 3 4 5 C 5B. PATIENT'S TELEPHONE NUMBER 6B. PRIVATE INSURANCE NUMBER 7. PATIENT'S RELATIONSHIP TO INSURED 8. INSURED'S EMPLOYER OR OCCUPATION 6 C. PATIENT'S EMPLOYER, OCCUPATION OR SCHOOL SELF CHILD 9. OTHER HEALTH INSURANCE COVERAGE - Enter name 10. WAS CONDITION RELATED TO 11. INSURED'S ADDRESS (Street, City, State, Zip Code) of Policyholder, Plan Name and Address, and Policy or Private Insurance Number Χ AREA ALITO OTHER ACCIDENT LIABILITY 12. DATE 13. DD PATIENT'S OR AUTHORIZED SIGNATURE INSURED'S SIGNATURE PHYSICIAN OR SUPPLIER INFORMATION (REFER TO REVERSE BEFORE COMPLETING AND SIGNING) 14. DATE OF ONSET 15. FIRST CONSULTED 16. HAS PATIENT EVER HAD SAME 16A. EMERGENCY 17. DATE PATIENT MAY 18. DATES OF DISABILITY FROM TO OF CONDITION FOR CONDITION OR SIMILAR SYMPTOMS RELATED RETURN TO WORK YY DD X NO MM DD DD ΥY 19. NAME OF REFERRING PHYSICIAN OR OTHER SOURCE 19A. ADDRESS (OR SIGNATURE SHF ONLY) 19B. PROF CI 19D. DX CODE 20B. SURGERY DATE ADMITTED 20A. NAME OF HOSPITAL 20C. TYPE OF SURGERY DISCHARGED 20. FOR SERVICES RELATED TO HOSPITALIZATION, GIVE HOSPITALIZATION DATES MM DD MM DD 21. NAME OF FACILITY WHERE SERVICES RENDERED (If other than home or office) 21A. ADDRESS OF FACILITY 22. WAS LABORATORY WORK PERFORMED OUTSIDE YOUR OFFICE LAB CHARGES YES NO 22D. STERILIZATION 22A. SERVICE PROVIDER NAME 22C. IDENTIFICATION NUMBER 22B, PROF CD 22F. STATUS CODE ABORTION CODE 23. DIAGNOSIS OR NATURE OF ILLNESS. RELATE DIAGNOSIS TO PROCEDURE IN COLUMN 24H BY REFERENCE TO N POSSIBLE EPSDT FAMILY Χ Χ Ν DISABILITY C/THP PLANNING 2. 3. 24A. 24B. PLACE 24D. MOD PROCEDURE DIAGNOSIS CODE CHARGES DATE OF MOD MOD MOD DAYS SERVICE OR UNITS 2 | 3 0 | 7 0 | 3 111  $J \mid 9 \mid 0 \mid 0 \mid 0$ 1 | 6 | 2.9 **∣6** 116.64 0 | 3 2 | 3 0 | 7 111 9 | 6 | 4 | 1 | 0 1:6:2.9 3 | 5.0 | 0 25. CERTIFICATION 26. ACCEPT ASSIGNMENT 28. AMOUNT PAID 29. BALANCE DUE (I CERTIFY THAT THE STATEMENTS ON THE REVERSE SIDE APPLY TO THIS BILL AND ARE MADE A PART HEREOF) 30. EMPLOYER IDENTIFICATION NUMBER SOCIAL SECURITY NUMBER 31, PHYSICIAN'S OR SUPPLIER'S NAME, ADDRESS, ZIP CODE James Strong SIGNATURE OF PHYSICIAN OR SUPPLIER James Strong, M.D. 312 Main Street Anytown, New York 11111 2 25B. MEDICAID GROUP IDENTIFICATION NUMBER 25C. LOCATOR 25D. SA 32A, MY FEE HAS BEEN PAID TELEPHONE NUMBER ( CODE EXCP CODE 0 0 3 EMEDNY - 150001 ((1/04) COUNTY OF SUBMITTAL DO NOT WRITE IN THIS SPACE A | B | C | 1 | 2 | 3 | 4 | 5 05 | 28 | 07

#### **Physician Billing Guidelines**

#### Void

A void is submitted to nullify **all** individual claim lines originally submitted on the same document/record and sharing the same TCN.

When submitting a void, please follow the instructions below:

- The void must be submitted on a new claim form (copy of the original form is unacceptable).
- The void must contain all the claim lines to be cancelled and all applicable fields must be completed.

Voids cause the cancellation of the original TCN history records and payment.

#### Example:

TCN 0709811234567800 contained two claim lines, which were paid on April 18, 2007. Later, the provider became aware that the patient had another insurance coverage. The other insurance was billed and the provider was paid in full for all the services. Medicaid must be reimbursed by submitting a void for the two claim lines paid in the specific TCN. Refer to Figures 3A and 3B for an illustration of this example.

Figure 3A: Original Claim Form ORIGINAL CLAIM REFERENCE NUMBER ONLY TO BE MEDICAL ASSISTANCE HEALTH INSURANCE USED TO **CLAIM FORM** TITLE XIX PROGRAM ADJUST/VOID ٧ PAID CLAIM PATIENT AND INSURED (SUBSCRIBER) INFORMATION 2A. TOTAL ANNUA FAMILY INCOME 1. PATIENT'S NAME (First, middle, last) 2. DATE OF BIRTH 3. INSURED'S NAME (First name, middle initial, last name **ROBERT JOHNSON** 0|6|0|3|1|9|5|6DO NOT STAPLE IN BARCODE 5A, PATIENT'S SEX 6. MEDICARE NUMBER 6A. MEDICAID NUMBER 4. PATIENT'S ADDRESS (Street, City, State, Zip Code) FEMALE X A B 1 2 3 4 5 C 5B. PATIENT'S TELEPHONE NUMBER 6B. PRIVATE INSURANCE NUMBER 8. INSURED'S EMPLOYER OR OCCUPATION 6 C. PATIENT'S EMPLOYER, OCCUPATION OR SCHOOL 7. PATIENT'S RELATIONSHIP TO INSURED SELF 9. OTHER HEALTH INSURANCE COVERAGE - Enter name 10. WAS CONDITION RELATED TO 11. INSURED'S ADDRESS (Street, City, State, Zip Code) of Policyholder, Plan Name and Address, and Policy or Private Insurance Number Χ ALITO OTHER LIABILITY ACCIDENT 12. DATE 13. DD IT'S OR AUTHORIZED SIGNATURE

MM DD YY INSURED'S SIGNATURE

PHYSICIAN OR SUPPLIER INFORMATION (REFER TO REVERSE BEFORE COMPLETING AND SIGNING) PATIENT'S OR AUTHORIZED SIGNATURE 14. DATE OF ONSET 15. FIRST CONSULTED 16. HAS PATIENT EVER HAD SAME 16A. EMERGENCY 17. DATE PATIENT MAY 18. DATES OF DISABILITY TO OF CONDITION FOR CONDITION OR SIMILAR SYMPTOMS RELATED RETURN TO WORK YY MM DD X NO MM DD DD DD 19. NAME OF REFERRING PHYSICIAN OR OTHER SOURCE 19A. ADDRESS (OR SIGNATURE SHF ONLY) 19B. PROF CD 19D. DX CODE 20B. SURGERY DATE 20. FOR SERVICES RELATED TO HOSPITALIZATION, GIVE HOSPITALIZATION DATES ADMITTED 20A. NAME OF HOSPITAL 20C. TYPE OF SURGERY DISCHARGED MM DD MM DD 21. NAME OF FACILITY WHERE SERVICES RENDERED (If other than home or office) 21A. ADDRESS OF FACILITY 22. WAS LABORATORY WORK PERFORMED OUTSIDE YOUR OFFICE LAB CHARGES YES NO 22D. STERILIZATION 22A. SERVICE PROVIDER NAME 22C. IDENTIFICATION NUMBER 22B, PROF CD 22F. STATUS CODE ABORTION CODE 23. DIAGNOSIS OR NATURE OF ILLNESS. RELATE DIAGNOSIS TO PROCEDURE IN COLUMN 24H BY REFERENCE TO NU POSSIBLE EPSDT FAMILY Χ Χ Ν DISABILITY C/THP PLANNING 2. 23A. PRIOR APPROVAL NUMBER 23B. PAYM'T SOURCE CODE 3. 24D. MOD 24F. MOD 24G. MOD PLACE PROCEDURE MOD DIAGNOSIS CODE CHARGES DAYS OR UNITS 2 | 8 0 | 7 0 | 3 7 | 8 | 4 | 7 | 8 4 | 1 | 4.0 | 1 | 1910.010 0 | 3 2 | 8 0 | 7 1 | 1  $J \mid 1 \mid 2 \mid 4 \mid 0$ 4 | 1 | 4.0 | 1 1 | 5 | 0.0 | 0 MM 29. BALANCE DUE 26. ACCEPT ASSIGNMENT 27. TOTAL CHARGE (I CERTIFY THAT THE STATEMENTS ON THE REVERSE SIDE APPLY TO THIS BILL AND ARE MADE A PART HEREOF) NO 30. EMPLOYER IDENTIFICATION NUMBER/ 31. PHYSICIAN'S OR SUPPLIER'S NAME, ADDRESS, 7IP CODE James Strong SOCIAL SECURITY NUMBER SIGNATURE OF PHYSICIAN OR SUPPLIER James Strong, M.D. 312 Main Street Anytown, New York 11111 25C. LOCATOR 25D. SA 32A. MY FEE HAS BEEN PAID EXCP CODE TELEPHONE NUMBER ( CODE YES NO 0 0 COUNTY OF SUBMITTAL DO NOT WRITE IN THIS SPACE 03 | 28 | 07 A | B | C | 1 | 2 | 3 | 4 | 5 33. OTHER REFERRING ORDERING PRO ID/LICENSE NUMBER

