# NEW YORK STATE MEDICAID PROGRAM

# **PHYSICIAN**

150002 BILLING GUIDELINES

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# **Section I – Purpose Statement**

The purpose of this document is to assist the provider community in understanding and complying with the New York State Medicaid (NYS Medicaid) requirements and expectations for:

- Billing and submitting claims.
- Interpreting and using the information returned in the Medicaid Remittance Advice.

This document is customized for Physicians and should be used by the provider as an instructional as well as a reference tool.

### Section II - Claims Submission

Physicians can submit their claims to NYS Medicaid in electronic or paper formats.

Providers are required to submit an Electronic/Paper Transmitter Identification Number (ETIN) Application and a Certification Statement before submitting claims to NYS Medicaid. Certification Statements remain in effect and apply to all claims until superseded by another properly executed Certification Statement. You will be asked to update your Certification Statement on an annual basis. You will be provided with renewal information when your Certification Statement is near expiration.

#### **Pre-requirements for the Submission of Claims**

Before submitting claims to NYS Medicaid, all providers need the following:

- An ETIN
- A Certification Statement

#### ETIN

This is a submitter identifier issued by the eMedNY Contractor. All providers are required to have an active ETIN on file with the eMedNY Contractor prior to the submission of claims. ETINs may be issued to an individual provider or provider group (if they are direct billers) and to service bureaus or clearinghouses.

The ETIN application is available at www.emedny.org by clicking on the link to the web page below:

#### **Provider Enrollment Forms**

#### **Certification Statement**

All providers, either direct billers or those who bill through a service bureau or clearinghouse, must file a notarized Certification Statement with NYS Medicaid for each ETIN used for billing.

The Certification Statement is good for one year, after which it needs to be renewed for electronic billing continuity under a specific ETIN. Failure to renew the Certification Statement for a specific ETIN will result in claim rejection.

The Certification Statement is available on the third page of the ETIN application at www.emedny.org or can be accessed by clicking on the link above.

#### **Electronic Claims**

Pursuant to the Health Insurance Portability and Accountability Act (HIPAA), Public Law 104-191, which was signed into law August 12, 1996, the NYS Medicaid Program adopted the HIPAA-compliant transactions as the sole acceptable format for electronic claim submission, effective November 2003.

Physicians who choose to submit their Medicaid claims electronically are required to use the HIPAA 837 Professional (837P) transaction. In addition to this document, direct billers may also refer to the sources listed below to comply with the NYS Medicaid requirements.

- HIPAA 837P Implementation Guide (IG) explains the proper use of the 837P standards and program specifications. This document is available at www.wpc-edi.com/hipaa.
- NYS Medicaid 837P Companion Guide (CG) is a subset of the IG, which provides specific instructions on the NYS Medicaid requirements for the 837P transaction. This document is available at www.emedny.org by clicking on the link to the web page below.
- NYS Medicaid Technical Supplementary Companion Guide provides technical
  information needed to successfully transmit and receive electronic data. Some of
  the topics put forth in this CG are testing requirements, error report information,
  and communication specifications. This document is available at www.emedny.org
  by clicking on the link to the web page below.

#### **eMedNY Companion Guide and Sample Files**

# **Pre-requirements for the Submission of Electronic Claims**

In addition to an ETIN and a Certification Statement, providers need the following before submitting electronic claims to NYS Medicaid:

- A User ID and Password
- A Trading Partner Agreement
- Testing

#### **User ID and Password**

Electronic submitters need a user ID and password to access the NYS Medicaid eMedNY system through one of the communication methods available. The user ID and password are issued to the submitter at the time of enrollment in one of the communication methods. The method used to apply for a user ID varies depending on the communication method chosen by the provider. For example: An ePACES user ID is assigned systematically via email while an FTP user ID is assigned after the submission of a Security Packet B.

#### **Trading Partner Agreement**

This document addresses certain requirements applicable to the electronic exchange of information and data associated with health care transactions. The NYS Medicaid Trading Partner Agreement is available at www.emedny.org or by clicking on the link to the web page below:

#### **Provider Enrollment Forms**

#### **Testing**

Direct billers (either individual providers or service bureaus/clearinghouses that bill for multiple providers) are encouraged to submit production tests to CSC before they start submitting Medicaid claims for the first time after enrollment or any time they update their systems or start using a new system. This testing will assist providers in identifying errors in their system and allow for corrections before they submit actual claims.

Information and instructions regarding testing are available at www.emedny.org or by clicking on the link to the web page below:

eMedNY Companion Guides and Sample Files

#### **Communication Methods**

The following communication methods are available for submission of electronic claims to NYS Medicaid:

- ePACES
- eMedNY eXchange
- FTP
- CPU to CPU
- eMedNY Gateway
- Simple Object Access Protocol (SOAP)

#### **ePACES**

NYS Medicaid provides a HIPAA-compliant web-based application that is customized for specific transactions, including the 837P. ePACES, which is provided free of charge, is ideal for providers with small-to-medium claim volume.

The requirements for using ePACES include:

- An ETIN and Certification Statement should be obtained prior to enrollment
- Internet Explorer 4.01 and above or Netscape 4.7 and above
- Internet browser that supports 128-bit encryption and cookies
- Minimum connection speed of 56K
- An accessible email address

The following transactions can be submitted via ePACES:

- 270/271 Eligibility Benefit Inquiry and Response
- 276/277 Claim Status Request and Response
- 278 Prior Approval/Prior Authorization/Service Authorization Request and Response
- 837 Dental, Professional and Institutional Claims

ePACES also features the **real time claim submission** functionality under the 837 Professional transaction, which allows immediate adjudication of the claim. When this functionality is used, a claim adjudication status response is sent to the submitter shortly after submission.

To take advantage of ePACES, providers need to follow an enrollment process. Additional enrollment information is available at www.emedny.org by clicking on the link to the web page below:

#### **Self Help**

#### eMedNY eXchange

eMedNY eXchange is a method in which claims can be submitted and works similarly to typical electronic mail (email). Users are assigned an inbox in the system and are able to send and receive transaction files. The files are attached to the request and sent to eMedNY for processing. The responses are delivered back to the user's inbox where they can be detached and saved locally. For security reasons, the eMedNY eXchange is accessible only through the eMedNY website www.emedny.org.

Access to the eMedNY eXchange is obtained through an enrollment process. To enroll in eXchange, you must first complete enrollment in ePACES and at least one login attempt must be successful.

#### **FTP**

File Transfer Protocol (FTP) is the standard process for batch authorization transmissions. FTP allows users to transfer files from their computer to another computer. FTP is strictly a dial-up connection.

FTP access is obtained through an enrollment process. To obtain a user name and password, you must complete and return a Security Packet B. The Security Packet B can be found at www.emedny.org by clicking on the link to the web page below:

#### **Provider Enrollment Forms**

#### CPU to CPU

This method consists of a direct connection established between the submitter and the processor and it is most suitable for high volume submitters. For additional information regarding this access method, contact the eMedNY Call Center at 800-343-9000.

#### **eMedNY Gateway**

The eMedNY Gateway or Bulletin Board System (BBS) is a dial-up access method that is only available to existing users. CSC encourages new trading partners to adopt a different access method for submissions to NYS Medicaid. (For example: FTP, eMedNY eXchange, SOAP, etc.)

#### Simple Object Access Protocol (SOAP)

The Simple Object Access Protocol (SOAP) communication method allows trading partners to submit files via the internet under a Service Oriented Architecture (SOA). It is most suitable for users who prefer to develop an automated, systemic approach to file submission.

Access to eMedNY via Simple Object Access Protocol must be obtained through an enrollment process that results in the creation of an eMedNY SOAP Certificate and a SOAP Administrator. Minimum requirements for enrollment include:

- An ETIN and Certification Statement for the enrollee's Provider ID obtained prior to SOAP enrollment
- The enrollee must be a Primary ePACES Administrator or
- The enrollee must have existing FTP access to eMedNY

Additional information about 'Getting Started with SOAP' is available on emedny.org by clicking on the link to the web page below:

#### **eMedNY Companion Guides and Sample Files**

#### Notes:

- For additional information regarding the Simple Object Access Protocol, please send an e-mail to NYHIPAADESK3@csc.com.
- For questions regarding ePACES, eXchange, FTP, CPU to CPU or eMedNY Gateway connections, call the eMedNY Call Center at 800-343-9000.

# **Paper Claims**

Physicians who choose to submit their claims on paper forms must use the New York State eMedNY-150002 claim form. To view the eMedNY-150002 claim form, please click on the link provided below. The displayed claim form is a sample and the information it contains is for illustration purposes only.

#### **Physician - Sample Claim**

An ETIN and a Certification Statement are required to submit paper claims. Providers who have a valid ETIN for the submission of electronic claims do not need an additional ETIN for paper submissions. The ETIN and associated certification qualifies the provider to submit claims in both electronic and paper formats.

# **General Instructions for Completing Paper Claims**

Since the information entered on the claim form is captured via an automated data collection process (imaging), it is imperative that it be legible and placed appropriately in the required fields. The following guidelines will help ensure the accuracy of the imaging output.

- All information should be typed or printed.
- Alpha characters (letters) should be capitalized.
- Numbers should be written as close to the example below as possible:

1 2 3 4 5 6 7 8 9 0

Circles (the letter O, the number 0) must be closed.

Avoid unfinished characters. For example:

Written As		Intended As	Interpreted As	
	6. U 0	6.00	$6. \ \ 6 \ \ 0 \longrightarrow $ Zero interpreted as si	X

 When typing or printing, stay within the box provided; ensure that no characters (letters or numbers) touch the claim form lines. For example:

Written As	Intended As	Interpreted As							
2	2	7 — Two interpreted as seven							
3	3	2 — Three interpreted as two							

Characters should not touch each other. Example:

Written As	Intended As	Interpreted As	
2	23	illegible   Entry cannot be interpreted proper	ly

- Do not write in between lines.
- Do not use arrows or quotation marks to duplicate information.
- Do not use the dollar sign (\$) to indicate dollar amounts; do not use commas to separate thousands. For example, three thousand should be entered as 3000, not as 3,000.
- For writing, it is best to use a felt tip pen with a fine point. Avoid ballpoint pens that skip; do not use pencils, highlighters, or markers. Only blue or black ink is acceptable.
- If entering information through a computer, ensure that all information is aligned properly, and that the printer ink is dark enough to provide clear legibility.
- Do not submit claim forms with corrections (i.e. information written over correction fluid or crossed out information). If mistakes are made, a new form should be used.
- Separate forms using perforations; do not cut the edges.
- Do not fold the claim forms.

- Do not use adhesive labels (for example for address); do not place stickers on the form.
- Do not write or use staples on the bar-code area.

The address for submitting claim forms is:

#### COMPUTER SCIENCES CORPORATION P.O. Box 4601 Rensselaer, NY 12144-4601

#### eMedNY-150002 Claim Form

To view the eMedNY-150002 claim form please click on the link provided below. The displayed claim form is a sample and the information it contains is for illustration purposes only.