Figure 3B: Void ORIGINAL CLAIM REFERENCE NUMBER ONLY TO BE MEDICAL ASSISTANCE HEALTH INSURANCE USED TO **CLAIM FORM** TITLE XIX PROGRAM X, ADJUST/VOID Α PAID CLAIM PATIENT AND INSURED (SUBSCRIBER) INFORMATION 0 | 7 | 0 | 9 | 8 | 1 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 0 | 0 2A. TOTAL ANNUA FAMILY INCOME 1. PATIENT'S NAME (First, middle, last) 2. DATE OF BIRTH **ROBERT JOHNSON** 0|6|0|3|1|9|5|65A, PATIENT'S SEX 6. MEDICARE NUMBER 6A. MEDICAID NUMBER 4. PATIENT'S ADDRESS (Street, City, State, Zip Code) FEMALE NOT STAPLE X A B 1 2 3 4 5 C 5B. PATIENT'S TELEPHONE NUMBER 6B. PRIVATE INSURANCE NUMBER 8. INSURED'S EMPLOYER OR OCCUPATION 6 C. PATIENT'S EMPLOYER, OCCUPATION OR SCHOOL 7. PATIENT'S RELATIONSHIP TO INSURED SELF 9. OTHER HEALTH INSURANCE COVERAGE - Enter name 10. WAS CONDITION RELATED TO 11. INSURED'S ADDRESS (Street, City, State, Zip Code) of Policyholder, Plan Name and Address, and Policy or Private Insurance Number Χ ALITO ACCIDENT LIABILITY 12. DATE 13. DD PATIENT'S OR AUTHORIZED SIGNATURE INSURED'S SIGNATURE PHYSICIAN OR SUPPLIER INFORMATION (REFER TO REVERSE BEFORE COMPLETING AND SIGNING) 14. DATE OF ONSET 15. FIRST CONSULTED 16. HAS PATIENT EVER HAD SAME 16A. EMERGENCY 17. DATE PATIENT MAY 18. DATES OF DISABILITY TO OF CONDITION FOR CONDITION OR SIMILAR SYMPTOMS RELATED RETURN TO WORK DD DD YES X Χ MM DD DD DD NO MM MM 19. NAME OF REFERRING PHYSICIAN OR OTHER SOURCE 19A. ADDRESS (OR SIGNATURE SHF ONLY) 19B. PROF CI 19C. IDENTIFICATION NUMBER 19D. DX CODE ADMITTED 20A. NAME OF HOSPITAL 20. FOR SERVICES RELATED TO DISCHARGED DD MM MM 21. NAME OF FACILITY WHERE SERVICES RENDERED (If other than home or office) 21A ADDRESS OF FACILITY 22. WAS LABORATORY WORK PERFORMED OUTSIDE YOUR OFFICE LAR CHARGES YES NO 22A. SERVICE PROVIDER NAME 22B. PROF CD 22C. IDENTIFICATION NUMBER 22D. STERILIZATION 22E. STATUS CODE ABORTION CODE 23. DIAGNOSIS OR NATURE OF ILLNESS. RELATE DIAGNOSIS TO PROCEDURE IN COLUMN 24H BY REFERENCE TO NUMBERS 1, 2, 3, ETC. OR DX CODE 22G. POSSIBLE **FPSDT** FAMILY Χ Ν X DISABILITY C/THP PI ANNING 2 23A, PRIOR APPROVAL NUMBER 23B. PAYM'T SOURCE CODE 3. 24A 24B. PLACE 24E. MOD 24F. MOD 24G. MOD DATE OF PROCEDURE DIAGNOSIS CODE CHARGES DAYS SERVICE OR UNITS 0 | 3 2 | 8 0 | 7 1 | 1 7 | 8 | 4 | 7 | 8 4 | 1 | 4.0 | 1 | 9 | 0.0 | 0 2 | 8 0 | 7 0 | 3  $J \mid 1 \mid 2 \mid 4 \mid 0$ 4 | 1 | 4.0 | 1 1 | 5 | 0.0 | 0 MM | DD | YY MM DD 27. TOTAL CHARGE 29. BALANCE DUE G. CERTIFICATION
(I CERTIFY THAT THE STATEMENTS ON THE REVERSE SIDE APPLY TO THIS BILL AND ARE MADE A PART HEREOF) YES NO 31. PHYSICIAN'S OR SUPPLIER'S NAME, ADDRESS, ZIP CODE 30. EMPLOYER IDENTIFICATION NUMBER James Strong SOCIAL SECURITY NUMBER SIGNATURE OF PHYSICIAN OR SUPPLIER James Strong, M.D. 25A PROVIDER IDENTIFICATION NUMBER 312 Main Street Anytown, New York 11111 32A. MY FEE HAS BEEN PAID 25C. LOCATOR CODE EXCP CODE TELEPHONE NUMBER ( YES NO 0 0 3 EMEDNY - 150001 ((1/04) COUNTY OF SUBMITTAL DO NOT WRITE IN THIS SPACE 05 | 28 | 07 A | B | C | 1 | 2 | 3 | 4 | 5 33. OTHER REFERRING ORDERING PROVIDER ID/LICENSE NUMBER

Fields 1, 2, 5A, and 6A require information which should be obtained from the Client's (Patient's) Common Benefit Identification Card.

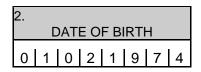
#### **PATIENT'S NAME (Field 1)**

Enter the patient's first name, followed by the last name.

#### **DATE OF BIRTH (Field 2)**

Enter the patient's birth date. The birth date must be in the format MMDDYYYY.

**Example**: Mary Brandon was born on January 2<sup>nd</sup>, 1974.



#### **PATIENT'S SEX (Field 5A)**

Place an 'X' in the appropriate box to indicate the patient's sex.

#### **MEDICAID NUMBER (Field 6A)**

Enter the patient's ID number (Client ID number). Medicaid Client ID numbers are assigned by NYS Medicaid and are composed of 8 characters in the format AANNNNA, where A = alpha character and N = numeric character.

Example:

#### **WAS CONDITION RELATED TO (Field 10)**

If applicable, place an 'X' in the appropriate box to indicate that the service rendered to the patient was for a condition resulting from an accident or a crime. Select the boxes in accordance to the following:

#### Patient's Employment

Use this box to indicate Worker's Compensation. Leave this box blank if condition is related to patient's employment, but not to Worker's Compensation.

#### Crime Victim

Use this box to indicate that the condition treated was the result of an assault or crime.

#### Auto Accident

Use this box to indicate Automobile No-Fault. Leave this box blank if condition is related to an auto accident other than no-fault or if no-fault benefits are exhausted.

#### Other Liability

Use this box to indicate that the condition was an accident-related injury of a different nature from those indicated above.

If the condition being treated is not related to any of these situations, leave these boxes blank.

#### **EMERGENCY RELATED (Field 16A)**

Enter an 'X' in the Yes box **only** when the condition being treated is related to an emergency (the patient requires immediate intervention as a result of severe, life threatening or potentially disabling condition); otherwise leave this field blank.

#### NAME OF REFERRING PHYSICIAN OR OTHER SOURCE (Field 19)

This field should be completed only when claiming the following:

- Ordered Procedure
- Referred Service
- Surgical Assistance

#### **Ordered Procedures**

If claiming any of the procedures listed below the name of the ordering provider must be entered in this field. If the procedures were performed by the billing physician, the billing physician's name should be entered in this field.

- All Radiology Procedures
- Cardiac Fluoroscopy
- Echocardiography
- Non-invasive Vascular Diagnostic Studies
- Consultations

Note: Consultation codes must not be claimed for a physician's own patient.

#### **Referred Service**

If the patient was referred by another provider enter the name of the referring provider in this field.

#### **Surgical Assistance**

If the claim is for surgical assistance services, the primary surgeon's name must be entered in this field.

If no order or referral is involved or the claim is not for surgical assistance, leave this field blank.

#### ADDRESS [or Signature - SHF Only] (Field 19A)

If services were rendered in a **Shared Health Facility** and the patient was referred for treatment or a specialty consultation by another Medicaid provider in the same Shared Health Facility, obtain the referring provider's signature in this field.

#### PROF CD [Profession Code - Ordering /Referring Provider] (Field 19B)

If a license number is indicated in Field 19C, the Profession Code that identifies the ordering/referring provider's profession must be entered in this field. Profession Codes are available at www.emedny.org by clicking on the link to the web page below:

#### **eMedNY Crosswalks**

#### <u>IDENTIFICATION NUMBER [Ordering/Referring Provider] (Field 19C)</u>

This field must be completed when the claim involves any of the following:

- Ordered Procedure
- Referred Service
- Surgical Assistance

#### **Ordered Procedures**

If the service was ordered by another provider (see field 19 for the list of ordered procedures) enter the ordering provider's Medicaid ID number in this field. If the ordering provider is not enrolled in Medicaid, enter his/her license number (please see instructions for entering license numbers below).

#### Referred Service

If the patient was referred for treatment by another physician, enter the referring provider's Medicaid ID number in this field. If the referring provider is not enrolled in Medicaid, enter his/her license number (please see instructions for entering license numbers below).

If the patient is restricted to another physician or outpatient facility, enter the Medicaid ID number of the patient's primary physician or clinic in this field. The primary physician's license number is not acceptable in this case.

#### **Surgical Assistance**

If the claim is for surgical assistance services, the Medicaid ID number of the primary operating physician must be entered in this field. If the primary surgeon is not enrolled in Medicaid, enter his/her license number (please see instructions for entering license numbers below).

If no order or referral is involved or the claim is not from an assistant surgeon, leave this field blank.

#### **Instructions for Entering a License Number**

If a license number (or State Certification number) is used, it must be preceded by two zeroes (00) if it is a NY State license or by the standard Post Office abbreviation of the state of origin if it is an out-of-state license. If the out-of-state license is less than 6 digits, enter zero(s) after the state code to make the license a 6 digit number. Please refer to Appendix A – Code Sets for the Post Office state abbreviations.

#### DX CODE (Field 19D)

Leave this field blank.

#### NAME OF FACILITY WHERE SERVICES RENDERED (Field 21)

This field should be completed **only** when the Place of Service Code entered in Field 24B is 99 – Other Unlisted Facility.

#### **ADDRESS OF FACILITY (Field 21A)**

This field should be completed **only** when the Place of Service Code entered in Field 24B is 99 – Other Unlisted Facility.

Note: The address listed in this field does not have to be the facility address. It should be the address where the service was rendered.

#### **SERVICE PROVIDER NAME (Field 22A)**

If the service was provided by a physician's assistant or a social worker enter his/her name in this field. Otherwise, leave this field blank.

#### PROF CD [Profession Code - Service Provider] (Field 22B)

If a license number is indicated in Field 22C, the Profession Code that identifies the service provider's profession must be entered in this field. Profession Codes are listed at www.emedny.org by clicking on the link to the web page below:

#### eMedNY Crosswalks

#### IDENTIFICATION NUMBER [Service Provider] (Field 22C)

If the service was provided by a physician's assistant or by a social worker, enter the service provider's Medicaid ID number in this field. For social workers not enrolled in Medicaid, the license number must be used. Otherwise, leave this field blank.

#### **Instructions for Entering a License Number**

If a license number is used, it must be preceded by two zeroes (00) if it is a NY State license or by the standard Post Office abbreviation of the state of origin if it is an out-of-state license. Please refer to Appendix A – Code Sets for the Post Office state abbreviations.

#### STERILIZATION/ABORTION CODE (Field 22D)

If applicable, enter the appropriate code to indicate whether the service being claimed was related to an induced abortion or sterilization. The abortion/sterilization codes can be found in Appendix A – Code Sets.

If the procedure is unrelated to abortion/sterilization, leave this field blank. If a code is entered in this field, it must be applicable to all procedures listed on the claim. Procedures that are not related to abortion or sterilization must be submitted on separate claim form(s).

When billing for procedures performed for the purpose of sterilization (Code F), a completed Sterilization Consent Form, **DSS-3134**, is required and must be attached to the paper claim form (see Appendix B). This type of claim **must be submitted on paper** with the DSS-3134 form attached to it.

#### Notes:

- The following medical procedures are not induced abortions; therefore when billing for these procedures, leave this field blank.
  - Spontaneous abortion (miscarriage);
  - Termination of ectopic pregnancy;
  - Drugs or devices to prevent implantation of the fertilized ovum;
  - Menstrual extraction.
- Medicaid does not reimburse providers for hysterectomies performed for the purpose of sterilization. Please refer to the Policy Guidelines on the web page for this manual.

#### **STATUS CODE (Field 22E)**

Leave this field blank.

#### POSSIBLE DISABILITY (Field 22F)

Place an 'X' in the Y box for YES or an 'X' in the N box for NO to indicate whether the service was for treatment of a condition which appeared to be of a disabling nature (the inability to engage in any substantial or gainful activity by reason of any medically determinable physical or mental impairment which can be expected to result in death or has lasted or can be expected to last for a continuous period of not less than 12 months).