#### Physician - Sample Claim

#### General Information About the eMedNY-150002 Claim Form

Shaded fields are not required to be completed **unless noted otherwise**. Therefore, shaded fields that are not required to be completed in any circumstance are not listed in the instructions that follow.

# **Billing Instructions for Physician Services**

This subsection of the Billing Guidelines covers the specific NYS Medicaid billing requirements for Physicians. Although the instructions that follow are based on the eMedNY-150002 paper claim form, they are also intended as a guideline for electronic billers who should refer to these instructions for finding out what information they need to provide in their claims, what codes they need to use, etc.

It is important that providers adhere to the instructions outlined below. Claims that do not conform to the eMedNY requirements as described throughout this document may be rejected, pended, or denied.

#### Instructions for the Submission of Medicare Crossover Claims

This subsection is intended to familiarize the provider with the submission of crossover claims. Providers can bill claims for Medicare/Medicaid patients to Medicare. Medicare will then reimburse its portion to the provider and the provider's Medicare remittance will indicate that the claim will be crossed over to Medicaid.

Claims for services **not** covered by Medicare should continue to be submitted directly to Medicaid as policy allows. Also, **Medicare Part-C** (Medicare Managed Care) and **Part-D** claims are **not** part of this process.

Providers are urged to review their Medicare remittances for crossovers beginning December 1, 2009, to determine whether their claims have been crossed over to Medicaid for processing. Any claim that was indicated by Medicare as a crossover should not be submitted to Medicaid as a separate claim. If the Medicare remittance does not indicate the claim has been crossed over to Medicaid, the provider should submit the claim directly to Medicaid.

Claims that are denied by Medicare will **not** be crossed over.

Medicaid will deny claims that are crossed over without a Patient Responsibility.

Providers will **not** be able to submit a void to for a claim that has crossed over to Medicaid. All voids must be submitted to Medicare. Medicare will then void the Medicare payment and the cross the claim over to Medicaid.

If a separate claim is submitted directly by the provider to Medicaid for a dual eligible recipient and the claim is paid before the Medicare crossover claim, both claims will be paid. The eMedNY system automatically voids the provider submitted claim in this scenario. Providers may submit adjustments to Medicaid for their crossover claims, because they are processed as a regular adjustment.

Electronic remittances from Medicaid for crossover claims will be sent to the default ETIN when the default is set to electronic. If there is no default ETIN, the crossover claims will be reported on a paper remittance. The Default Electronic Transmitter Identification Number (ETIN) Selection Form is available on emedny.org by clicking on the link to the web page below:

#### **Provider Enrollment Forms**

Note: For crossover claims, the Locator Code will default to 003 if zip+4 does not match information in the provider's Medicaid file.

# Field by Field Instructions for the eMedNY-150002 Claim Form

#### **Header Section: Fields 1 through 23B**

The information entered in the Header Section of the claim form (fields 1 through 23B) must apply to all claim lines entered in the Encounter Section of the form.

The following two fields (unnumbered) should only be used to adjust or void a paid claim. Do not write in these fields when preparing an original claim form.

#### ADJUSTMENT/VOID CODE (Upper Right Corner of Form)

Leave this field blank when submitting an original claim or resubmission of a denied claim.

- If submitting an **adjustment** (replacement) to a previously paid claim, enter 'X' or the value **7** in the 'A' box.
- If submitting a void to a previously paid claim, enter 'X' or the value 8 in the 'V' box.

#### ORIGINAL CLAIM REFERENCE NUMBER (Upper Right Corner of the Form)

Leave this field blank when submitting an original claim or resubmission of a denied claim.

If submitting an adjustment or a void, enter the appropriate **Transaction Control Number (TCN)** in this field. A TCN is a 16-digit identifier that is assigned to each claim document or electronic record regardless of the number of individual claim lines (service date/procedure combinations) submitted in the document or record. For example, a document/record containing a single service date/procedure combination will be assigned a unique, single TCN; a document/record containing five service date/procedure combinations will be assigned a unique, single TCN, which will be shared by all the individual claim lines submitted under that document/record.

#### Adjustment

An adjustment may be submitted to accomplish any of the following purposes:

- To change information contained in one or more claims submitted on a previously paid TCN
- To cancel one or more claim lines submitted on a previously paid TCN (except if the TCN contained one single claim line or if all the claim lines contained in the TCN are to be voided)

#### Adjustment to Change Information

If an adjustment is submitted to correct information on one or more claim lines sharing the same TCN, follow the instructions below:

- The Provider ID number, the Group ID number, and the Patient's Medicaid ID number must not be adjusted.
- The adjustment must be submitted in a new claim form (copy of the original form is unacceptable).
- The adjustment must contain all claim lines originally submitted in the same document/record (all claim lines with the same TCN) and all applicable fields must be completed with the necessary changes.

The adjustment will cause the correction of the adjusted information in the TCN history records as well as the cancellation of the original TCN payment and the re-pricing of the TCN based on the adjusted information.

#### Example:

TCN 0904101234567890 is shared by three individual claim lines. This TCN was paid on February 10, 2009. After receiving payment, the provider determines that the service date of one of the claim line records is incorrect. An adjustment must be submitted to correct the records. Refer to Figures 1A and 1B for an illustration of this example.

Figure 1A: Original Claim Form													
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SIGNATURE OF PHYSICIAN OR SUPPLIER 25A. PROVIDER DENTIFICATION NUMBER					312 Main Street
1 1 2 3 4	5 6 7 8 9				Anytown, New York 11111
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3 33. OTHER REFERRING ORDERING PROVIDUCENSE NUMBER	/DER 34. PROF CO 35. CASE MÁI	eueRD 	1 1 1		

# Adjustment to Cancel One or More Claims Originally Submitted on the Same Document/Record (TCN)

An adjustment should be submitted to cancel or void one or more individual claim lines that were originally submitted on the same document/record and share the same TCN. The following instructions must be followed:

- The adjustment must be submitted in a new claim form (copy of the original form is unacceptable).
- The adjustment must contain all claim lines submitted in the original document (all claim lines with the same TCN) except for the claim(s) line(s) to be voided; these claim lines must be omitted in the adjustment. All applicable fields must be completed.

The adjustment will cause the cancellation of the omitted individual claim lines from the TCN history records as well as the cancellation of the original TCN payment and the repricing of the new TCN (Adjustment) based on the adjusted information.

#### Example:

TCN 0902901234567890 contained three individual claim lines, which were paid on January 29, 2009. Later it was determined that one of the claims was incorrectly billed since the service was never rendered. The claim line for that service must be cancelled to reimburse Medicaid for the overpayment. An adjustment should be submitted. Refer to Figures 2A and 2B for an illustration of this example.

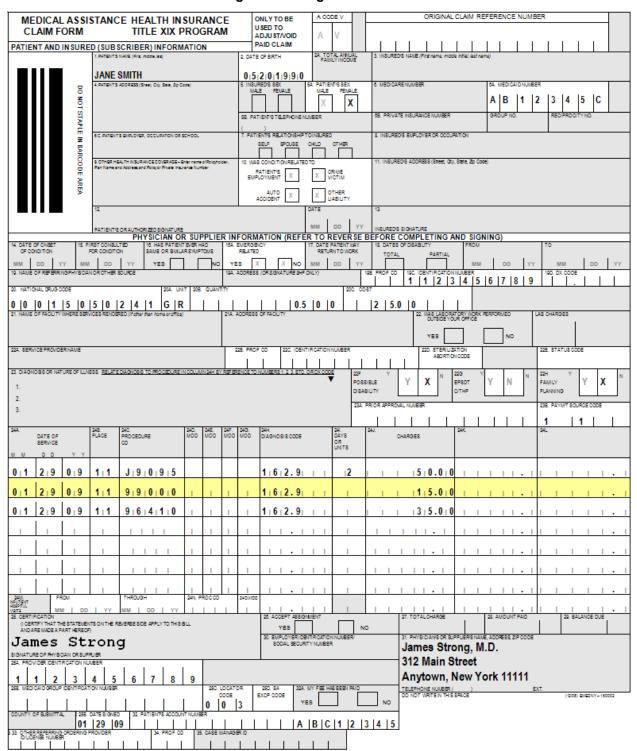


Figure 2A: Original Claim Form

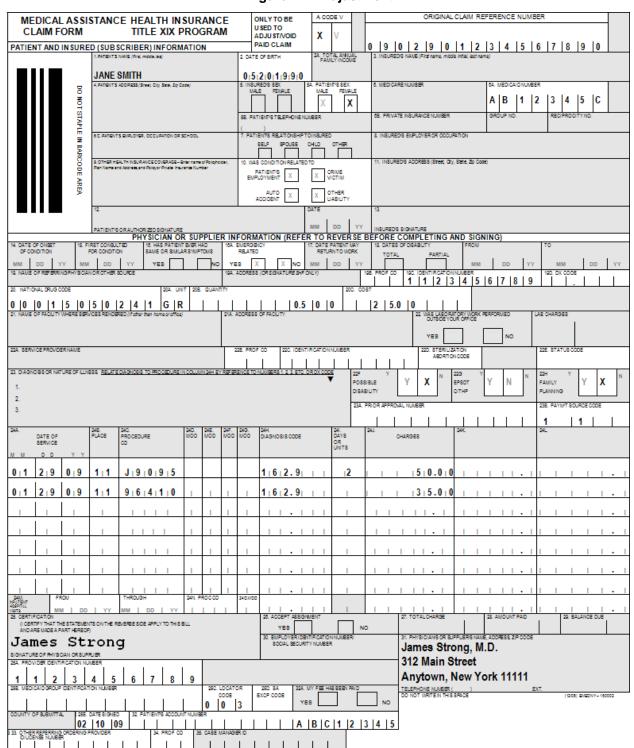


Figure 2B: Adjustment

#### Void

A void is submitted to nullify **all** individual claim lines originally submitted on the same document/record and sharing the same TCN.

When submitting a void, please follow the instructions below:

- The void must be submitted on a new claim form (copy of the original form is unacceptable).
- The void must contain all the claim lines to be cancelled and all applicable fields must be completed.

Voids cause the cancellation of the original TCN history records and payment.

Note: Crossover claims cannot be voided through Medicaid. If a void is necessary, the void must be submitted to Medicare and all individual claim lines will be voided. If only the Medicaid portion is incorrect, then an adjustment should be submitted to Medicaid.

#### Example:

TCN 090410123456789 contained two claim lines, which were paid on January 29, 2009. Later, the provider became aware that the patient had other insurance coverage. The other insurance was billed and the provider was paid in full for all the services. Medicaid must be reimbursed by submitting a void for the two claim lines paid in the specific TCN. Refer to Figures 3A and 3B for an illustration of this example.