#### EPSDT C/THP (Field 22G)

This field must be completed if the physician bills for a periodic health supervision (well care) examination for a patient under 21 years of age, whether billing a Preventive Medicine Procedure Code or a Visit Code with a well care diagnosis. If applicable, place an 'X' in the Y box for YES.

#### **FAMILY PLANNING (Field 22H)**

Medical family planning services include diagnosis, treatment, drugs, supplies and related counseling which are furnished or prescribed by, or are under the supervision of a physician or nurse practitioner. The services include, but are not limited to:

- Physician, clinic or hospital visits during which birth control pills, contraceptive devices or other contraceptive methods are either provided during the visit or prescribed.
- Periodic examinations associated with a contraceptive method.
- Visits during which sterilization or other methods of birth control are discussed.
- Sterilization procedures.

This field must always be completed. Place an 'X' in the YES box if **all** services being claimed are family planning services. Place an 'X' in the NO box if **at least one** of the services being claimed is not a family planning service. If some of the services being claimed, but not all, are related to Family Planning, **place the modifier FP** in the two-digit space following the procedure code in Field 24D to designate those specific procedures which are family planning services.

#### PRIOR APPROVAL NUMBER (Field 23A)

If the provider is billing for a service that requires Prior Approval/Prior Authorization, enter in this field the eleven-digit prior approval number assigned for this service by the appropriate agency of the New York State Department of Health. If several service dates and/or procedures need to be claimed and they are covered by different prior approvals, a separate claim form has to be submitted for each prior approval.

#### Notes:

- For information regarding how to obtain Prior Approval/Prior Authorization for specific services, please refer to Information for All Providers, Inquiry section on the web page for this manual.
- For information on how to complete the prior approval form, please refer to the Prior Approval Guidelines for this manual.
- For information regarding procedures that require prior approval, please consult the Procedure Codes and Fee Schedules which can be found on the web page for this manual.

#### PAYMENT SOURCE CODE [Box M and Box O] (Field 23B)

This field has two components: Box M and Box O. Both boxes need to be filled as follows:

#### Box M

The values entered in this box define the nature of the amounts entered in fields 24J and 24K. Box M is used to indicate whether the patient is covered by Medicare and whether Medicare approved or denied payment. Enter the appropriate numeric indicator from the following list.

- No Medicare involvement Source Code Indicator = 1
  This code indicates that the patient does not have Medicare coverage.
- Patient has Medicare Part B; Medicare paid for the service Source Code Indicator = 2

This code indicates that the service is covered by Medicare and that Medicare approved the service and made a payment. Medicaid is responsible for reimbursing the Medicare deductible and/or (full or partial) coinsurance.

 Patient has Medicare Part B; Medicare denied payment – Source Code Indicator = 3

This code indicates that Medicare denied payment or did not cover the service billed.

#### Box O

Box O is used to indicate whether the patient has insurance coverage other than Medicare or Medicaid or whether the patient is responsible for a pre-determined amount of his/her medical expenses. The values entered in this box define the nature of the amount entered in field 24L. Enter the appropriate indicator from the following list.

- No Other Insurance involvement Source Code Indicator = 1
  This code indicates that the patient does not have other insurance coverage.
- Patient has Other Insurance coverage Source Code Indicator = 2

  This code indicates that the patient has other insurance regardless of the fact that the insurance carrier(s) paid or denied payment or that the service was covered or not by the other insurance. When the value 2 is entered in Box O, the two-character code that identifies the other insurance carrier must be entered in the space following Box O. If more than one insurance carrier is involved, enter the code of the insurance carrier who paid the largest amount. For the appropriate Other Insurance Codes, refer to Information for All Providers, Third Party Information on the web page for this manual.

Patient Participation – Source Code Indicator = 3
 This code indicates that the patient has incurred a pre-determined amount of medical expenses, which qualify him/her to become eligible for Medicaid.

The following chart provides a full illustration of how to complete field 23B and the relationship between this field and fields 24J, 24K, and 24L.

23B. PAYM'T SOURCE CO

M / O / /

**BOX M BOX O** Code 1 – No Other Insurance Code 1 – No Medicare involvement. 23B. PAYM'T SOURCE CO Field 24J should contain the amount involvement. Field 24L must be left charged and field 24K must be left blank. blank. 23B. PAYM'T SOURCE CO Code 1 – No Medicare involvement. Code 2 – Other Insurance involved. Field 24J should contain the amount Field 24L should contain the amount paid charged and field 24K must be left blank. by the other insurance or \$0.00 if the other insurance did not cover the service or denied payment. \*\* You must indicate the two-digit insurance code. Code 1 - No Medicare involvement. 23B. PAYM'T SOURCE CO Code 3 -Field 24J should contain the amount Indicates patient's participation. Field charged and field 24K must be left blank. 24L should contain the patient's participation amount. If Other Insurance is also involved, enter the total payments in 24L and \*\* enter the two-digit insurance code. Code 1 - No Other Insurance 23B. PAYM'T SOURCE CO Code 2 - Medicare Approved Service. Field 24J should contain the Medicare involvement. Field 24L must be left Approved amount and field 24K should contain the Medicare payment amount. Code 2 - Other Insurance involved. 23B. PAYM'T SOURCE CO Code 2 - Medicare Approved Service. Field 24J should contain the Medicare Field 24L should contain the amount paid Approved amount and field 24K should by the other insurance or \$0.00 if the other contain the Medicare payment amount. insurance did not cover the service or denied payment. \*\* You must indicate the two-digit insurance code. 23B. PAYM'T SOURCE CO Code 2 - Medicare Approved Service. Code 3 - Indicates patient's Field 24J should contain the Medicare participation. Field 24L should contain Approved amount and field 24K should the patient's participation amount. If Other contain the Medicare payment amount. Insurance is also involved, enter the total payments in 24L and \*\* enter the two-digit insurance code. PAYM'T SOURCE CO Code 3 - Medicare denied payment or Code 1 did not cover the service. Field 24J No Other Insurance involvement. Field should contain the amount charged and 24L must be left blank. field 24K should contain \$0.00. Code 3 - Medicare denied payment or Code 2 -23B. PAYM'T SOURCE CO did not cover the service. Field 24J Other Insurance involved. Field 24L should contain the amount charged and should contain the amount paid by the field 24K should contain \$0.00. other insurance or \$0.00 if the other insurance did not cover the service or denied payment. \*\* You must indicate the two-digit insurance code. Code 3 - Medicare denied payment or Code 3 - Indicates patient's 23B. PAYM'T SOURCE CO did not cover the service. Field 24J participation. Field 24L should contain should contain the amount charged and the patient's participation amount. If Other field 24K should contain \$0.00. Insurance is also involved, enter the total payments in 24L and \*\* enter the two-digit insurance code.

**Encounter Section: Fields 24A through 24O** 

The claim form can accommodate up to seven encounters with a single patient, plus a block of encounters in a hospital setting, if all the information in the Header Section of the claim (Fields 1–23B) applies to all the encounters.

#### **DATE OF SERVICE (Field 24A)**

Enter the date on which the service was rendered in the format MM/DD/YY.

**Example:** July 1, 2007 = 07/01/07

Note: A service date must be entered for each procedure code listed.

#### PLACE [of Service] (Field 24B)

This two-digit code indicates the type of location where the service was rendered. Please note that place of service code is different from locator code. Select the appropriate codes from Appendix A-Code Sets.

Note: If code 99 (Other Unlisted Facility) is entered in this field for any claim line, the exact address where the procedure was performed must be entered in fields 21 and 21A.

#### PROCEDURE CODE (Field 24C)

This code identifies the type of service that was rendered to the patient. Enter the appropriate five-character procedure code in this field.

Note: Procedure codes, definitions, prior approval requirements (if applicable), fees, etc. are available at www.emedny.org by clicking on the link below under Procedure Codes and Fee Schedule:

#### **Physician Manual**

#### MOD [Modifier] (Fields 24D. 24E. 24F. and 24G)

Under certain circumstances, the procedure code must be expanded by a twodigit modifier to further explain or define the nature of the procedure. If the Procedure Code requires the addition of modifiers, enter one or more (up to four) modifiers in these fields.

#### **Special Instructions for Claiming Medicare Deductible**

When billing for the Medicare **deductible**, modifier "**U2**" must be used in conjunction with the Procedure Code for which the deductible is applicable. **Do not enter** the "**U2**" modifier if billing for Medicare coinsurance.

Note: Modifier values and their definitions can be found on the web page for this manual under Procedure Codes and Fee Schedule.

#### **DIAGNOSIS CODE (Field 24H)**

Using the International Classification of Diseases, Ninth Edition, Clinical Modification (ICD-9-CM) coding system, enter the appropriate code which describes the main condition or symptom of the patient. The ICD-9-CM code must be entered exactly as it is listed in the manual in the correct spaces of this field and in relation to the decimal point.

Note: A three-digit Diagnosis Code (no entry following the decimal point) will only be accepted when the Diagnosis Code has no subcategories. Diagnosis Codes with subcategories MUST be entered with the subcategories indicated after the decimal point.

#### Example:

267. Ascorbic Acid Deficiency

 Acceptable to Medicaid (No subcategories)

268. Vitamin D Deficiency

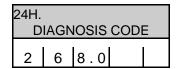
 Not Acceptable to Medicaid (Subcategories exist)

Acceptable Diagnosis Codes:

267. 268.0 268.1

The following example illustrates the correct entry of an ICD-9-CM Diagnosis Code.

Example:



#### **DAYS OR UNITS (Field 24I)**

If a procedure was performed more than one time on the same date of service, enter the number of times in this field. If the procedure was performed only one time, this field may be left blank.

#### The following instruction applies only to Anesthesia claims

For anesthesia, each interval of 15 minutes of anesthesia time equals one unit. The total number of anesthesia units are computed as follows:

- Determine the number of 15-minute intervals in the total time that anesthesia was being administered.
- Add to that result the anesthesia basic value for the procedure.

The entries in Fields 24J, 24K, and 24L are determined by the entries in Field 23B, Payment Source Code.

#### **CHARGES (Field 24J)**

This field must contain **either** the Amount Charged **or** the Medicare Approved Amount.

#### **Amount Charged**

When Box M in field 23B has an entry value of **1** or **3**, enter the amount charged in this field. The Amount Charged may not exceed the provider's customary charge for the procedure.

#### **Medicare Approved Amount**

When Box M in field 23B has an entry value of **2**, enter the Medicare Approved Amount in field 24J. The Medicare Approved amount is determined as follows:

- If billing for the Medicare deductible, the Medicare Approved amount should equal
  the Deductible amount claimed, which must not exceed the established amount for
  the year in which the service was rendered.
- If billing for the Medicare coinsurance, the Medicare Approved amount should equal the sum of: the amount paid by Medicare plus the Medicare co-insurance amount plus the Medicare deductible amount, if any.

#### Notes:

- Field 24J must never be left blank or contain zero.
- It is the responsibility of the provider to determine whether Medicare covers
  the service being billed for. If the service is covered or if the provider does
  not know if the service is covered, the provider must first submit a claim to
  Medicare, as Medicaid is always the payer of last resort.

#### **UNLABELED (Field 24K)**

This field is used to indicate the Medicare Paid Amount and must be completed if Box M in field 23B has an entry value of **2** or **3**.

#### The value in Box M is 2

- When billing for the Medicare **deductible**, enter 0.00 in this field.
- When billing for the Medicare coinsurance, enter the Medicare Paid amount as the sum of the actual Medicare paid amount and the Medicare deductible, if any.