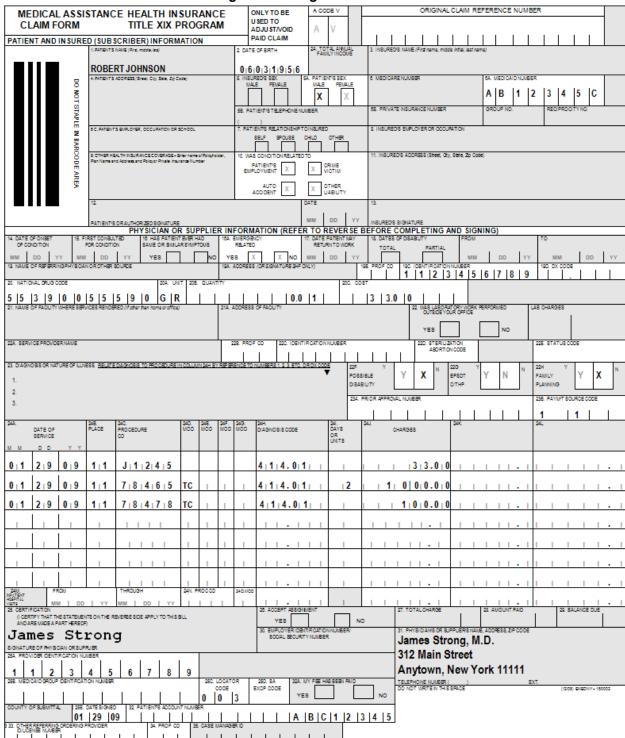


Figure 3A: Original Claim Form

#### ONLY TO BE ORIGINAL CLAIM REFERENCE NUMBER MEDICAL ASSISTANCE HEALTH INSURANCE U SED TO ADJUST/VOID CLAIM FORM TITLE XIX PROGRAM X PAID CLAIM 9 0 4 1 0 1 2 3 4 5 6 7 8 9 0 PATIENT AND INSURED (SUBSCRIBER) INFORMATION ROBERT JOHNSON 0|6|0|3|1|9|5|6 E INBUREDS SEX MALE FEMALE DO NOT STAPLE IN BARCODE AREA MALE A B 1 2 3 4 5 C AR PRIVATE INSURANCE NUMBER 6 C. PATIENT'S EMPLOYER, OCCUPATION OR SCHOOL 8. INSURED'S EMPLOYER OR OCCUPATION NSURED'S ADDRESS (Street, City, State, Zip Code AUTO X X OTHER UABILITY PATIENT'S ORAUTHORIZEO SIGNATURE PHY SICIAN OR SUPPLIER INFORMATION (REFER TO REVERSE BEFORE COMPLETING AND SIGNING) 187 CONDUCTOR 16 HAS REPORTED FORM HAD 16A. BUESOBICY 17. DATE SHEMING HAV 16A. DATE OF DEABLYY FROM OR CONDITION SAME OR SMILAR SYMPTOMS 16A. BUESOBICY RELATED 17. DATE SHEMING HAVE 16A. DATE OF DEABLYY FROM OR CONDITION SAME OR SMILAR SYMPTOMS 16A. BUESOBICY RELATED 17. DATE SHEMING HAVE 16A. DATE OF DEABLYY FROM OR CONDITION SAME OR SMILAR SYMPTOMS 16A. BUESOBICY RELATED 17. DATE OF DEABLYY FROM OR CONDITION SAME OR SMILAR SYMPTOMS 16A. BUESOBICY RELATED 17. DATE OF DEABLYY FROM OR CONDITION SAME OR SMILAR SYMPTOMS 16A. BUESOBICY RELATED 17. DATE OF DATE OF DEABLY THE OR SMILAR SYMPTOMS 16A. BUESOBICY RESERVED. 15. FIRST CONSULTED YES 1 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 5 | 5 | 3 | 9 | 0 | 0 | 5 | 5 | 5 | 9 | 0 | G | R 0.0 1 3 3.0 0 LAS CHARGES YE8 22A. SERVICE PROVIDER NAME 23. DIAGNOSS OR NATURE OF ILLNESS. RELATE DIAG POSSIBLE DISABILITY X EP8D1 2 24H. DIAGNOSIS CODE PROCEDURE DATE OF SERVICE 2 | 9 J | 1 | 2 | 4 | 5 1:1 3 | 3 . 0 | 0 2 | 9 7 | 8 | 4 | 6 | 5 | 2 0 1 2 9 0 9 1 | 1 7 | 8 | 4 | 7 | 8 1 : 0 : 0 . 0 : 0 29. BALANCE DUE () CERTIFY THAT THE STATEMENTS ON THE REVERSE SIDE APPLY TO THIS BILL AND ARE MADE A PART HEREOF) YES James Strong James Strong, M.D. SIGNATURE OF PHYSICIAN OR SUPPLIER 312 Main Street Anytown, New York 11111 25C, LOCATOR TELEPHONE NUMBER ( ) DO NOT WRITE IN THIS SPACE EXCP CODE 0 0 A B C 1 2 3 4 5 02 | 10 | 09

Figure 3B: Void

Fields 1, 2, 5A, and 6A require information which should be obtained from the Client's (Patient's) Common Benefit Identification Card.

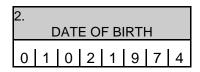
#### **PATIENT'S NAME (Field 1)**

Enter the patient's first name, followed by the last name.

#### **DATE OF BIRTH (Field 2)**

Enter the patient's birth date. The birth date must be in the format MMDDYYYY.

**Example**: Mary Brandon was born on January 2<sup>nd</sup>, 1974.



#### PATIENT'S SEX (Field 5A)

Place an 'X' in the appropriate box to indicate the patient's sex.

#### MEDICAID NUMBER (Field 6A)

Enter the patient's ID number (Client ID number). Medicaid Client ID numbers are assigned by NYS Medicaid and are composed of eight characters in the format AANNNNA, where A = alpha character and N = numeric character.

6A.

MEDICAID NUMBER

A | A | 1 | 2 | 3 | 4 | 5 | W

#### **WAS CONDITION RELATED TO (Field 10)**

If applicable, place an 'X' in the appropriate box to indicate that the service rendered to the patient was for a condition resulting from an accident or a crime. Select the boxes in accordance to the following:

#### Patient's Employment

Use this box to indicate Worker's Compensation. Leave this box blank if condition is related to patient's employment, but not to Worker's Compensation.

#### Crime Victim

Use this box to indicate that the condition treated was the result of an assault or crime.

#### Auto Accident

Use this box to indicate Automobile No-Fault. Leave this box blank if condition is related to an auto accident other than no-fault or if no-fault benefits are exhausted.

#### Other Liability

Use this box to indicate that the condition was an accident-related injury of a different nature from those indicated above.

If the condition being treated is not related to any of these situations, leave these boxes blank.

#### **EMERGENCY RELATED (Field 16A)**

Enter an 'X' in the Yes box **only** when the condition being treated is related to an emergency (the patient requires immediate intervention as a result of severe, life threatening or potentially disabling condition); otherwise leave this field blank.

#### NAME OF REFERRING PHYSICIAN OR OTHER SOURCE (Field 19)

This field should be completed only when claiming the following:

- Ordered Procedure
- Referred Service
- Surgical Assistance

#### **Ordered Procedures**

If claiming any of the procedures listed below the name of the ordering provider must be entered in this field. If the procedures were performed by the billing physician, the billing physician's name should be entered in this field.

- All Radiology Procedures
- Cardiac Fluoroscopy
- Echocardiography
- Non-invasive Vascular Diagnostic Studies
- Consultations

Note: Consultation codes must not be claimed for a physician's own patient.

#### **Referred Service**

If the patient was referred by another provider enter the name of the referring provider in this field.

#### **Surgical Assistance**

If the claim is for surgical assistance services, the primary surgeon's name must be entered in this field.

If no order or referral is involved or the claim is not for surgical assistance, leave this field blank.

#### ADDRESS [or Signature - SHF Only] (Field 19A)

If services were rendered in a **Shared Health Facility** and the patient was referred for treatment or a specialty consultation by another Medicaid provider in the same Shared Health Facility, obtain the referring provider's signature in this field.

#### PROF CD [Profession Code - Ordering /Referring Provider] (Field 19B)

Leave this field blank.

#### IDENTIFICATION NUMBER [Ordering/Referring Provider] (Field 19C)

This field must be completed when the claim involves any of the following:

- Ordered Procedure
- Referred Service
- Surgical Assistance

#### **Ordered Procedures**

If the service was ordered by another provider (see field 19 for the list of ordered procedures) enter the ordering provider's National Provider ID (NPI) in this field.

#### **Referred Service**

If the patient was referred for treatment by another physician, enter the referring provider's NPI in this field.

A facility ID cannot be used for the referring/ordering provider. In those instances where an order or referral was made by a facility, the NPI of the practitioner at the facility must be used.

When providing services to a patient who is restricted to a primary physician or facility, the NPI of the patient's primary physician must be entered in this field. The license number of the primary physician is not acceptable in this case. If a patient is restricted to a facility, the NPI of the practitioner in the facility the patient is restricted to must be entered. The ID of the facility cannot be used.

#### **Surgical Assistance**

If the claim is for surgical assistance services, the NPI of the primary operating physician must be entered in this field.

If no order or referral is involved or the claim is not from an assistant surgeon, leave this field blank.

#### DX CODE (Field 19D)

Leave this field blank.

#### **Drug Claims Section: Fields 20 to 20C**

The following instructions apply to drug code claims only:

- The NDC in field 20 and the associated information in fields 20A through 20C must correspond directly to information on the first line of fields 24A through 24L.
   Only the first line of fields 24A through 24L may be used for drug code billing.
- Only one drug code claim may be submitted per 150002 claim form; however, other procedures may be billed on the same claim.

#### NDC [National Drug Code](Field 20)

National Drug Code is a unique code that identifies a drug labeler/vendor, product and trade package size.

Enter the NDC as an 11-digit sequence of numbers. Do not use spaces, hyphens or other punctuation marks in this field.

Note: Providers must pay particular attention to placement of zeroes because the labeler of a particular drug package may have omitted preceding (leading) zeros in any one of the NDC segments. The provider must enter the required leading zeros within the affected segment.

#### **Examples of the NDC and leading zero placement:**

#### Package NDC Number Configuration

$$XXXX-XXXX-XX$$

$$4 + 4 + 2 = 10$$

$$XXXXX-XXX-XX$$

$$5 + 3 + 2 = 10$$

$$XXXXX-XXXX-X$$

$$5 + 4 + 1 = 10$$

#### **Correct Leading Zero** Placement for 5-4-2 = 11**O**XXXX-XXXX-XX 5 + 4 + 2 = 11

$$XXXXX-0XXX-XX$$

$$5 + 4 + 2 = 11$$

$$XXXXX-XXXX-0X$$

$$5 + 4 + 2 = 11$$

#### NDC Field Example:







#### Unit (Field 20A)

Use one of the following when completing this entry:

**UN** = Unit

**F2** = International Unit

GR = Gram

**ML** = Milliliter

#### **Quantity (Field 20B)**

Enter the numeric quantity administered to the client. Report the quantity in relation to the decimal point.

Note: The preprinted decimal point must be rewritten in blue or black ink when entering a value in this field. The claim will not process correctly if the decimal is not entered in blue or black ink.



#### Cost (Field 20C)

Enter based on price per unit (e.g. if administering 0.150 grams (GM), enter the cost of only one gram or unit):



Note: The preprinted decimal point must be rewritten in blue or black ink when entering a value in this field. The claim will not process correctly if the decimal is not entered in blue or black ink.

Below is a sample of how a drug code claim would be submitted along with another service provided on the same day.

# **Sample Drug Code Claim**

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#### NAME OF FACILITY WHERE SERVICES RENDERED (Field 21)

This field should be completed **only** when the Place of Service Code entered in Field 24B is 99 – Other Unlisted Facility.

#### **ADDRESS OF FACILITY (Field 21A)**

This field should be completed **only** when the Place of Service Code entered in Field 24B is 99 – Other Unlisted Facility.

Note: The address listed in this field does not have to be the facility address. It should be the address where the service was rendered.

#### **SERVICE PROVIDER NAME (Field 22A)**

If the service was provided by a physician's assistant, certified diabetes educator, certified asthma educator or a social worker enter his/her name in this field. Otherwise, leave this field blank.

#### PROF CD [Profession Code - Service Provider] (Field 22B)

Leave this field blank.

#### IDENTIFICATION NUMBER [Service Provider] (Field 22C)

If the service was provided by a physician's assistant, certified diabetes educator, certified asthma educator or by a social worker, enter the service provider's NPI in this field. Otherwise, leave this field blank.

#### STERILIZATION/ABORTION CODE (Field 22D)

If applicable, enter the appropriate code to indicate whether the service being claimed was related to an induced abortion or sterilization. The abortion/sterilization codes can be found in Appendix A – Code Sets.

If the procedure is unrelated to abortion/sterilization, leave this field blank. If a code is entered in this field, it must be applicable to all procedures listed on the claim. Procedures that are not related to abortion or sterilization must be submitted on separate claim form(s).

When billing for procedures performed for the purpose of sterilization (Code F), a completed Sterilization Consent Form, **DSS-3134**, is required and must be attached to the paper claim form (see Appendix B). This type of claim **must be submitted on paper** with the DSS-3134 form attached to it.

#### Notes:

- The following medical procedures are not induced abortions; therefore when billing for these procedures, leave this field blank.
  - Spontaneous abortion (miscarriage);
  - Termination of ectopic pregnancy;
  - Drugs or devices to prevent implantation of the fertilized ovum;
  - Menstrual extraction.
- Medicaid does not reimburse providers for hysterectomies performed for the purpose of sterilization. Please refer to the Policy Guidelines on the web page for this manual.

#### STATUS CODE (Field 22E)

Leave this field blank.

#### **POSSIBLE DISABILITY (Field 22F)**

Place an 'X' in the Y box for YES or an 'X' in the N box for NO to indicate whether the service was for treatment of a condition which appeared to be of a disabling nature (the inability to engage in any substantial or gainful activity by reason of any medically determinable physical or mental impairment which can be expected to result in death or has lasted or can be expected to last for a continuous period of not less than 12 months).

#### **EPSDT C/THP (Field 22G)**

This field must be completed if the physician bills for a periodic health supervision (well care) examination for a patient under 21 years of age, whether billing a Preventive Medicine Procedure Code or a Visit Code with a well care diagnosis. If applicable, place an 'X' in the Y box for YES.

#### **FAMILY PLANNING (Field 22H)**

Medical family planning services include diagnosis, treatment, drugs, supplies and related counseling which are furnished or prescribed by, or are under the supervision of a physician or nurse practitioner. The services include, but are not limited to:

- Physician, clinic or hospital visits during which birth control pills, contraceptive
  devices or other contraceptive methods are either provided during the visit or
  prescribed.
- Periodic examinations associated with a contraceptive method.
- Visits during which sterilization or other methods of birth control are discussed.
- Sterilization procedures.

This field must always be completed. Place an 'X' in the YES box if **all** services being claimed are family planning services. Place an 'X' in the NO box if **at least one** of the services being claimed is not a family planning service. If some of the services being claimed, but not all, are related to Family Planning, **place the modifier FP** in the two-digit space following the procedure code in Field 24D to designate those specific procedures which are family planning services.

#### PRIOR APPROVAL NUMBER (Field 23A)

If the provider is billing for a service that requires Prior Approval/Prior Authorization, enter in this field the 11-digit prior approval number assigned for this service by the appropriate agency of the New York State Department of Health. If several service dates and/or procedures need to be claimed and they are covered by different prior approvals, a separate claim form has to be submitted for each prior approval.

#### Notes:

- For information regarding how to obtain Prior Approval/Prior Authorization for specific services, please refer to Information for All Providers, Inquiry section on the web page for this manual.
- For information on how to complete the prior approval form, please refer to the Prior Approval Guidelines for this manual.
- For information regarding procedures that require prior approval, please consult the Procedure Codes and Fee Schedules which can be found on the web page for this manual.

#### PAYMENT SOURCE CODE [Box M and Box O] (Field 23B)

This field has two components: Box M and Box O. Both boxes need to be filled as follows:

#### Box M

The values entered in this box define the nature of the amounts entered in fields 24J and 24K. Box M is used to indicate whether the patient is covered by Medicare and whether Medicare approved or denied payment. Enter the appropriate numeric indicator from the following list.

- No Medicare involvement Source Code Indicator = 1
   This code indicates that the patient does not have Medicare coverage.
- Patient has Medicare Part B; Medicare paid for the service Source Code Indicator = 2

This code indicates that the service is covered by Medicare and that Medicare approved the service and made a payment. Medicaid is responsible for reimbursing the Medicare deductible and/or (full or partial) coinsurance.

 Patient has Medicare Part B; Medicare denied payment – Source Code Indicator = 3

This code indicates that Medicare denied payment or did not cover the service billed.

#### Box O

Box O is used to indicate whether the patient has insurance coverage other than Medicare or Medicaid or whether the patient is responsible for a pre-determined amount of his/her medical expenses. The values entered in this box define the nature of the amount entered in field 24L. Enter the appropriate indicator from the following list.

- No Other Insurance involvement Source Code Indicator = 1
  This code indicates that the patient does not have other insurance coverage.
- Patient has Other Insurance coverage Source Code Indicator = 2

  This code indicates that the patient has other insurance regardless of the fact that the insurance carrier(s) paid or denied payment or that the service was covered or not by the other insurance. When the value 2 is entered in Box O, the two-character code that identifies the other insurance carrier must be entered in the space following Box O. If more than one insurance carrier is involved, enter the code of the insurance carrier who paid the largest amount. For the appropriate Other Insurance Codes, refer to Information for All Providers, Third Party Information on the web page for this manual.

Patient Participation – Source Code Indicator = 3
 This code indicates that the patient has incurred a pre-determined amount of medical expenses, which qualify him/her to become eligible for Medicaid.

The following chart provides a full illustration of how to complete field 23B and the relationship between this field and fields 24J, 24K, and 24L.

23B. PAYM'T SOURCE CO

M / O / /

**BOX M BOX O** Code 1 – No Medicare involvement. Code 1 – No Other Insurance 23B. PAYM'T SOURCE CO Field 24J should contain the amount involvement. Field 24L must be left charged and field 24K must be left blank. blank. 23B. PAYM'T SOURCE CO Code 1 – No Medicare involvement. Code 2 – Other Insurance involved. Field 24J should contain the amount Field 24L should contain the amount paid charged and field 24K must be left blank. by the other insurance or \$0.00 if the other insurance did not cover the service or denied payment. \*\* You must indicate the two-digit insurance code. 23B. PAYM'T SOURCE CO Code 1 - No Medicare involvement. Code 3 -Field 24J should contain the amount Indicates patient's participation. Field charged and field 24K must be left blank. 24L should contain the patient's participation amount. If Other Insurance is also involved, enter the total payments in 24L and \*\* enter the two-digit insurance code. Code 2 – Medicare Approved Service. Code 1 - No Other Insurance 23B. PAYM'T SOURCE CO Field 24J should contain the Medicare involvement. Field 24L must be left Approved amount and field 24K should contain the Medicare payment amount. 23B. PAYM'T SOURCE CO Code 2 – Medicare Approved Service. Code 2 - Other Insurance involved. Field 24J should contain the Medicare Field 24L should contain the amount paid Approved amount and field 24K should by the other insurance or \$0.00 if the other contain the Medicare payment amount. insurance did not cover the service or denied payment. \*\* You must indicate the two-digit insurance code. 23B. PAYM'T SOURCE CO Code 2 – Medicare Approved Service. Code 3 - Indicates patient's Field 24J should contain the Medicare participation. Field 24L should contain Approved amount and field 24K should the patient's participation amount. If Other contain the Medicare payment amount. Insurance is also involved, enter the total payments in 24L and \*\* enter the two-digit insurance code. PAYM'T SOURCE CO Code 3 - Medicare denied payment or Code 1 did not cover the service. Field 24J No Other Insurance involvement. Field should contain the amount charged and 24L must be left blank. field 24K should contain \$0.00. Code 3 - Medicare denied payment or Code 2 -23B. PAYM'T SOURCE CO did not cover the service. Field 24J Other Insurance involved. Field 24L should contain the amount charged and should contain the amount paid by the field 24K should contain \$0.00. other insurance or \$0.00 if the other insurance did not cover the service or denied payment. \*\* You must indicate the two-digit insurance code. Code 3 - Medicare denied payment or Code 3 - Indicates patient's 23B. PAYM'T SOURCE CO did not cover the service. Field 24J participation. Field 24L should contain should contain the amount charged and the patient's participation amount. If Other field 24K should contain \$0.00. Insurance is also involved, enter the total payments in 24L and \*\* enter the two-digit insurance code.

# **Encounter Section: Fields 24A through 24O**

The claim form can accommodate up to seven encounters with a single patient, plus a block of encounters in a hospital setting, if all the information in the Header Section of the claim (Fields 1–23B) applies to all the encounters.

The following instructions apply to drug code claims only:

- The NDC in field 20 and the associated information in fields 20A through 20C must correspond directly to information on the first line of fields 24A through 24L.
   Only the first line of fields 24A through 24L may be used for drug code billing.
- Only one drug code claim may be submitted per 150002 claim form; however, other procedures may be billed on the same claim.

# **DATE OF SERVICE (Field 24A)**

Enter the date on which the service was rendered in the format MM/DD/YY.

**Example:** July 1, 2007 = 07/01/07

Note: A service date must be entered for each procedure code listed.

# PLACE [of Service] (Field 24B)

This two-digit code indicates the type of location where the service was rendered. Please note that place of service code is different from locator code. Select the appropriate codes from Appendix A-Code Sets.

Note: If code 99 (Other Unlisted Facility) is entered in this field for any claim line, the exact address where the procedure was performed must be entered in fields 21 and 21A.

#### PROCEDURE CODE (Field 24C)

This code identifies the type of service that was rendered to the patient. Enter the appropriate five-character procedure code in this field.

Note: Procedure codes, definitions, prior approval requirements (if applicable), fees, etc. are available at www.emedny.org by clicking on the link below under Procedure Codes and Fee Schedule:

**Physician Manual** 

# MOD [Modifier] (Fields 24D, 24E, 24F, and 24G)

Under certain circumstances, the procedure code must be expanded by a twodigit modifier to further explain or define the nature of the procedure. If the Procedure Code requires the addition of modifiers, enter one or more (up to four) modifiers in these fields.