#### The value in Box M is 3

When Box M in field 23B contains the value **3**, enter 0.00 in this field to indicate that Medicare denied payment or did not cover the service.

If none of the above situations are applicable, leave this field blank.

#### **UNLABELED (Field 24L)**

This field must be completed when Box O in field 23B has an entry value of **2** or **3**.

- When Box O has an entry value of 2, enter the Other Insurance payment in this
  field. If more than one insurance carrier contributes to payment of the claim, add
  the payment amounts and enter the total amount paid by all other insurance
  payers in this field.
- When Box O has an entry value of 3, enter the Patient Participation amount. If the
  patient is covered by other insurance and the insurance carrier(s) paid for the
  service, add the Other Insurance payment to the Patient Participation amount and
  enter the sum in this field.

If none of the above situations are applicable, leave this field blank.

Note: It is the responsibility of the provider to determine whether the patient's Other Insurance carrier covers the service being billed for, as Medicaid is always the payer of last resort.

If the other insurance carrier denied payment enter 0.00 in field 24L. Proof of denial of payment must be maintained in the patient's billing record. Zeroes must also be entered in this field if any of the following situations apply:

- Prior to billing the insurance company, the provider knows that the service will not be covered because:
  - ► The provider has had a previous denial for payment for the service from the particular insurance policy. However, the provider should be aware that the service should be billed if the insurance policy changes. Proof of denials must be maintained in the patient's billing record. Prior claims denied due to deductibles not being met are not to be counted as denials for subsequent billings.
  - ▶ In very limited situations the Local Department of Social Services (LDSS) has advised the provider to zero-fill other insurance payment for same type of service. This communication should be documented in the patient's billing record.
- The provider bills the insurance company and receives a rejection because:
  - ► The service is not covered; or
  - ► The deductible has not been met.
- The provider cannot directly bill the insurance carrier and the policyholder is either unavailable to, or uncooperative in submitting claims to the insurance company. In these cases the LDSS must be notified prior to zero-filling. LDSS has subrogation rights enabling them to complete claim forms on behalf of uncooperative policyholders who do not pay the provider for the services. The LDSS office can direct the insurance company to pay the provider directly for the service whether or not the provider participates with the insurance plan. The provider should contact the third party worker in the local social services office whenever he/she encounters policyholders who are uncooperative in paying for covered services received by their dependents who are on Medicaid. In other cases the provider will be instructed to zero-fill the Other Insurance Payment in the Medicaid claim and the LDSS will retroactively pursue the third party resource.
- The patient or an absent parent collects the insurance benefits and fails to submit payment to the provider. The LDSS must be notified so that sanctions and/or legal action can be brought against the patient or absent parent.
- The provider is instructed to zero-fill by the LDSS for circumstances not listed above.

Fields 24M through 24O (INPATIENT HOSPITAL VISITS) may be used for block-billing CONSECUTIVE visits within the SAME MONTH/YEAR made to a patient in a hospital inpatient status.

# INPATIENT HOSPITAL VISITS [From/Through Dates] (Field 24M)

In the FROM box, enter the date of the first hospital visit in the format MM/DD/YY. In the THROUGH box, enter the date of the last hospital visit in the format MM/DD/YY.

# PROC CD [Procedure Code] (Field 24N)

If dates were entered in 24M, enter the appropriate five-character procedure code for the visit. Block billing may be used with the following procedure codes:

- 90238
- 90240 through 90282
- 94997
- 99231 through 99233
- 99296 through 99297
- 99433

# MOD [Modifier] (Field 240)

If the procedure code entered in 24N requires the addition of a modifier to further define the procedure, enter the modifier in this field.

Note: The last row of Fields 24H, 24J, 24K, and 24L must be used to enter the appropriate information to complete the block billing of Inpatient Hospital Visits. For Fields 24J, 24K, and 24L enter the total Charges/Medicare Approved Amount, Medicare Paid Amount or Other Insurance Paid Amount that results from multiplying the amount for each individual visit times the number of days entered in field 24M.

Trailer Section: Fields 25 through 34

The information entered in the Trailer Section of the claim form (fields 25 through 34) must apply to all claim lines entered in the Encounter Section of the form.

# <u>CERTIFICATION [Signature Of Physician or Supplier] (Field 25)</u>

The billing physician must sign the claim form. Rubber stamp signatures are not acceptable. Please note that the certification statement is on the back of the form.

# PROVIDER IDENTIFICATION NUMBER (Field 25A)

Enter the Medicaid Provider ID number which is the eight-digit identification number assigned to providers at the time of enrollment in the Medicaid program.

Note: Until NYS Medicaid is able to accept and process claims using the National Provider ID (NPI), providers must continue to report their assigned NYS Medicaid Provider ID number. Providers will be notified by NYS Medicaid when to begin reporting NPI information.

# **MEDICAID GROUP IDENTIFICATION NUMBER (Field 25B)**

The Medicaid Group ID number is the eight-digit identification number assigned to the Group at the time of enrollment in the Medicaid program.

For a **Group Practice**, enter the Group ID number in this field. A claim should be submitted under the Group ID **only** if payment for the service(s) being claimed is to be made to the group. In such case, the Medicaid Provider ID number of the group member that rendered the service must be entered in field 25A.

For a **Shared Health Facility**, enter in this field the 8-digit identification number which was assigned to the facility by the New York State Department of Health at the time of enrollment in the Medicaid program.

If the provider or the service(s) rendered is not associated with a Group Practice or a Shared Health Facility, leave this field blank.

Note: Until NYS Medicaid is able to accept and process claims using the National Provider ID (NPI), providers must continue to report their assigned NYS Medicaid Provider ID number. Providers will be notified by NYS Medicaid when to begin reporting NPI information.

# **LOCATOR CODE (Field 25C)**

Locator codes are assigned to the provider for each service address registered at the time of enrollment in the Medicaid program or at anytime, afterwards, that a new location is added.

Locator codes 001 and 002 are for administrative use only and are not to be entered in this field. If the provider renders services at one location only, enter locator code 003. If the provider renders service to Medicaid patients at more than one location, the entry may be 003 or a higher locator code. Enter the locator code that corresponds to the address where the service was performed.

Note: The provider is reminded of the obligation to notify Medicaid of all service locations as well as changes to any of them. For information on where to direct locator code updates, please refer to Information for All Providers, Inquiry section on the web page for this manual.

# SA EXCP CODE [Service Authorization Exception Code] (Field 25D)

If it was necessary to provide a service covered under the Utilization Threshold (UT) program and service authorization (SA) could not be obtained, enter the SA exception code that best describes the reason for the exception. For valid SA exception codes, please refer to Appendix A - Code Sets.

Note: If the services being claimed require a specialty that is exempted from the Utilization Threshold program (see list of exempted specialties in Appendix A-Codes), the value '7' must be entered in this field.

For more information on the UT Program, please refer to Information for All Providers, General Policy, subsection "Utilization Threshold Program" which can be found on the web page for this manual.

If not applicable leave this field blank.

# **COUNTY OF SUBMITTAL (Unnumbered Field)**

Enter the name of the county wherein the claim form is signed. The County may be left blank **only** when the provider's address is within the county wherein the claim form is signed.

# DATE SIGNED (Field 25E)

Enter the date on which the physician signed the claim form. The date should be in the format MM/DD/YY.

Note: In accordance with New York State regulations, claims must be submitted within 90 days of the Date of Service unless acceptable circumstances for the delay can be documented. For more information about billing claims over 90 days or two years from the Date of Service, refer to Information for All Providers, General Billing section, which can be found on the web page for this manual.

# PHYSICIAN'S OR SUPPLIER'S NAME, ADDRESS, ZIP CODE (Field 31)

Enter the provider's name and correspondence address in this field.

Note: It is the responsibility of the provider to notify Medicaid of any change of address or other pertinent information within 15 days of the change. For information on where to direct address change requests, please refer to Information for All Providers, Inquiry section, which can be found on the web page for this manual.

# PATIENT'S ACCOUNT NUMBER (Field 32)

For record-keeping purposes, the provider may choose to identify a patient by using an office account number. This field can accommodate up to 20 alphanumeric characters. If an office account number is indicated on the claim form, it will be returned on the Remittance Advice. Using an Office Account Number can be helpful for locating accounts when there is a question on patient identification.

# OTHER REFERRING/ORDERING PROVIDER ID/LICENSE NUMBER (Field 33)

Leave this field blank.

PROF CD [Profession Code - Other Referring/Ordering Provider] (Field 34)

Leave this field blank.

# Section III - Remittance Advice

The purpose of this section is to familiarize the provider with the design and contents of the Remittance Advice.

eMedNY produces remittance advices on a weekly (processing cycle) basis. Weekly remittance advices contain the following information:

- A listing of all claims (identified by several pieces of information as submitted on the claim) that have entered the computerized processing system during the corresponding cycle.
- The status of each claim (deny/paid/pend) after processing
- The eMedNY edits (errors) failed by pending or denied claims
- Subtotals (by category, status, and member ID) and grand totals of claims and dollar amounts
- Other **financial information** such as recoupments, negative balances, etc.

The remittance advice, in addition to showing a record of claim transactions, can assist providers in identifying and correcting billing errors and plays an important role in the communication between the provider and the eMedNY Contractor for resolving billing or processing issues.

Remittance advices are available in electronic and paper formats.

# **Electronic Remittance Advice**

The electronic HIPAA 835 transaction (Remittance Advice) is available via the eMedNY eXchange or FTP. To request the electronic remittance advice (835) providers must complete the Electronic Remittance Request Form, which is available at www.emedny.org by clicking on the link to the web page below:

# **Provider Enrollment Forms**

For additional information, providers may also call the eMedNY Call Center at 800-343-9000.

The NYS Medicaid Companion Guides for the 835 transaction are available at www.emedny.org or by clicking on the link to the web page below:

**eMedNY Companion Guides and Sample Files** 

Providers who submit claims under multiple ETINs receive a separate 835 for each ETIN and a separate check for each 835. Also, any 835 transaction can contain a maximum of ten thousand (10,000) claim lines; any overflow will generate a separate 835 and a separate check.

Providers with multiple ETINs who choose to receive the 835 electronic remittance advice may elect to receive the status of paper claim submissions and state-submitted adjustments/voids in the 835 format. The request must be submitted using the Electronic Remittance Request Form located at <a href="https://www.emedny.org">www.emedny.org</a>. If this option is chosen, no paper remittance will be produced and the status of claims will appear on the electronic 835 remittance advice for the ETIN indicated on the request form. Retroadjustment information is also sent in the 835 transaction format.

Pending claims do not appear in the 835 transaction; they are listed in the Supplemental file, which will be sent along with the 835 transaction for any processing cycle that produce pends.

Note: Providers with only one ETIN who elect to receive an electronic remittance, will have the status of any claims submitted via paper forms and state-submitted adjustments/voids reported on that electronic remittance.

# **Paper Remittance Advice**

Remittance advices are also available on paper. Providers who bill electronically but do not specifically request to receive the 835 transaction are sent paper remittance advices.

#### **Remittance Sorts**

The default sort for the paper remittance advice is: Claim Status (denied, paid, pending) – Patient ID – TCN

Providers can request other sort patterns that may better suit their accounting systems. The additional sorts available are as follows:

- TCN Claim Status Patient ID Date of Service
- Patient ID Claim Status TCN
- Date of Service Claim Status Patient ID

To request a sort pattern other than the default, providers must complete the Paper Remittance Sort Request Form, available at www.emedny.org by clicking on the link to the web page below:

# **Provider Enrollment Forms**

For additional information, providers may also call the eMedNY Call Center at 800-343-9000.

# **Remittance Advice Format**

The remittance advice is composed of five sections as described below.

- Section One may be one of the following:
  - Medicaid Check
  - Notice of Electronic Funds Transfer (EFT)
  - Summout (no claims paid)
- Section Two: Provider Notification (special messages)
- Section Three: Claim Detail
- Section Four:
  - ► Financial Transactions (recoupments)
  - ► Accounts Receivable (cumulative financial information)
- Section Five: Edit (Error) Description

# **Explanation of Remittance Advice Sections**

The next pages present a sample of each section of the remittance advice for Physicians followed by an explanation of the elements contained in the section.

The information displayed in the remittance advice samples is for illustration purposes only.

The following information applies to a remittance advice with the default sort pattern.

#### Section One - Medicaid Check

For providers who have selected to be paid by check, a Medicaid check is issued when the provider has claims approved for the cycle and the approved amount is greater than the recoupments, if any, scheduled for the cycle. This section contains the check stub and the actual Medicaid check (payment).



TO: JAMES STRONG, M.D. DATE: 2007-08-06

REMITTANCE NO: 07080600006

PROVIDER ID/NPI: 00112233/0123456789

07080600006 2007-08-06 JAMES STRONG, M.D. 100 BROADWAY ANYTOWN NY

YOUR CHECK IS BELOW - TO DETACH, TEAR ALONG PERFORATED DASHED LINE

 DATE
 REMITTANCE NUMBER
 PROVIDER ID/NPI

 2007-08-06
 07080600006
 00112233/0123456789

DOLLARS/CENTS \$\*\*\*\*\*143.80

11111

TO JAN ORDER 100

07080600006 2007-08-06 JAMES STRONG, M.D. 100 BROADWAY ANYTOWN NY

11111

MEDICAL ASSISTANCE (TITLE XIX) PROGRAM CHECKS DRAWN ON

KEY BANK N.A. 60 STATE STREET, ALBANY, NEW YORK 12207



John Smith

AUTHORIZED SIGNATURE

# **Check Stub Information**

#### **UPPER LEFT CORNER**

Provider's name (as recorded in the Medicaid files)

# **UPPER RIGHT CORNER**

Date on which the remittance advice was issued Remittance number
\* Provider ID/NPI

#### **CENTER**

Remittance number/date Provider's name/address

#### Medicaid Check

# LEFT SIDE

Table

Date on which the check was issued Remittance number

\* Provider ID/NPI

Remittance number/date

Provider's name/address

# **RIGHT SIDE**

Dollar amount. This amount must equal the Net Total Paid Amount under the Grand Total subsection plus the total sum of the Financial Transaction section.

\* Note: NPI has been included on all examples and is pending NPI implementation by NYS Medicaid.

# Section One – EFT Notification

For providers who have selected electronic funds transfer (or direct deposit), an EFT transaction is processed when the provider has claims approved during the cycle and the approved amount is greater that the recoupments, if any, scheduled for the cycle. This section indicates the amount of the EFT.

TO: JAMES STRONG, M.D.



DATE: 2007-08-06

REMITTANCE NO: 07080600006

PROVIDER ID/NPI: 00112233/0123456879

07080600006 2007-08-06 JAMES STRONG, M.D. 100 BROADWAY ANYTOWN NY

11111

JAMES STRONG, M.D.

\$143.80

PAYMENT IN THE ABOVE AMOUNT WILL BE DEPOSITED VIA AN ELECTRONIC FUNDS TRANSFER.

# Information on the EFT Notification Page

# **UPPER LEFT CORNER**

Provider's name (as recorded in the Medicaid files)

# **UPPER RIGHT CORNER**

Date on which the remittance advice was issued Remittance number
\* Provider ID/NPI

# **CENTER**

Remittance number/date Provider's name/address

Provider's Name – Amount transferred to the provider's account. This amount must equal the Net Total Paid Amount under the Grand Total subsection plus the total sum of the Financial Transaction section.

# **Section One – Summout (No Payment)**

A summout is produced when the provider has no positive total payment for the cycle and, therefore, there is no disbursement of moneys.

TO: JAMES STRONG, M.D.



DATE: 08/06/2007

REMITTANCE NO: 07080600006

PROVIDER ID/NPI: 00112233/0123456789

NO PAYMENT WILL BE RECEIVED THIS CYCLE. SEE REMITTANCE FOR DETAILS.

JAMES STRONG, M.D. 100 BROADWAY ANYTOWN

NY 11111

# Information on the Summout Page

# **UPPER LEFT CORNER**

Provider Name (as recorded in Medicaid files)

# **UPPER RIGHT CORNER**

Date on which the remittance advice was issued Remittance number \* Provider ID/NPI

# **CENTER**

Notification that no payment was made for the cycle (no claims were approved)
Provider name and address

#### Section Two - Provider Notification

This section is used to communicate important messages to providers.



REMITTANCE STATEMENT

TO: JAMES STRONG, M.D. 100 BROADWAY ANYTOWN, NEW YORK 11111 PAGE 01 08/06/07 DATE **CYCLE** 1563

PROVIDER NOTIFICATION

PROVIDER ID/NPI: 00112233/0123456879

REMITTANCE NO: 07080600006

REMITTANCE ADVICE MESSAGE TEXT

\*\*\* ELECTRONIC FUNDS TRANSFER (EFT) FOR PROVIDER PAYMENTS IS NOW AVAILABLE \*\*\*

PROVIDERS WHO ENROLL IN EFT WILL HAVE THEIR MEDICAID PAYMENTS DIRECTLY DEPOSITED INTO THEIR CHECKING OR SAVINGS ACCOUNT.

THE EFT TRANSACTIONS WILL BE INITIATED ON WEDNESDAYS AND DUE TO NORMAL BANKING PROCEDURES, THE TRANSFERRED FUNDS MAY NOT BECOME AVAILABLE IN THE PROVIDER'S CHOSEN ACCOUNT FOR UP TO 48 HOURS AFTER TRANSFER. PLEASE CONTACT YOUR BANKING INSTITUTION REGARDING THE AVAILABILITY OF FUNDS.

PLEASE NOTE THAT EFT DOES NOT WAIVE THE TWO-WEEK LAG FOR MEDICAID DISBURSEMENTS.

TO ENROLL IN EFT, PROVIDERS MUST COMPLETE AN EFT ENROLLMENT FORM THAT CAN BE FOUND AT WWW.EMEDNY.ORG. CLICK ON PROVIDER ENROLLMENT FORMS WHICH CAN BE FOUND IN THE FEATURED LINKS SECTION. DETAILED INSTRUCTIONS WILL ALSO BE FOUND THERE.

AFTER SENDING THE EFT ENROLLMENT FORM TO CSC. PLEASE ALLOW A MINIMUM TIME OF SIX TO EIGHT WEEKS FOR PROCESSING. DURING THIS PERIOD OF TIME YOU SHOULD REVIEW YOUR BANK STATEMENTS AND LOOK FOR AN EFT TRANSACTION IN THE AMOUNT OF \$0.01 WHICH CSC WILL SUBMIT AS A TEST. YOUR FIRST REAL EFT TRANSACTION WILL TAKE PLACE APPROXIMATELY FOUR TO FIVE WEEKS LATER.

IF YOU HAVE ANY QUESTIONS ABOUT THE EFT PROCESS, PLEASE CALL THE EMEDNY CALL CENTER AT 1-800-343-9000.

# Information on the Provider Notification Page

# **UPPER LEFT CORNER**

Provider's name and address

# <u>UPPER RIGHT CORNER</u>

Remittance page number
Date on which the remittance advice was issued
Cycle number

ETIN (not applicable)
Name of section: **PROVIDER NOTIFICATION**\* Provider ID/NPI
Remittance number

# **CENTER**

Message text

# **Section Three – Claim Detail**

TO: JAMES STRONG, M.D.

100 BROADWAY ANYTOWN, NEW YORK 11111

This section provides a listing of all new claims that were processed during the specific cycle plus claims that were previously pended and denied during the specific cycle. This section may also contain pending claims from previous cycles that remain in a pend status.



MEDICAL ASSISTANCE (TITLE XIX) PROGRAM
REMITTANCE STATEMENT

REMITTANCE STATEMENT

ETIN:
PRACTITIONER
PROVIDER ID/NPI: 00112233/0123456789
REMITTANCE NO: 07080600006

08/06/2007 1563

LN. NO	OFFICE ACCOUNT NUMBER	CLIENT NAME	CLIENT ID NUMBER	TCN	DATE OF SERVICE	PROC. CODE	UNITS	CHARGED	PAID	STATUS	ERRORS
01	CP343444	DAVIS	UU44444R	07206-000000227-0-0	07/11/07	90829	1.000	52.80	0.00	DENY	00162 00244
01	CP443544	BROWN	PP88888M	07206-000011334-0-0	07/11/07	90804	1.000	17.60	0.00	DENY	00244
01	CP766578	MALONE	SS99999L	07206-000013556-0-0	07/19/07	91105	1.000	14.30	0.00	DENY	00162
01	CP999890	SMITH	ZZ2222T	07206-000032456-0-0	07/20/07	90945	1.000	77.50	0.00	DENY	00131

\* = PREVIOUSLY PENDED CLAIM \*\* = NEW PEND

TOTAL AMOUNT ORIGINAL CLAIMS	DENIED	162.20	NUMBER OF CLAIMS	4
NET AMOUNT ADJUSTMENTS	DENIED	0.00	NUMBER OF CLAIMS	0
NET AMOUNT VOIDS	DENIED	0.00	NUMBER OF CLAIMS	0
NET AMOUNT VOIDS - ADJUSTS		0.00	NUMBER OF CLAIMS	0



#### MEDICAL ASSISTANCE (TITLE XIX) PROGRAM REMITTANCE STATEMENT

TO: JAMES STRONG, M.D. 100 BROADWAY ANYTOWN, NEW YORK 11111

PAGE DATE CYCLE 03 08/06/2007 1563

ETIN:
PRACTITIONER
PROVIDER ID/NPI: 00112233/0123456789
REMITTANCE NO: 07080600006

	LN. NO	OFFICE ACCOUNT NUMBER	CLIENT NAME	CLIENT ID NUMBER	TCN	DATE OF SERVICE	PROC. CODE	UNITS	CHARGED	PAID	STATUS	ERRORS
_	NO	NOMBER	INAIVIL	NOWBLK	TON	SERVICE	CODE	UNITS	CHARGED	FAID	STATUS	LKKOKS
	01	CP112346	DAVIS	UU44444R	07206-000033667-0-0	07/11/07	91105	1.000	14.30	14.30	PAID	
	02	CP112345	DAVIS	UU44444R	07206-000033667-0-0	07/12/07	90846	1.000	14.30	14.30	PAID	
	01	CP113433	CRUZ	LL11111B	07206-000045667-0-0	07/14/07	99221	1.000	52.80	52.80	PAID	
	01	CP445677	JONES	YY33333S	07206-000056767-0-0	07/15/07	99111	1.000	66.00	66.00	PAID	
	01	CP113487	WAGER	ZZ98765R	07206-000067767-0-0	06/05/07	99285	1.000	17.60	17.60-	ADJT	ORIGINAL CLAIM PAID 06/24/07
	01	CP744495	PARKER	VZ45678P	07206-000088767-0-0	06/05/07	99281	1.000	14.30	14.00	ADJT	