# **Special Instructions for Claiming Medicare Deductible**

When billing for the Medicare **deductible**, modifier "**U2**" must be used in conjunction with the Procedure Code for which the deductible is applicable. **Do not enter** the "**U2**" modifier if billing for Medicare coinsurance.

Note: Modifier values and their definitions can be found on the web page for this manual under Procedure Codes and Fee Schedule.

# **DIAGNOSIS CODE (Field 24H)**

Using the International Classification of Diseases, Ninth Edition, Clinical Modification (ICD-9-CM) coding system, enter the appropriate code which describes the main condition or symptom of the patient. The ICD-9-CM code must be entered exactly as it is listed in the manual in the correct spaces of this field and in relation to the decimal point.

Note: A three-digit Diagnosis Code (no entry following the decimal point) will only be accepted when the Diagnosis Code has no subcategories. Diagnosis Codes with subcategories MUST be entered with the subcategories indicated after the decimal point.

#### Example:

267. Ascorbic Acid Deficiency

 Acceptable to Medicaid (No subcategories)

268. Vitamin D Deficiency

 Not Acceptable to Medicaid (Subcategories exist)

Acceptable Diagnosis Codes:

267. 268.0 268.1

The following example illustrates the correct entry of an ICD-9-CM Diagnosis Code.

Example: 24H. DIAGNOSIS CODE 2 6 8 . 0 1

# **DAYS OR UNITS (Field 24I)**

If a procedure was performed more than one time on the same date of service, enter the number of times in this field. If the procedure was performed only one time, this field may be left blank.

# The following instruction applies only to Anesthesia claims

For anesthesia, each interval of 15 minutes of anesthesia time equals one unit. The total number of anesthesia units are computed as follows:

- Determine the number of 15-minute intervals in the total time that anesthesia was being administered.
- Add to that result the anesthesia basic value for the procedure.

The entries in Fields 24J, 24K, and 24L are determined by the entries in Field 23B, Payment Source Code.

#### **CHARGES (Field 24J)**

This field must contain **either** the Amount Charged **or** the Medicare Approved Amount.

# **Amount Charged**

When Box M in field 23B has an entry value of **1** or **3**, enter the amount charged in this field. The Amount Charged may not exceed the provider's customary charge for the procedure.

# **Medicare Approved Amount**

When Box M in field 23B has an entry value of **2**, enter the Medicare Approved Amount in field 24J. The Medicare Approved amount is determined as follows:

- If billing for the Medicare **deductible**, the Medicare Approved amount should equal the Deductible amount claimed, which must not exceed the established amount for the year in which the service was rendered.
- If billing for the Medicare coinsurance, the Medicare Approved amount should equal the sum of: the amount paid by Medicare plus the Medicare co-insurance amount plus the Medicare deductible amount, if any.

#### Notes:

- Field 24J must never be left blank or contain zeroes.
- It is the responsibility of the provider to determine whether Medicare covers the service being billed for. If the service is covered or if the provider does not know if the service is covered, the provider must first submit a claim to Medicare, as Medicaid is always the payer of last resort.

#### **UNLABELED (Field 24K)**

This field is used to indicate the Medicare Paid Amount and must be completed if Box M in field 23B has an entry value of **2** or **3**.

#### The value in Box M is 2

- When billing for the Medicare **deductible**, enter 0.00 in this field.
- When billing for the Medicare **coinsurance**, enter the Medicare Paid amount as the sum of the actual Medicare paid amount and the Medicare deductible, if any.

#### The value in Box M is 3

When Box M in field 23B contains the value **3**, enter 0.00 in this field to indicate that Medicare denied payment or did not cover the service.

If none of the above situations are applicable, leave this field blank.

# UNLABELED (Field 24L)

This field must be completed when Box O in field 23B has an entry value of 2 or 3.

- When Box O has an entry value of 2, enter the Other Insurance payment in this field. If more than one insurance carrier contributes to payment of the claim, add the payment amounts and enter the total amount paid by all other insurance payers in this field.
- When Box O has an entry value of 3, enter the Patient Participation amount. If the
  patient is covered by other insurance and the insurance carrier(s) paid for the
  service, add the Other Insurance payment to the Patient Participation amount and
  enter the sum in this field.

If none of the above situations are applicable, leave this field blank.

Note: It is the responsibility of the provider to determine whether the patient's Other Insurance carrier covers the service being billed for, as Medicaid is always the payer of last resort.

If the other insurance carrier denied payment enter 0.00 in field 24L. Proof of denial of payment must be maintained in the patient's billing record. Zeroes must also be entered in this field if any of the following situations apply:

- Prior to billing the insurance company, the provider knows that the service will not be covered because:
  - ► The provider has had a previous denial for payment for the service from the particular insurance policy. However, the provider should be aware that the service should be billed if the insurance policy changes. Proof of denials must be maintained in the patient's billing record. Prior claims denied due to deductibles not being met are not to be counted as denials for subsequent billings.
  - ▶ In very limited situations the Local Department of Social Services (LDSS) has advised the provider to zero-fill other insurance payment for same type of service. This communication should be documented in the patient's billing record.
- The provider bills the insurance company and receives a rejection because:
  - ► The service is not covered; or
  - ▶ The deductible has not been met.
- The provider cannot directly bill the insurance carrier and the policyholder is either unavailable to, or uncooperative in submitting claims to the insurance company. In these cases the LDSS must be notified prior to zero-filling. LDSS has subrogation rights enabling them to complete claim forms on behalf of uncooperative policyholders who do not pay the provider for the services. The LDSS office can direct the insurance company to pay the provider directly for the service whether or not the provider participates with the insurance plan. The provider should contact the third party worker in the local social services office whenever he/she encounters policyholders who are uncooperative in paying for covered services received by their dependents who are on Medicaid. In other cases the provider will be instructed to zero-fill the Other Insurance Payment in the Medicaid claim and the LDSS will retroactively pursue the third party resource.

- The patient or an absent parent collects the insurance benefits and fails to submit payment to the provider. The LDSS must be notified so that sanctions and/or legal action can be brought against the patient or absent parent.
- The provider is instructed to zero-fill by the LDSS for circumstances not listed above.

Fields 24M through 24O (INPATIENT HOSPITAL VISITS) may be used for block-billing CONSECUTIVE visits within the SAME MONTH/YEAR made to a patient in a hospital inpatient status.

# INPATIENT HOSPITAL VISITS [From/Through Dates] (Field 24M)

In the FROM box, enter the date of the first hospital visit in the format MM/DD/YY. In the THROUGH box, enter the date of the last hospital visit in the format MM/DD/YY.

# PROC CD [Procedure Code] (Field 24N)

If dates were entered in 24M, enter the appropriate five-character procedure code for the visit. Block billing may be used with the following procedure codes:

- 90238
- 90240 through 90282
- 94997
- 99231 through 99233
- 99296 through 99297
- 99433

# MOD [Modifier] (Field 240)

If the procedure code entered in 24N requires the addition of a modifier to further define the procedure, enter the modifier in this field.

Note: The last row of Fields 24H, 24J, 24K, and 24L must be used to enter the appropriate information to complete the block billing of Inpatient Hospital Visits. For Fields 24J, 24K, and 24L enter the total Charges/Medicare Approved Amount, Medicare Paid Amount or Other Insurance Paid Amount that results from multiplying the amount for each individual visit times the number of days entered in field 24M.

# Trailer Section: Fields 25 through 34

The information entered in the Trailer Section of the claim form (fields 25 through 34) must apply to all claim lines entered in the Encounter Section of the form.

# **CERTIFICATION** [Signature Of Physician or Supplier] (Field 25)

The billing physician must sign the claim form. Rubber stamp signatures are not acceptable. Please note that the certification statement is on the back of the form.

# **PROVIDER IDENTIFICATION NUMBER (Field 25A)**

Enter the provider's 10-digit National Provider Identifier (NPI).

# MEDICAID GROUP IDENTIFICATION NUMBER (Field 25B)

For a **Group Practice**, enter the NPI assigned to the group in this field. A claim should be submitted under the Group ID **only** if payment for the service(s) being claimed is to be made to the group. In such case, the NPI of the group member that rendered the service must be entered in field 25A.

For a **Shared Health Facility**, enter the NPI assigned to the facility.

If the provider or the service(s) rendered is not associated with a Group Practice or a Shared Health Facility, leave this field blank.

# **LOCATOR CODE (Field 25C)**

For electronic claims, leave this field blank. For paper claims, enter the locator code assigned by NYS Medicaid.

Locator codes are assigned to the provider for each service address registered at the time of enrollment in the Medicaid program or at anytime, afterwards, that a new location is added.

Locator codes 001 and 002 are for administrative use only and are not to be entered in this field. If the provider renders services at one location only, enter locator code 003. If the provider renders service to Medicaid patients at more than one location, the entry may be 003 or a higher locator code. Enter the locator code that corresponds to the address where the service was performed.

Note: The provider is reminded of the obligation to notify Medicaid of all service locations as well as changes to any of them. For information on where to direct locator code updates, please refer to Information for All Providers, Inquiry section on the web page for this manual.

# SA EXCP CODE [Service Authorization Exception Code] (Field 25D)

If it was necessary to provide a service covered under the Utilization Threshold (UT) program and service authorization (SA) could not be obtained, enter the SA exception code that best describes the reason for the exception. For valid SA exception codes, please refer to Appendix A - Code Sets.

Note: If the services being claimed require a specialty that is exempted from the Utilization Threshold program (see list of exempted specialties in Appendix A-Codes), the value '7' must be entered in this field.

For more information on the UT Program, please refer to Information for All Providers, General Policy, subsection "Utilization Threshold Program" which can be found on the web page for this manual.

If not applicable leave this field blank.

#### COUNTY OF SUBMITTAL (Unnumbered Field)

Enter the name of the county wherein the claim form is signed. The County may be left blank **only** when the provider's address is within the county wherein the claim form is signed.

# **DATE SIGNED (Field 25E)**

Enter the date on which the physician signed the claim form. The date should be in the format MM/DD/YY.

Note: In accordance with New York State regulations, claims must be submitted within 90 days of the Date of Service unless acceptable circumstances for the delay can be documented. For more information about billing claims over 90 days or two years from the Date of Service, refer to Information for All Providers, General Billing section, which can be found on the web page for this manual.

# PHYSICIAN'S OR SUPPLIER'S NAME, ADDRESS, ZIP CODE (Field 31)

Enter the provider's name and address, using the following rules for submitting the ZIP code.

- Paper claim submissions: Enter the five-digit ZIP code or the ZIP plus four.
- Electronic claim submissions: Enter the nine-digit ZIP code. The Locator Code will default to 003 if the nine digit ZIP code does not match information in the provider's Medicaid file.

Note: It is the responsibility of the provider to notify Medicaid of any change of address or other pertinent information within 15 days of the change. For information on where to direct address change requests, please refer to Information for All Providers, Inquiry section, which can be found on the web page for this manual.