\* = PREVIOUSLY PENDED CLAIM \*\* = NEW PEND

TOTAL AMOUNT ORIGINAL CLAIMS	PAID	147 40	NUMBER OF CLAIMS	4
NET AMOUNT ADJUSTMENTS				4
	PAID	3.60-	NUMBER OF CLAIMS	1
NET AMOUNT VOIDS	PAID	0.00	NUMBER OF CLAIMS	0
NET AMOUNT VOIDS – ADJUSTS		3.60-	NUMBER OF CLAIMS	1



#### MEDICAL ASSISTANCE (TITLE XIX) PROGRAM REMITTANCE STATEMENT

TO: JAMES STRONG, M.D. 100 BROADWAY ANYTOWN, NEW YORK 11111

PAGE DATE CYCLE 04 08/06/2007 1563

ETIN:
PRACTITIONER
PROVIDER ID/NPI: 00112233/0123456879
REMITTANCE NO: 07080600006

LN. NO	OFFICE ACCOUNT NUMBER	CLIENT NAME	CLIENT ID NUMBER	TCN	DATE OF SERVICE	PROC. CODE	UNITS	CHARGED	PAID	STATUS	ERRORS
01	CP8765432	CRUZ	LL11111B	07206-000033467-0-0	07/13/07	90828	1.000	69.30	0.00	**PEND	00162
02	CP4555557	CRUZ	LL11111B	07206-000033468-0-0	07/14/07	90814	1.000	71.04	0.00	**PEND	00162
01	CP8876543	TAYLOR	GG43210D	07206-000035665-0-0	07/14/07	91105	1.000	14.30	0.00	**PEND	00142
01	CP0009765	<b>ESPOSITO</b>	FF98765C	07206-000033660-0-0	07/12/07	91105	1.000	14.30	0.00	**PEND	00131

\* = PREVIOUSLY PENDED CLAIM \*\* = NEW PEND

TOTAL AMOUNT ORIGINAL CLAIMS	PEND	168.94	NUMBER OF CLAIMS	4
NET AMOUNT ADJUSTMENTS	PEND	0.00	NUMBER OF CLAIMS	0
NET AMOUNT VOIDS	PEND	0.00	NUMBER OF CLAIMS	0
NET AMOUNT VOIDS - ADJUSTS		0.00	NUMBER OF CLAIMS	0
REMITTANCE TOTALS – PRACTITIONER				
VOIDS - ADJUSTS		3.60-	NUMBER OF CLAIMS	1
TOTAL PENDS		168.94	NUMBER OF CLAIMS	4
TOTAL PAID		147.40	NUMBER OF CLAIMS	4
TOTAL DENIED		162.20	NUMBER OF CLAIMS	4
NET TOTAL PAID		143.80	NUMBER OF CLAIMS	5
MEMBER ID: 00112233				
VOIDS - ADJUSTS		3.60-	NUMBER OF CLAIMS	1
TOTAL PENDS		168.94	NUMBER OF CLAIMS	4
TOTAL PAID		147.40	NUMBER OF CLAIMS	4
TOTAL DENIED		162.20	NUMBER OF CLAIMS	4
NET TOTAL PAID		143.80	NUMBER OF CLAIMS	5

# **Physician Billing Guidelines**



MEDICAL ASSISTANCE (TITLE XIX) PROGRAM REMITTANCE STATEMENT

PAGE: DATE: CYCLE: 05 08/06/07

ETIN:
PRACTITIONER
GRAND TOTALS
PROVIDER ID/NPI: 00112233/0123456789
REMITTANCE NO: 07080600006

REMITTANCE TOTALS - GRAND TOTALS

TO: JAMES STRONG, M.D. 100 BROADWAY ANYTOWN, NEW YORK 11111

VOIDS – ADJUSTS	3.60-	NUMBER OF CLAIMS	1
TOTAL PENDS	168.94	NUMBER OF CLAIMS	4
TOTAL PAID	147.40	NUMBER OF CLAIMS	4
TOTAL DENY	162.20	NUMBER OF CLAIMS	4
NET TOTAL PAID	143.80	NUMBER OF CLAIMS	5

# General Information on the Claim Detail Pages

#### **UPPER LEFT CORNER**

Provider's name and address

#### **UPPER RIGHT CORNER**

Remittance page number

Date on which the remittance advice was issued

Cycle number. The cycle number should be used when calling the eMedNY Call Center with questions about specific processed claims or payments.

ETIN (not applicable)

Provider Service Classification: PRACTITIONER

\* Provider ID/NPI Remittance number

# Explanation of the Claim Detail Columns

# LN. NO. (LINE NUMBER)

This column indicates the line number of each claim as it appears on the claim form.

# OFFICE ACCOUNT NUMBER

If a Patient/Office Account Number was entered in the claim form, that number (up to 20 characters) will appear under this column.

# **CLIENT NAME**

This column indicates the last name of the patient. If an invalid Medicaid Client ID was entered in the claim form, the ID will be listed as it was submitted but no name will appear under this column.

# **CLIENT ID NUMBER**

The client's Medicaid ID number appears under this column.

# **TCN**

The TCN is a unique identifier assigned to each document (claim form) that is processed. If multiple claim lines are submitted on the same claim form, all the lines are assigned the same TCN.

#### **DATE OF SERVICE**

This column lists the service date as entered in the claim form.

# **PROCEDURE CODE**

The five-digit procedure code that was entered in the claim form appears under this column.

# <u>UNITS</u>

The total number of units of service for the specific claim appears under this column. The units are indicated with three (3) decimal positions. Since Physicians must only report whole units of service, the decimal positions will always be 000. For example: 3 units will be indicated as 3.000

# **CHARGED**

This column lists either the amount the provider charged for the claim or the Medicare Approved amount if applicable.

#### **PAID**

If the claim is approved, the amount paid appears under this column. If the claim has a pend or deny status, the amount paid will be zero (0.00).

# **STATUS**

This column indicates the status (DENY, PAID/ADJT/VOID, PEND) of the claim line.

#### Denied Claims

Claims for which payment is denied will be identified by the **DENY** status. A claim may be denied for the following general reasons:

- The service rendered is not covered by the New York State Medicaid Program.
- The claim is a duplicate of a prior paid claim.
- The required Prior Approval has not been obtained.
- Information entered in the claim form is invalid or logically inconsistent.

## Approved Claims

Approved claims will be identified by the statuses **PAID**, **ADJT** (adjustment), or **VOID**.

#### Paid Claims

The status PAID refers to **original** claims that have been approved.

#### Adjustments

The status ADJT refers to a claim submitted in replacement of a paid claim with the purpose of changing one or more fields. An adjustment has two components: the credit transaction (previously paid claim) and the debit transaction (adjusted claim)

#### Voids

The status VOID refers to a claim submitted with the purpose of canceling a previously paid claim. A void lists the credit transaction (previously paid claim) only.

# **Pending Claims**

Claims that require further review or recycling will be identified by the **PEND** status. The following are examples of circumstances that commonly cause claims to be pended:

- New York State Medical Review required.
- Procedure requires manual pricing.
- No match found in the Medicaid files for certain information submitted on the claim, for example: Patient ID, Prior Approval, Service Authorization. These claims are recycled for a period of time during which the Medicaid files may be updated to match the information on the claim.

After manual review is completed, a match is found in the Medicaid files or the recycling time expires, pended claims may be approved for payment or denied.

A new pend is signified by two asterisks (\*\*). A previously pended claim is signified by one asterisk (\*).

# **ERRORS**

For claims with a DENY or PEND status, this column indicates the NYS Medicaid edit (error) numeric code(s) that caused the claim to deny or pend. Some edit codes may also be indicated for a PAID claim. These are "approved" edits, which identify certain "errors" found in the claim, which do not prevent the claim from being approved. Up to twenty-five (25) edit codes, including approved edits, may be listed for each claim. Edit code definitions will be listed on the last page(s) of the remittance advice.

#### Subtotals/Totals

Subtotals of dollar amounts and number of claims are provided as follows:

Subtotals by **claim status** appear at the end of the claim listing for each status. The subtotals are broken down by:

- Original claims
- Adjustments
- Voids
- Adjustments/voids combined

#### **Physician Billing Guidelines**

Subtotals by **provider type** are provided at the end of the claim detail listing. These subtotals are broken down by:

- ıbtotals are broken down by:
- Pends
- Paid
- Denied
- Net total paid (sum of approved adjustments/voids and paid original claims)

Totals by **member ID** are provided next to the subtotals for provider type. For individual practitioners these totals are exactly the same as the subtotals by provider type. For practitioner groups, this subtotal category refers to the specific member of the group who provided the services. These subtotals are broken down by:

Adjustments/voids (combined)

Adjustments/voids (combined)

- Pends
- Paid
- Deny
- Net total paid (sum of approved adjustments/voids and paid original claims)

**Grand Totals** for the entire provider remittance advice appear on a separate page following the page containing the **totals** by **provider type and member ID**. The grand total is broken down by:

- Adjustments/voids (combined)
- Pends
- Paid
- Deny
- Net total paid (entire remittance)

# **Section Four**

This section has two subsections:

- Financial Transactions
- Accounts Receivable

# Financial Transactions

The Financial Transactions subsection lists all the recoupments that were applied to the provider during the specific cycle. If there is no recoupment activity, this subsection is not produced.



TO: JAMES STRONG, M.D. 100 BROADWAY ANYTOWN, NEW YORK 11111 MEDICAL ASSISTANCE (TITLE XIX) PROGRAM
REMITTANCE STATEMENT

PAGE 07 DATE 08/06/07 CYCLE 1563

ETIN: FINANCIAL TRANSACTIONS PROVIDER ID/NPI: 00112233/0123456789 REMITTANCE NO: 07080600006

 FCN
 FINANCIAL REASON CODE
 FISCAL TRANS TYPE
 DATE
 AMOUNT

 200705060236547
 XXX
 RECOUPMENT REASON DESCRIPTION
 05 09 07 \$\$.\$\$\$

NET FINANCIAL TRANSACTION AMOUNT

\$\$\$.\$\$

NUMBER OF FINANCIAL TRANSACTIONS XXX

# **Explanation of the Financial Transactions Columns**

# FCN (Financial Control Number)

This is a unique identifier assigned to each financial transaction.

# FINANCIAL REASON CODE

This code is for DOH/CSC use only; it has no relevance to providers. It identifies the reason for the recoupment.

# **FISCAL TRANSACTION TYPE**

This is the description of the Financial Reason Code. For example: Third Party Recovery.

# DATE

The date on which the recoupment was applied. Since all the recoupments listed on this page pertain to the current cycle, all the recoupments will have the same date.

# **AMOUNT**

The dollar amount corresponding to the particular fiscal transaction. This amount is deducted from the provider's total payment for the cycle.

#### Totals

The total dollar amount of the financial transactions (**Net Financial Transaction Amount**) and the total number of transactions (**Number of Financial Transactions**) appear below the last line of the transaction detail list.

The Net Financial Transaction Amount added to the Claim Detail-Grand Total must equal the Medicaid Check or EFT amounts.

# Accounts Receivable

This subsection displays the original amount of each of the outstanding Financial Transactions and their current balance after the cycle recoupments were applied. If there are no outstanding negative balances, this section is not produced.

TO: JAMES STRONG, M.D.



PAGE DATE CYCLE 08 08/06/07 1563

ACCOUNTS RECEIVABLE PROVIDER ID/NPI: 00112233/0123456789 REMITTANCE NO: 07080600006

REASON CODE DESCRIPTION

ORIG BAL \$XXX.XX-\$XXX.XX- CURR BAL \$XXX.XX-\$XXX.XX-

RECOUP %/AMT 999 999

TOTAL AMOUNT DUE THE STATE \$XXX.XX

# **Explanation of the Accounts Receivable Columns**

If a provider has negative balances of different types or negative balances created at different times, each negative balance will be listed in a different line.

# REASON CODE DESCRIPTION

This is the description of the Financial Reason Code. For example: Third Party Recovery.

# **ORIGINAL BALANCE**

The original amount (or starting balance) for any particular financial reason.

# **CURRENT BALANCE**

The current amount owed to Medicaid (after the cycle recoupments, if any, were applied). This balance may be equal to or less than the original balance.

# **RECOUPMENT % AMOUNT**

The deduction (recoupment) scheduled for each cycle.

#### Total Amount Due the State

This amount is the sum of all the **Current Balances** listed above.

# Section Five - Edit Descriptions

The last section of the Remittance Advice features the description of each of the edit codes (including approved codes) failed by the claims listed in Section Three.



TO: JAMES STRONG, M.D. 100 BROADWAY ANYTOWN, NEW YORK 11111

MEDICAL ASSISTANCE (TITLE XIX) PROGRAM **REMITTANCE STATEMENT** 

PAGE DATE CYCLE

08/06/07

ETIN:
PRACTITIONER
EDIT DESCRIPTIONS
PROVIDER ID/NPI: 00112233/0123456789
REMITTANCE NO: 07080600006

THE FOLLOWING IS A DESCRIPTION OF THE EDIT REASON CODES THAT APPEAR ON THE CLAIMS FOR THIS REMITTANCE:

00131 PROVIDER NOT APPROVED FOR SERVICE

00142 SERVICE CODE NOT EQUAL TO PA

00162 RECIPIENT INELIGIBLE ON DATE OF SERVICE 00244 PA NOT ON OR REMOVED FROM FILE

# **Appendix A – Code Sets**

# Place of Service

Code	Description
03	School
04	Homeless shelter
05	Indian health service free-standing facility
06	Indian health service provider-based facility
07	Tribal 638 free-standing facility
08	Tribal 638 provider-based facility
11	Doctor's office
12	Home
13	Assisted living facility
14	Group home
15	Mobile unit
20	Urgent care facility
21	Inpatient hospital
22	Outpatient hospital
23	Emergency room-hospital
24	Ambulatory surgical center
24	Birthing center
25	Military treatment facility
31	Skilled nursing facility
32	Nursing facility
33	Custodial care facility
34	Hospice
41	Ambulance-land
42	Ambulance-air or water
49	Independent clinic
50	Federally qualified health center
51	Inpatient psychiatric facility
52	Psychiatric facility partial hospitalization
53	Community mental health center
54	Intermediate care facility/mentally retarded
55	Residential substance abuse treatment facility
56 57	Psychiatric residential treatment center
57 50	Non-residential substance abuse treatment facility
58 50	Mass immunization center
59 60	Comprehensive outpetient rehabilitation facility
65	Comprehensive outpatient rehabilitation facility End stage renal disease treatment facility
71	•
71 72	State or local public health clinic Rural health clinic
81	Independent laboratory
99	Other unlisted facility
<b>33</b>	Other utilisted facility

# SA (Service Authorization) Exception Code

Code	Description
1	Immediate/urgent care
2	Services rendered in retroactive period
3	Emergency care
4	Client has temporary Medicaid
5	Request from county for second opinion to determine if
	recipient can work
6	Request for override pending
7	Special handling

Note: Code 7 must be used when billing for a physician service with a specialty exempted from the Utilization Threshold Program. Exempt specialties are listed below:

# **Specialty Codes Exempted from Utilization Thresholds**

Code	Description
020	Anesthesiology
150	Pediatrics
151	Pediatrics: Cardiology
152	Pediatrics: Hematology-Oncology
153	Pediatrics: Surgery
154	Pediatrics: Nephrology
155	Pediatrics: Neonatal-Perinatal Medicine
156	Pediatrics: Endocrinology
157	Pediatrics: Pulmonology
158	PPAC: Preferred Physicians and Children Program
159	Moms: Medicaid Obstetrical & Maternal Service Program
161	Pediatrics: Pediatric Critical Care
169	Moms: Health Supportive Services
186	T.B. Directly Observed Therapy/Physician
191	Child Psychology
192	Psychiatry
193	Child Neurology
195	Psychiatry and Neurology
196	Clozapine Case Manager
205	Therapeutic Radiology
247	Managed Care – Physician Enhanced Fee
249	HIV Primary Care Services
270	CHAP: Child Health Assurance Program

# **Sterilization/Abortion Codes**

<b>Code</b> A	Description Induced Abortion – Danger to the woman's life
В	Induced Abortion – Physical health damage to the woman
С	Induced Abortion – Victim of rape or incest
D	Induced Abortion – Medically necessary
E	Induced Abortion – Elective – i.e., not considered medically necessary by the attending physician – provision of elective abortions is restricted to New York City recipients
F	Procedure performed for the purpose of sterilization

# **United States Standard Postal Abbreviations**

<b>State</b> Alabama Alaska	<b>Abbrev.</b> AL AK	<b>State</b> Missouri Montana	Abbrev. MO MT
Arizona	AZ	Nebraska	NE
Arkansas	AR	Nevada	NV
California	CA	New Hampshire	NH
Colorado	CO	New Jersey	NJ
Connecticut	CT	New Mexico	NM
Delaware	DE	North Carolina	NC
District of Columbia	DC	North Dakota	ND
Florida	FL	Ohio	OH
Georgia	GA	Oklahoma	OK
Hawaii	HI	Oregon	OR
Idaho	ID	Pennsylvania	PA
Illinois	IL.	Rhode Island	RI
Iowa	IA	South Carolina	SC
Indiana	IN	South Dakota	SD
Kansas	KS	Tennessee	TN
Kentucky	KY	Texas	TX
Louisiana	LA	Utah	UT
Maine	ME	Vermont	VT
Maryland	MD	Virginia	VA
Massachusetts	MA	Washington	WA
Michigan	MI	West Virginia	WV
Minnesota	MN	Wisconsin	WI

<b>American Territories</b>	Abbrev.
American Samoa	AS
Canal Zone	CZ
Guam	GU
Puerto Rico	PR
Trust Territories	TT
Virgin Islands	VI

Note: Required only when reporting out-of-state license numbers.

# **Appendix B – Sterilization Consent Form – DSS-3134**

A Sterilization Consent Form, DSS-3134, must be completed for each sterilization procedure. **No other form can be used in place of the DSS-3134.** A supply of these forms, available in English and in Spanish [DSS-3134(S)], can be obtained from the New York State Department of Health's website by clicking on the link to the web page below:

## **Local Districts Social Service Forms**

Claims for sterilization procedures must be submitted on paper forms, and a copy of the completed and signed **Sterilization Consent Form**, DSS-3134 [or DSS-3134(S)] must be attached to the claim.

When completing the DSS-3134, please follow the guidelines below:

- Be certain that the form is completed so it can be read easily. An illegible or altered form is unacceptable (will cause a paper claim to deny). Also, the persons completing the form should check to see that all five copies are legible.
- Each required field or blank must be completed in order to ensure payment.
- If a woman is not currently Medicaid eligible at the time she signs the DSS-3134
  [or 3134(S)] form but becomes eligible prior to the procedure and if she is 21
  years of age when the form was signed, the 30 day waiting period starts from the
  date the DSS form was signed regardless of the date the woman becomes
  Medicaid eligible.

A sample Sterilization Consent Form and step-by-step instructions follow on the next pages.

# Physician Billing Guidelines: Appendix B

DSS-3134 (Rev.5/82)	PATIENT NAME		C	CHART NO.	RECIPIENT I	D NO.		
STERILIZATION CONSENT FORM	HOSPITAL/CLINIC	1.						
NOTICE: YOUR DECISION AT A WITHHOLDING OF AN	ANY TIME NOT TO BE STERIL NY BENEFITS PROVIDED BY F							
■ CONSENT TO ST				ATEMENT OF PE		NG CONS		
	eived information about steriliz When I first asked for	ation	Before_		13. me of individual		sig	gned the
(doctor or clinic)				n, I explained to	him/her the n	nature of		
the information, I was told that completely up to me. I was to			operation a final and	14. irreversible proc	, the fa edure and the	ct that it i	.s inter forts.	risks a
sterilized. If I decide not to be	sterilized, my decision will no	t af-	benefits asso	ciated with it.				
fect my right to future care or tre benefits from programs receiving				nseled the indivi- birth control are				
Medicaid that I am now getting or f	for which I may become eligible STERILIZATION MUST BE O			terilization is differenced the individual to				ont con
SIDERED PERMANENT AND NOT	T REVERSIBLE. I HAVE DECI	DED	withdrawn at	any time and that	he/she will not le			
THAT I DO NOT WANT TO BECO OR FATHER CHILDREN.	ME PREGNANT, BEAR CHILD	REN		provided by Federa best of my knowled		e individu	al to be	e steriliz
I was told about those temp	orary methods of birth control		is at least 2	21 years old and	appears ment	ally comp	petent.	. He/SI
are available and could be provided bear or father a child in the fut				and voluntarily understand the				
natives and chosen to be sterilized.	•		cedure.					
	sterilized by an operation know The discomforts, risks and ber		Signature of p	15 person obtaining co			Date	
associated with the operation have	ve been explained to me. Al	l my		16.				
questions have been answered to m I understand that the operat	tion will not be done until at	least		<u>16.</u>	Facility			
thirty days after I sign this form. mind at any time and that my					Address			
sterilized will not result in the				■ PHYSICI	AN'S STATEME	NT ■		
medical services provided by federal I am at least 21 years of ac				before I perfo			operati	tion up
, , ,	Month Day Y	'ear	Name of indi	vidual to be sterilize	ed	Date		 erilization
I, 5.	, hereby cor	nsent		, I explained peration				
I,5. of my own free will to be sterilized by	by 6.	_		specify t	ype of operation			
				ed to be a fina risks and benefits a			edure	and th
by a method called 7.  180 days from the date of my signat	My consent ex	pires	I cour	nseled the indivi	idual to be s	sterilized		
				birth control are terilization is differe				лу. Ге
I also consent to the releast records about the operation to:	se of this form and other me	dical	I inform	ned the individual to	o be sterilized th	hat his/he	r conse	
Representatives of the Department Welfare or	partment of Health, Education,	and		any time and that ded by Federal fun		ose any n	eaith s	services
Employees of programs or p	projects funded by the Depart	ment		best of my knowled				
but only for determining if Federal la I have received a copy of this	form.			21 years old and nd voluntarily requ				
8.	Date: 9.			ne nature and cons	•	-		
Signature	Date: 9.  Month Day Year			ctions for use of a elow except in the				
10. You are requested to supply	the following information, but	it is	abdominal su	irgery where the st	terilization is per	rformed le	ess tha	an 30 da
not required: Race and ethnicity designation (plea	ase check)		after the consent form	date of the n. In those cas				on tl elow mu
rade and cannotty designation (prod	acc cricary			ss out the paragrap				-4 41 :
	□ <sub>3</sub> Blank (not of Hispanic origin)			least thirty days h gnature on this				
	□ <sub>4</sub> Hispanic □ <sub>5</sub> White (not of Hispanic origin)			as performed.		20		41-
■ INTERPRETER'S	S STATEMENT ■			s sterilization was p after the date o				
If an interpreter is provided to as	ssist the individual to be sterilized	d:		n because of the and fill in information		rcumstan	ces (c	check a
I have translated the informati		ly to	·	ture delivery 20.	m requesteu).			
the individual to be sterilized by the I have also read him/her the or	consent form in11lang	uage		l's expected date o	-	21		
and explained its contents to him/he		and		ency abdominal sur :umstances):	rgery:	23. 23.(C	on't)	
belief he/she understood this explar	nauon.				24.			
Interpreter	Date			Physic. Da		25.		
THE FOLLOWING MUST BE CON	MPLETED FOR STERILIZATIO	NS PERFO	RMED IN NEW YOR	K CITY				
I, 26. do certify t	that on, 19	l was prese	nt while the counselor	r read and				
explained the consent form to	28. and saw the patient's name)	patient sign	n the consent form in	his/her own handv	vriting.			
SIGNATURE OF WITNESS	ранопто паттој	TITL	.E		DA	TE		
X 29.			30.			31.		
REAFFIRMATION (to be signed by	by the patient on admission for S	sterilization)	-					
I certify that I have carefully consider	idered all the information, advice	and explar				nsent forr	n.	
I have decided that I still want to b SIGNATURE OF PATIENT		DATE		OF WITNESS	i iilat uecision.	DATE		-
<b>X</b> 32.		33.	<b>X</b> 34				35.	
DISTRIBUTION: 1 - Medical Reco	ord File 2 - Hospital Claim 3 - S	Surgeon Cla			ent			