# PATIENT'S ACCOUNT NUMBER (Field 32)

For record-keeping purposes, the provider may choose to identify a patient by using an office account number. This field can accommodate up to 20 alphanumeric characters. If an office account number is indicated on the claim form, it will be returned on the Remittance Advice. Using an Office Account Number can be helpful for locating accounts when there is a question on patient identification.

#### OTHER REFERRING/ORDERING PROVIDER ID/LICENSE NUMBER (Field 33)

Leave this field blank.

# PROF CD [Profession Code - Other Referring/Ordering Provider] (Field 34)

Leave this field blank.

# Section III - Remittance Advice

The purpose of this section is to familiarize the provider with the design and contents of the Remittance Advice.

eMedNY produces remittance advices on a weekly (processing cycle) basis. Weekly remittance advices contain the following information:

- A listing of all claims (identified by several pieces of information as submitted on the claim) that have entered the computerized processing system during the corresponding cycle.
- The **status** of each claim (deny/paid/pend) after processing
- The eMedNY edits (errors) failed by pending or denied claims
- Subtotals (by category, status, and member ID) and grand totals of claims and dollar amounts
- Other **financial information** such as recoupments, negative balances, etc.

The remittance advice, in addition to showing a record of claim transactions, can assist providers in identifying and correcting billing errors and plays an important role in the communication between the provider and the eMedNY Contractor for resolving billing or processing issues.

Remittance advices are available in electronic and paper formats.

Note: There are no changes to the content of Medicaid Remittance Statements for Medicare Cross-over claims.

# **Electronic Remittance Advice**

The electronic HIPAA 835 transaction (Remittance Advice) is available via the eMedNY eXchange or FTP. To request the electronic remittance advice (835) providers **must** complete the Electronic Remittance Request Form, which is available at www.emedny.org by clicking on the link to the web page below:

# **Provider Enrollment Forms**

For additional information, providers may also call the eMedNY Call Center at 800-343-9000.

The NYS Medicaid Companion Guides for the 835 transaction are available at www.emedny.org or by clicking on the link to the web page below:

# eMedNY Companion Guides and Sample Files

Providers who submit claims under multiple ETINs receive a separate 835 for each ETIN and a separate check for each 835. Also, any 835 transaction can contain a maximum of ten thousand (10,000) claim lines; any overflow will generate a separate 835 and a separate check.

Providers with multiple ETINs who choose to receive the 835 electronic remittance advice may elect to receive the status of paper claim submissions and state-submitted adjustments/voids in the 835 format. The request must be submitted using the Electronic Remittance Request Form located at <a href="https://www.emedny.org">www.emedny.org</a>. If this option is chosen, no paper remittance will be produced and the status of claims will appear on the electronic 835 remittance advice for the ETIN indicated on the request form. Retroadjustment information is also sent in the 835 transaction format.

Pending claims do not appear in the 835 transaction; they are listed in the Supplemental file, which will be sent along with the 835 transaction for any processing cycle that produce pends.

#### Notes:

- Electronic remittances reporting Medicare crossover claims will be generated for the provider's default ETIN only.
- Providers with only one ETIN who elect to receive an electronic remittance will have the status of any claims submitted via paper forms and statesubmitted adjustments/voids reported on that electronic remittance. The Default Electronic Transmitter Identification Number (ETIN) Selection Form is available on emedny.org by clicking on the link to the web page below:

#### **Provider Enrollment Forms**

# **Paper Remittance Advice**

Remittance advices are also available on paper. Providers who bill electronically but do not specifically request to receive the 835 transaction are sent paper remittance advices.

Note: Providers submitting crossover claims who do not set their default ETIN will receive paper remittance

# **Remittance Sorts**

The default sort for the paper remittance advice is: Claim Status (denied, paid, pending) – Patient ID – TCN

Providers can request other sort patterns that may better suit their accounting systems. The additional sorts available are as follows:

- TCN Claim Status Patient ID Date of Service
- Patient ID Claim Status TCN
- Date of Service Claim Status Patient ID

To request a sort pattern other than the default, providers **must** complete the Paper Remittance Sort Request Form, available at www.emedny.org by clicking on the link to the web page below:

# **Provider Enrollment Forms**

For additional information, providers may also call the eMedNY Call Center at 800-343-9000.

#### **Remittance Advice Format**

The remittance advice is composed of five sections as described below.

- Section One may be one of the following:
  - Medicaid Check
  - Notice of Electronic Funds Transfer (EFT)
  - Summout (no claims paid)
- Section Two: Provider Notification (special messages)
- Section Three: Claim Detail

#### **Physician 150002 Billing Guidelines**

- Section Four:
  - Financial Transactions (recoupments)
  - ► Accounts Receivable (cumulative financial information)
- Section Five: Edit (Error) Description

# **Explanation of Remittance Advice Sections**

The next pages present a sample of each section of the remittance advice for Physicians followed by an explanation of the elements contained in the section.

The information displayed in the remittance advice samples is for illustration purposes only. The following information applies to a remittance advice with the default sort pattern.

#### Section One - Medicaid Check

For providers who have selected to be paid by check, a Medicaid check is issued when the provider has claims approved for the cycle and the approved amount is greater than the recoupments, if any, scheduled for the cycle. This section contains the check stub and the actual Medicaid check (payment).



TO: JAMES STRONG, M.D. DATE: 2007-08-06

> REMITTANCE NO: 07080600006 PROV ID: 00112233/1123456789

00112233/1123456789 2007-08-06 JAMES STRONG, M.D. 100 BROADWAY ANYTOWN NY 11111

YOUR CHECK IS BELOW - TO DETACH, TEAR ALONG PERFORATED DASHED LINE

DATE REMITTANCE NUMBER PROVIDER ID NO. 2007-08-06 07080600006 00112233/1123456789 VOID AFTER 90 DAYS

DOLLARS/CENTS \*\*\*\*\*143.80

JAMES STRONG, M.D. ORDER

**100 BROADWAY** ANYTOWN

NY

11111



MEDICAL ASSISTANCE (TITLE XIX) PROGRAM CHECKS DRAWN ON KEY BANK N A

60 STATE STREET, ALBANY, NEW YORK 12207

John Smith AUTHORIZED SIGNATURE

# **Check Stub Information**

# **UPPER LEFT CORNER**

Provider's name (as recorded in the Medicaid files)

# **UPPER RIGHT CORNER**

Date on which the remittance advice was issued Remittance number PROV ID: This field will contain the Medicaid Provider ID and the NPI

#### **CENTER**

Medicaid Provider ID/NPI/Date Provider's name/Address

#### Medicaid Check

# LEFT SIDE

Table

Date on which the check was issued

Remittance number

Provider ID No.: This field will contain the Medicaid Provider ID and the NPI

Provider's name/Address

#### RIGHT SIDE

Dollar amount. This amount must equal the Net Total Paid Amount under the Grand Total subsection plus the total sum of the Financial Transaction section.

# Section One - EFT Notification

For providers who have selected electronic funds transfer (or direct deposit), an EFT transaction is processed when the provider has claims approved during the cycle and the approved amount is greater that the recoupments, if any, scheduled for the cycle. This section indicates the amount of the EFT.

TO: JAMES STRONG, M.D.



DATE: 2007-08-06

REMITTANCE NO: 07080600006 PROV ID: 00112233/1123456879

00112233/1123456879 2007-08-06 JAMES STRONG, M.D. 100 BROADWAY ANYTOWN NY 11111

JAMES STRONG, M.D.

\$143.80

PAYMENT IN THE ABOVE AMOUNT WILL BE DEPOSITED VIA AN ELECTRONIC FUNDS TRANSFER.

# Information on the EFT Notification Page

# **UPPER LEFT CORNER**

Provider's name (as recorded in the Medicaid files)

# **UPPER RIGHT CORNER**

Date on which the remittance advice was issued Remittance number

PROV ID: This field will contain the Medicaid Provider ID and the NPI

# **CENTER**

Medicaid Provider ID/NPI/Date: This field will contain the Medicaid Provider ID and the NPI

Provider's name/Address

Provider's Name – Amount transferred to the provider's account. This amount must equal the Net Total Paid Amount under the Grand Total subsection plus the total sum of the Financial Transaction section.

# **Section One – Summout (No Payment)**

A summout is produced when the provider has no positive total payment for the cycle and, therefore, there is no disbursement of moneys.

TO: JAMES STRONG, M.D.



DATE: 08/06/2007

REMITTANCE NO: 07080600006 PROV ID: 00112233/1123456789

NO PAYMENT WILL BE RECEIVED THIS CYCLE. SEE REMITTANCE FOR DETAILS.

JAMES STRONG, M.D. 100 BROADWAY ANYTOWN

NY 11111

# Information on the Summout Page

# **UPPER LEFT CORNER**

Provider Name (as recorded in Medicaid files)

# **UPPER RIGHT CORNER**

Date on which the remittance advice was issued Remittance number PROV ID: This field will contain the Medicaid Provider ID and the NPI

# **CENTER**

Notification that no payment was made for the cycle (no claims were approved)
Provider name and address

#### Section Two - Provider Notification

This section is used to communicate important messages to providers.



PAGE 01 DATE 08/06/07 CYCLE 1563

TO: JAMES STRONG, M.D.
100 BROADWAY
ANYTOWN, NEW YORK 11111

ETIN: PROVIDER NOTIFICATION PROV ID: 00112233/1123456879 REMITTANCE NO: 07080600006

REMITTANCE ADVICE MESSAGE TEXT

\*\*\* ELECTRONIC FUNDS TRANSFER (EFT) FOR PROVIDER PAYMENTS IS NOW AVAILABLE \*\*\*

PROVIDERS WHO ENROLL IN EFT WILL HAVE THEIR MEDICAID PAYMENTS DIRECTLY DEPOSITED INTO THEIR CHECKING OR SAVINGS ACCOUNT.

THE EFT TRANSACTIONS WILL BE INITIATED ON WEDNESDAYS AND DUE TO NORMAL BANKING PROCEDURES, THE TRANSFERRED FUNDS MAY NOT BECOME AVAILABLE IN THE PROVIDER'S CHOSEN ACCOUNT FOR UP TO 48 HOURS AFTER TRANSFER. PLEASE CONTACT YOUR BANKING INSTITUTION REGARDING THE AVAILABILITY OF FUNDS.

PLEASE NOTE THAT EFT DOES NOT WAIVE THE TWO-WEEK LAG FOR MEDICAID DISBURSEMENTS.

TO ENROLL IN EFT, PROVIDERS MUST COMPLETE AN EFT ENROLLMENT FORM THAT CAN BE FOUND AT WWW.EMEDNY.ORG. CLICK ON PROVIDER ENROLLMENT FORMS WHICH CAN BE FOUND IN THE FEATURED LINKS SECTION. DETAILED INSTRUCTIONS WILL ALSO BE FOUND THERE.

AFTER SENDING THE EFT ENROLLMENT FORM TO CSC, PLEASE ALLOW A MINIMUM TIME OF SIX TO EIGHT WEEKS FOR PROCESSING. DURING THIS PERIOD OF TIME YOU SHOULD REVIEW YOUR BANK STATEMENTS AND LOOK FOR AN EFT TRANSACTION IN THE AMOUNT OF \$0.01 WHICH CSC WILL SUBMIT AS A TEST. YOUR FIRST REAL EFT TRANSACTION WILL TAKE PLACE APPROXIMATELY FOUR TO FIVE WEEKS LATER.

IF YOU HAVE ANY QUESTIONS ABOUT THE EFT PROCESS, PLEASE CALL THE EMEDNY CALL CENTER AT 1-800-343-9000.

NOTICE: THIS COMMUNICATION AND ANY ATTACHMENTS MAY CONTAIN INFORMATION THAT IS PRIVILEGED AND CONFIDENTIAL UNDER STATE AND FEDERAL LAW AND IS INTENDED ONLY FOR THE USE OF THE SPECIFIC INDIVIDUAL(S) TO WHOM IT IS ADDRESSED. THIS INFORMATION MAY ONLY BE USED OR DISCLOSED IN ACCORDANCE WITH LAW, AND YOU MAY BE SUBJECT TO PENALTIES UNDER LAW FOR IMPROPER USE OR FURTHER DISCLOSURE OF INFORMATION IN THIS COMMUNICATION AND ANY ATTACHMENTS. IF YOU HAVE RECEIVED THIS COMMUNICATION IN ERROR, PLEASE IMMEDIATELY NOTIFY NYHIPPADESK@CSC.COM OR CALL 1-800-541-2831. PROVIDERS WHO DO NOT HAVE ACCESS TO E-MAIL SHOULD CONTACT 1-800-343-9000.

# Information on the Provider Notification Page

# **UPPER LEFT CORNER**

Provider's name and address

# **UPPER RIGHT CORNER**

Remittance page number
Date on which the remittance advice was issued
Cycle number

ETIN (not applicable)

Name of section: **PROVIDER NOTIFICATION** 

PROV ID: This field will contain the Medicaid Provider ID and the NPI

Remittance number

# **CENTER**

Message text

#### Section Three - Claim Detail

This section provides a listing of all new claims that were processed during the specific cycle plus claims that were previously pended and denied during the specific cycle. This section may also contain pending claims from previous cycles that remain in a pend status.



MEDICAL ASSISTANCE (TITLE XIX) PROGRAM REMITTANCE STATEMENT

ETIN:
PRACTITIONER
PROV ID: 00112233/1123456789
REMITTANCE NO: 07080600006

DATE CYCLE 08/06/2007

1563

TO: JAMES STRONG, M.D. 100 BROADWAY ANYTOWN, NEW YORK 11111

LN. NO	OFFICE ACCOUNT NUMBER	CLIENT NAME	CLIENT ID NUMBER	TCN	DATE OF SERVICE	PROC. CODE	UNITS	CHARGED	PAID	STATUS	ERRORS
01	CP343444	DAVIS	UU44444R	07206-000000227-0-0	07/11/07	90829	1.000	52.80	0.00	DENY	00162 00244
01	CP443544	BROWN	PP88888M	07206-000011334-0-0	07/11/07	90804	1.000	17.60	0.00	DENY	00244
01	CP766578	MALONE	SS99999L	07206-000013556-0-0	07/19/07	91105	1.000	14.30	0.00	DENY	00162
01	CP999890	SMITH	ZZ2222T	07206-000032456-0-0	07/20/07	90945	1.000	77.50	0.00	DENY	00131

\* = PREVIOUSLY PENDED CLAIM \*\* = NEW PEND

TOTAL AMOUNT ORIGINAL CLAIMS **DENIED 162.20** NUMBER OF CLAIMS NET AMOUNT ADJUSTMENTS DENIED 0.00 NUMBER OF CLAIMS 0 NET AMOUNT VOIDS DENIED 0.00 NUMBER OF CLAIMS 0 NET AMOUNT VOIDS - ADJUSTS 0.00 NUMBER OF CLAIMS



#### MEDICAL ASSISTANCE (TITLE XIX) PROGRAM REMITTANCE STATEMENT

TO: JAMES STRONG, M.D. 100 BROADWAY ANYTOWN, NEW YORK 11111

PAGE DATE CYCLE 03 08/06/2007 1563

ETIN: PRACTITIONER PROV ID: 00112233/1123456789 REMITTANCE NO: 07080600006

LN. NO	OFFICE ACCOUNT NUMBER	CLIENT NAME	CLIENT ID NUMBER	TCN	DATE OF SERVICE	PROC. CODE	UNITS	CHARGED	PAID	STATUS	ERRORS
140	NOMBER	147 (IVIL	NOMBER	1011	OLIVIOL	OODL	OIVIIO	OHMINOLD	17(10	01/1100	LITTORIO
01	CP112346	DAVIS	UU44444R	07206-000033667-0-0	07/11/07	91105	1.000	14.30	14.30	PAID	
02	CP112345	DAVIS	UU44444R	07206-000033667-0-0	07/12/07	90846	1.000	14.30	14.30	PAID	
01	CP113433	CRUZ	LL11111B	07206-000045667-0-0	07/14/07	99221	1.000	52.80	52.80	PAID	
01	CP445677	JONES	YY33333S	07206-000056767-0-0	07/15/07	99111	1.000	66.00	66.00	PAID	
01	CP113487	WAGER	ZZ98765R	07206-000067767-0-0	06/05/07	99285	1.000	17.60	17.60-	ADJT	ORIGINAL CLAIM PAID 06/24/07
01	CP744495	PARKER	VZ45678P	07206-000088767-0-0	06/05/07	99281	1.000	14.30	14.00	ADJT	

\* = PREVIOUSLY PENDED CLAIM \*\* = NEW PEND

TOTAL AMOUNT ORIGINAL CLAIMS	PAID	147.40	NUMBER OF CLAIMS	4
NET AMOUNT ADJUSTMENTS	PAID	3.60-	NUMBER OF CLAIMS	1
NET AMOUNT VOIDS	PAID	0.00	NUMBER OF CLAIMS	0
NET AMOUNT VOIDS - ADJUSTS		3.60-	NUMBER OF CLAIMS	1



# MEDICAL ASSISTANCE (TITLE XIX) PROGRAM REMITTANCE STATEMENT

PAGE 04 DATE 08/06/2007 CYCLE 1563

ETIN: PRACTITIONER PROV ID: 00112233/1123456879 REMITTANCE NO: 07080600006

LN. NO	OFFICE ACCOUNT NUMBER	CLIENT NAME	CLIENT ID NUMBER	TCN	DATE OF SERVICE	PROC. CODE	UNITS	CHARGED	PAID	STATUS	ERRORS
01	CP8765432	CRUZ	LL11111B	07206-000033467-0-0	07/13/07	90828	1.000	69.30	0.00	**PEND	00162
02	CP4555557	CRUZ	LL11111B	07206-000033468-0-0	07/14/07	90814	1.000	71.04	0.00	**PEND	00162
01	CP8876543	TAYLOR	GG43210D	07206-000035665-0-0	07/14/07	91105	1.000	14.30	0.00	**PEND	00142
01	CP0009765	<b>ESPOSITO</b>	FF98765C	07206-000033660-0-0	07/12/07	91105	1.000	14.30	0.00	**PEND	00131

\* = PREVIOUSLY PENDED CLAIM \*\* = NEW PEND

TOTAL AMOUNT ORIGINAL CLAIMS	PEND	168.94	NUMBER OF CLAIMS	4
NET AMOUNT ADJUSTMENTS	PEND	0.00	NUMBER OF CLAIMS	0
NET AMOUNT VOIDS	PEND	0.00	NUMBER OF CLAIMS	0
NET AMOUNT VOIDS – ADJUSTS		0.00	NUMBER OF CLAIMS	0
REMITTANCE TOTALS – PRACTITIONER				
VOIDS – ADJUSTS		3.60-	NUMBER OF CLAIMS	1
TOTAL PENDS		168.94	NUMBER OF CLAIMS	4
TOTAL PAID		147.40	NUMBER OF CLAIMS	4
TOTAL DENIED		162.20	NUMBER OF CLAIMS	4
NET TOTAL PAID		143.80	NUMBER OF CLAIMS	5
MEMBER ID: 00112233				
VOIDS – ADJUSTS		3.60-	NUMBER OF CLAIMS	1
TOTAL PENDS		168.94	NUMBER OF CLAIMS	4
TOTAL PAID		147.40	NUMBER OF CLAIMS	4
TOTAL DENIED		162.20	NUMBER OF CLAIMS	4
NET TOTAL PAID		143.80	NUMBER OF CLAIMS	5

TO: JAMES STRONG, M.D. 100 BROADWAY ANYTOWN, NEW YORK 11111

# Physician 150002 Billing Guidelines



MEDICAL ASSISTANCE (TITLE XIX) PROGRAM REMITTANCE STATEMENT

PAGE: DATE: CYCLE: 05 08/06/07

ETIN:
PRACTITIONER
GRAND TOTALS
PROV ID: 00112233/1123456789
REMITTANCE NO: 07080600006

REMITTANCE TOTALS - GRAND TOTALS

TO: JAMES STRONG, M.D. 100 BROADWAY ANYTOWN, NEW YORK 11111

VOIDS – ADJUSTS	3.60-	NUMBER OF CLAIMS	1
TOTAL PENDS	168.94	NUMBER OF CLAIMS	4
TOTAL PAID	147.40	NUMBER OF CLAIMS	4
TOTAL DENY	162.20	NUMBER OF CLAIMS	4
NET TOTAL PAID	143.80	NUMBER OF CLAIMS	5

# General Information on the Claim Detail Pages

#### **UPPER LEFT CORNER**

Provider's name and address

#### **UPPER RIGHT CORNER**

Remittance page number

Date on which the remittance advice was issued

Cycle number. The cycle number should be used when calling the eMedNY Call Center with questions about specific processed claims or payments.

ETIN (not applicable)

Provider Service Classification: **PRACTITIONER** 

PROV ID: This field will contain the Medicaid Provider ID and the NPI

Remittance number

# Explanation of the Claim Detail Columns

# LN. NO. (LINE NUMBER)

This column indicates the line number of each claim as it appears on the claim form.

# OFFICE ACCOUNT NUMBER

If a Patient/Office Account Number was entered in the claim form, that number (up to 20 characters) will appear under this column.

#### **CLIENT NAME**

This column indicates the last name of the patient. If an invalid Medicaid Client ID was entered in the claim form, the ID will be listed as it was submitted but no name will appear under this column.

# **CLIENT ID NUMBER**

The client's Medicaid ID number appears under this column.

# **TCN**

The TCN is a unique identifier assigned to each document (claim form) that is processed. If multiple claim lines are submitted on the same claim form, all the lines are assigned the same TCN.

#### **DATE OF SERVICE**

This column lists the service date as entered in the claim form.

# PROCEDURE CODE

The five-digit procedure code that was entered in the claim form appears under this column.

# <u>UNITS</u>

The total number of units of service for the specific claim appears under this column. The units are indicated with three (3) decimal positions. Since Physicians must only report whole units of service, the decimal positions will always be 000. For example: 3 units will be indicated as 3.000.

# **CHARGED**

This column lists either the amount the provider charged for the claim or the Medicare Approved amount if applicable.