Version 2008 – 2 (01/30/08)

# Field-by-Field Instructions for Completing the Sterilization Consent Form – DSS-3134 and 3134(S)

#### Patient Identification

# Field 1

Enter the patient's name, Medicaid ID number, and chart number; name of hospital or clinic is optional.

#### **Consent To Sterilization**

## Field 2

Enter the name of the individual or clinic obtaining consent. If the sterilization is to be performed in New York City, the physician who performs the sterilization (24) cannot obtain the consent.

#### Field 3

Enter the name of sterilization procedure to be performed.

#### Field 4

Enter the patient's date of birth. Check to see that the patient is at least 21 years old. If the patient is not 21 on the date consent is given (9), Medicaid will not pay for the sterilization.

#### Field 5

Enter the patient's name.

# Field 6

Enter the name of doctor who will probably perform the sterilization. It is understood that this might not be the doctor who eventually performs the sterilization (24).

#### Field 7

Enter the name of sterilization procedure.

#### Field 8

The patient must sign the form.

#### Field 9

Enter the date of patient's signature. This is the date on which the consent was obtained. The sterilization procedure must be performed no less than 30 days nor more than 180 days from this date, except in instances of premature delivery (20, 21), or emergency abdominal surgery (22, 23) when at least 72 hours (three days) must have elapsed.

Completion of the race and ethnicity designation is optional.

# **Interpreter's Statement**

# **Field 11**

If the person to be sterilized does not understand the language of the consent form, the services of an interpreter will be required. Enter the language employed.

#### Field 12

The interpreter must sign and date the form.

# **Statement of Person Obtaining Consent**

# Field 13

Enter the patient's name.

#### Field 14

Enter the name of the sterilization operation.

#### Field 15

The person who obtained consent from the patient must sign and date the form. If the sterilization is to be performed in New York City, this person cannot be the operating physician (24).

#### Field 16

Enter the name and address of the facility with which the person who obtained the consent is associated. This may be a clinic, hospital, Midwife's, or physician's office.

#### **Physician's Statement**

The physician should complete and date this form after the sterilization procedure is performed.

#### Field 17

Enter the patient's name.

#### Field 18

Enter the date the sterilization procedure was performed.

Enter the name of the sterilization procedure.

# **Instructions for Use of Alternative Final Paragraphs**

If the sterilization was performed at least 30 days from the date of consent (9), then cross out the second paragraph and sign (24) and date (25) the consent form.

If less than 30 days but more than 72 hours has elapsed from the date of consent as a consequence of either premature delivery or emergency abdominal surgery, proceed as follows:

# Field 20

If the sterilization was scheduled to be performed in conjunction with delivery but the delivery was premature, occurring within the 30-day waiting period, check box one and (21) enter the expected date of delivery.

# Field 21

If the patient was scheduled to be sterilized but within the 30-day waiting period required emergency abdominal surgery and the sterilization was performed at that time, then check box two and (23) describe the circumstances.

#### Field 24

The physician who performed the sterilization must sign and date the form.

#### **Field 25**

The date of the physician's signature should indicate that the physician's statement was signed after the procedure was performed, that is, on the day of or a day subsequent to the sterilization.

# For Sterilizations Performed In New York City

New York City local law requires the presence of a witness chosen by the patient when the patient consents to sterilization. In addition, upon admission for sterilization, in New York City, the patient is required to review his/her decision to be sterilized and to reaffirm that decision in writing.

#### Witness Certification

#### Field 26

Enter the name of the witness to the consent to sterilization.

#### Field 27

Enter the date the witness observed the consent to sterilization. This date will be the same date of consent to sterilization (9).

Enter the patient's name.

# Field 29

The witness must sign the form.

# Field 30

Enter the title, if any, of the witness.

# Field 31

Enter the date of witness's signature.

#### Reaffirmation

# Field 32

The patient must sign the form.

# Field 33

Enter the date of the patient's signature. This date should be shortly prior to or same as date of sterilization in field 18.

# Field 34

The witness must sign the form for reaffirmation. This witness need not be the same person whose signature appears in field 29.

# Field 35

Enter the date of witness's signature.

# **Appendix C – Acknowledgment of Receipt of Hysterectomy Information Form – DSS-3113**

An Acknowledgment of Receipt of Hysterectomy Information Form, DSS-3113, must be completed for each hysterectomy procedure. **No other form can be used in place of the DSS-3113.** A supply of these forms, available in English and in Spanish, can be obtained from the New York State Department of Health's website by clicking on the link to the web page below:

# **Local Districts Social Service Forms**

Claims for hysterectomy procedures must be submitted on paper forms, and a copy of the completed and signed DSS-3113 must be attached to the claim.

When completing the DSS-3113, please follow the guidelines below:

- Be certain that the form is completed so it can be read easily. An illegible or altered form is unacceptable (will cause a paper claim to deny).
- Each required field or blank must be completed in order to ensure payment.

A sample Hysterectomy Consent Form and step-by-step instructions follow on the next pages.

# DSS-3113 (Rev. 4/84) ACKNOWLEDGEMENT OF RECEIPT OF HYSTERECTOMY INFORMATION (NYS MEDICAID PROGRAM) 1. RECIPIENT ID NO. 2. SURGEON'S NAME EITHER PART I OR PART II MUST BE COMPLETED Part I: RECIPIENT'S ACKNOWLEDGEMENT STATEMENT AND SURGEON'S CERTIFICATION RECIPIENT'S ACKNOWLEDGEMENT STATEMENT It has been explained to me, \_\_3. , that the hysterectomy to be performed on me will (RECIPIENT NAME) make it impossible for me to become pregnant or bear children. I understand that a hysterectomy is a permanent operation. The reason for performing the hysterectomy and the discomforts, risks and benefits associated with the hysterectomy have been explained to me, and all my questions have been answered to my satisfaction prior to the surgery. 6. INTERPRETER'S SIGNATURE (If required) 4. RECIPIENT OR REPRESENTATIVE 5. DATE 7. DATE SIGNATURE X SURGEON'S CERTIFICATION The hysterectomy to be performed for the above mentioned recipient is solely for medical indications. The hysterectomy is not primarily or secondarily for family planning reasons, that is, for rendering the recipient permanently incapable of reproducing. 8. SURGEON'S SIGNATURE 9 DATE X Part II: WAIVER OF ACKNOWLEDGEMENT AND SURGEON'S CERTIFICATION The hysterectomy performed on \_10. was solely for medical reasons. The (RECIPIENT NAME) hysterectomy was not primarily or secondarily for family planning reasons, that is, for rendering the recipient permanently incapable of reproducing. I did not obtain Acknowledgement of Receipt of Hysterectomy information from her and have her complete Part I of this form because (please check the appropriate statement and describe the circumstances where indicated): 11 She was sterile prior to the hysterectomy. (briefly describe the cause of sterility) 12 The hysterectomy was performed in a life threatening emergency in which prior acknowledgement was not possible. (briefly describe the nature of the emergency) 13 She was not a Medicaid recipient at the time the hysterectomy was performed but I did inform her prior to surgery that the procedure would make her permanently incapable of reproducing.

**DISTRIBUTION:** File patient's medical record; hospital submit with claim for payment; surgeon and anesthesiologist submit with claims for payment; patient

X

14. SURGEON'S SIGNATURE

15. DATE

# Field-by-Field Instructions for Completing Acknowledgement Receipt of Hysterectomy Information Form – DSS-3113

Either Part I or Part II must be completed, depending on the circumstances of the operation. In all cases, Fields 1 and 2 must be completed.

#### Field 1

Enter the recipient's Medicaid ID number.

# Field 2

Enter the surgeon's name.

# Part I: Recipient's Acknowledgement Statement and Surgeon's Certification

This part must be signed and dated by the recipient or her representative unless one of the following situations exists:

- The recipient was sterile prior to performance of the hysterectomy;
- The hysterectomy was performed in a life-threatening emergency in which prior acknowledgment was not possible; or
- The patient was not a Medicaid recipient on the day the hysterectomy was performed.

#### Field 3

Enter the recipient's name.

# Field 4

The recipient or her representative must sign the form.

#### Field 5

Enter the date of signature.

#### Field 6

If applicable, the interpreter must sign the form.

#### Field 7

If applicable, enter the date of interpreter's signature.

# Field 8

The surgeon who performed or will perform the hysterectomy must sign the form to certify that the procedure was for medical necessity and not primarily for family planning purposes.

Enter the date of the surgeon's signature.

# Part II: Waiver of Acknowledgment

The surgeon who performs the hysterectomy must complete this Part of the claim form if Part I, the recipient's Acknowledgment Statement, has not been completed for one of the reasons noted above. This part need not be completed before the hysterectomy is performed.

#### **Field 10**

Enter the recipient's name.

## Field 11

If the recipient's acknowledgment was **not** obtained because she was sterile prior to performance of the hysterectomy, check this box and briefly describe the cause of sterility, e.g., postmenopausal. This waiver may apply to cases in which the woman was not a Medicaid recipient at the time the hysterectomy was performed.

#### Field 12

If the recipient's Acknowledgment was **not** obtained because the hysterectomy was performed in a life-threatening emergency in which prior acknowledgment was not possible, check this box and briefly describe the nature of the emergency. This waiver may apply to cases in which the woman was not a Medicaid recipient at the time the hysterectomy was performed.

#### Field 13

If the patient's Acknowledgment was **not** obtained because she was not a Medicaid recipient at the time a hysterectomy was performed, but the performing surgeon did inform her before the procedure that the hysterectomy would make her permanently incapable of reproducing, check this box.

#### Field 14

The surgeon who performed the hysterectomy must sign the form to certify that the procedure was for medical necessity and not primarily or secondarily for family planning purposes and that one of the conditions indicated in Fields 11, 12, and 13 existed.

#### **Field 15**

Enter the date of the surgeon's signature.