#### **PAID**

If the claim is approved, the amount paid appears under this column. If the claim has a pend or deny status, the amount paid will be zero (0.00).

# **STATUS**

This column indicates the status (DENY, PAID/ADJT/VOID, PEND) of the claim line.

#### Denied Claims

Claims for which payment is denied will be identified by the **DENY** status. A claim may be denied for the following general reasons:

- The service rendered is not covered by the New York State Medicaid Program.
- The claim is a duplicate of a prior paid claim.
- The required Prior Approval has not been obtained.
- Information entered in the claim form is invalid or logically inconsistent.

# Approved Claims

Approved claims will be identified by the statuses **PAID**, **ADJT** (adjustment), or **VOID**.

#### Paid Claims

The status PAID refers to **original** claims that have been approved.

#### Adjustments

The status ADJT refers to a claim submitted in replacement of a paid claim with the purpose of changing one or more fields. An adjustment has two components: the credit transaction (previously paid claim) and the debit transaction (adjusted claim)

# Voids

The status VOID refers to a claim submitted with the purpose of canceling a previously paid claim. A void lists the credit transaction (previously paid claim) only.

# **Pending Claims**

Claims that require further review or recycling will be identified by the **PEND** status. The following are examples of circumstances that commonly cause claims to be pended:

- New York State Medical Review required.
- Procedure requires manual pricing.
- No match found in the Medicaid files for certain information submitted on the claim, for example: Patient ID, Prior Approval, Service Authorization. These claims are recycled for a period of time during which the Medicaid files may be updated to match the information on the claim.

After manual review is completed, a match is found in the Medicaid files or the recycling time expires, pended claims may be approved for payment or denied.

A new pend is signified by two asterisks (\*\*). A previously pended claim is signified by one asterisk (\*).

#### **ERRORS**

For claims with a DENY or PEND status, this column indicates the NYS Medicaid edit (error) numeric code(s) that caused the claim to deny or pend. Some edit codes may also be indicated for a PAID claim. These are "approved" edits, which identify certain "errors" found in the claim, which do not prevent the claim from being approved. Up to twenty-five (25) edit codes, including approved edits, may be listed for each claim. Edit code definitions will be listed on the last page(s) of the remittance advice.

#### Subtotals/Totals

Subtotals of dollar amounts and number of claims are provided as follows:

Subtotals by **claim status** appear at the end of the claim listing for each status. The subtotals are broken down by:

- Original claims
- Adjustments
- Voids
- Adjustments/voids combined

#### Physician 150002 Billing Guidelines

Subtotals by **provider type** are provided at the end of the claim detail listing. These subtotals are broken down by:

- btotals are broken down by:
- Pends
- Paid
- Denied
- Net total paid (sum of approved adjustments/voids and paid original claims)

Totals by **member ID** are provided next to the subtotals for provider type. For individual practitioners these totals are exactly the same as the subtotals by provider type. For practitioner groups, this subtotal category refers to the specific member of the group who provided the services. These subtotals are broken down by:

Adjustments/voids (combined)

Adjustments/voids (combined)

- Pends
- Paid
- Deny
- Net total paid (sum of approved adjustments/voids and paid original claims)

**Grand Totals** for the entire provider remittance advice appear on a separate page following the page containing the **totals** by **provider type and member ID**. The grand total is broken down by:

- Adjustments/voids (combined)
- Pends
- Paid
- Deny
- Net total paid (entire remittance)

#### **Section Four**

TO: JAMES STRONG, M.D.

100 BROADWAY ANYTOWN, NEW YORK 11111

This section has two subsections:

- Financial Transactions
- Accounts Receivable

# Financial Transactions

The Financial Transactions subsection lists all the recoupments that were applied to the provider during the specific cycle. If there is no recoupment activity, this subsection is not produced.



PAGE 07 DATE 08/06/07 CYCLE 1563

ETIN: FINANCIAL TRANSACTIONS PROV ID: 00112233/1123456789 REMITTANCE NO: 07080600006

 FCN
 REASON CODE
 TRANS TYPE
 DATE
 AMOUNT

 200705060236547
 XXX
 RECOUPMENT REASON DESCRIPTION
 05
 09
 07
 \$\$.\$\$\$

NET FINANCIAL TRANSACTION AMOUNT

\$\$\$.\$\$

NUMBER OF FINANCIAL TRANSACTIONS XXX

# **Explanation of the Financial Transactions Columns**

# FCN (Financial Control Number)

This is a unique identifier assigned to each financial transaction.

# FINANCIAL REASON CODE

This code is for DOH/CSC use only; it has no relevance to providers. It identifies the reason for the recoupment.

# **FISCAL TRANSACTION TYPE**

This is the description of the Financial Reason Code. For example: Third Party Recovery.

# **DATE**

The date on which the recoupment was applied. Since all the recoupments listed on this page pertain to the current cycle, all the recoupments will have the same date.

# **AMOUNT**

The dollar amount corresponding to the particular fiscal transaction. This amount is deducted from the provider's total payment for the cycle.

#### Totals

The total dollar amount of the financial transactions (**Net Financial Transaction Amount**) and the total number of transactions (**Number of Financial Transactions**) appear below the last line of the transaction detail list.

The Net Financial Transaction Amount added to the Claim Detail-Grand Total must equal the Medicaid Check or EFT amounts.

# Accounts Receivable

This subsection displays the original amount of each of the outstanding Financial Transactions and their current balance after the cycle recoupments were applied. If there are no outstanding negative balances, this section is not produced.

TO: JAMES STRONG, M.D.



PAGE DATE CYCLE 08 08/06/07 1563

ACCOUNTS RECEIVABLE PROV ID: 00112233/1123456789 REMITTANCE NO: 07080600006

REASON CODE DESCRIPTION

ORIG BAL CURR BAL \$XXX.XX-\$XXX.XX-\$XXX.XX-\$XXX.XX- RECOUP %/AMT 999 999

TOTAL AMOUNT DUE THE STATE \$XXX.XX

# **Explanation of the Accounts Receivable Columns**

If a provider has negative balances of different types or negative balances created at different times, each negative balance will be listed in a different line.

# REASON CODE DESCRIPTION

This is the description of the Financial Reason Code. For example: Third Party Recovery.

# **ORIGINAL BALANCE**

The original amount (or starting balance) for any particular financial reason.

# **CURRENT BALANCE**

The current amount owed to Medicaid (after the cycle recoupments, if any, were applied). This balance may be equal to or less than the original balance.

# **RECOUPMENT % AMOUNT**

The deduction (recoupment) scheduled for each cycle.

#### Total Amount Due the State

This amount is the sum of all the **Current Balances** listed above.

# **Section Five – Edit Descriptions**

The last section of the Remittance Advice features the description of each of the edit codes (including approved codes) failed by the claims listed in Section Three.



TO: JAMES STRONG, M.D. 100 BROADWAY ANYTOWN, NEW YORK 11111 PAGE DATE 08/06/07

ETIN: PRACTITIONER EDIT DESCRIPTIONS PROV ID: 00112233/1123456789 REMITTANCE NO: 07080600006

THE FOLLOWING IS A DESCRIPTION OF THE EDIT REASON CODES THAT APPEAR ON THE CLAIMS FOR THIS REMITTANCE:

00131 PROVIDER NOT APPROVED FOR SERVICE

00142 SERVICE CODE NOT EQUAL TO PA

00162 RECIPIENT INELIGIBLE ON DATE OF SERVICE 00244 PA NOT ON OR REMOVED FROM FILE

# **Appendix A – Code Sets**

# **Place of Service**

Code	Description
03	School
04	Homeless shelter
05	Indian health service free-standing facility
06	Indian health service provider-based facility
07	Tribal 638 free-standing facility
08	Tribal 638 provider-based facility
11	Doctor's office
12	Home
13	Assisted living facility
14	Group home
15	Mobile unit
20	Urgent care facility
21	Inpatient hospital
22	Outpatient hospital
23	Emergency room-hospital
24	Ambulatory surgical center
24	Birthing center
25	Military treatment facility
31	Skilled nursing facility
32	Nursing facility
33	Custodial care facility
34	Hospice
41	Ambulance-land
42	Ambulance-air or water
49	Independent clinic
50	Federally qualified health center
51	Inpatient psychiatric facility
52	Psychiatric facility partial hospitalization
53	Community mental health center
54	Intermediate care facility/mentally retarded
55 56	Residential substance abuse treatment facility
56 57	Psychiatric residential treatment center
57 58	Non-residential substance abuse treatment facility Mass immunization center
59	
60	Comprehensive inpatient rehabilitation facility Comprehensive outpatient rehabilitation facility
65	End stage renal disease treatment facility
71	State or local public health clinic
72	Rural health clinic
81	Independent laboratory
99	Other unlisted facility
3 <b>3</b>	Other utilisted facility

# SA (Service Authorization) Exception Code

Code	Description
1	Immediate/urgent care
2	Services rendered in retroactive period
3	Emergency care
4	Client has temporary Medicaid
5	Request from county for second opinion to determine if recipient can work
6	Request for override pending
7	Special handling

Note: Code 7 must be used when billing for a physician service with a specialty exempted from the Utilization Threshold Program. Exempt specialties are listed below:

# **Specialty Codes Exempted from Utilization Thresholds**

Code	Description
020	Anesthesiology
150	Pediatrics
151	Pediatrics: Cardiology
152	Pediatrics: Hematology-Oncology
153	Pediatrics: Surgery
154	Pediatrics: Nephrology
155	Pediatrics: Neonatal-Perinatal Medicine
156	Pediatrics: Endocrinology
157	Pediatrics: Pulmonology
158	PPAC: Preferred Physicians and Children Program
159	Moms: Medicaid Obstetrical & Maternal Service Program
161	Pediatrics: Pediatric Critical Care
169	Moms: Health Supportive Services
186	T.B. Directly Observed Therapy/Physician
191	Child Psychology
192	Psychiatry
193	Child Neurology
195	Psychiatry and Neurology
196	Clozapine Case Manager
205	Therapeutic Radiology
247	Managed Care – Physician Enhanced Fee
249	HIV Primary Care Services
270	CHAP: Child Health Assurance Program

# Sterilization/Abortion Codes

<b>Code</b> A	Description Induced Abortion – Danger to the woman's life
В	Induced Abortion – Physical health damage to the woman
С	Induced Abortion – Victim of rape or incest
D	Induced Abortion – Medically necessary
E	Induced Abortion – Elective – i.e., not considered medically necessary by the attending physician – provision of elective abortions is restricted to New York City recipients
F	Procedure performed for the purpose of sterilization

# **Appendix B – Sterilization Consent Form – DSS-3134**

A Sterilization Consent Form, DSS-3134, must be completed for each sterilization procedure. **No other form can be used in place of the DSS-3134.** A supply of these forms, available in English and in Spanish [DSS-3134(S)], can be obtained from the New York State Department of Health's website by clicking on the link to the web page below:

# **Local Districts Social Service Forms**

Claims for sterilization procedures must be submitted on paper forms, and a copy of the completed and signed **Sterilization Consent Form**, DSS-3134 [or DSS-3134(S)] must be attached to the claim.

When completing the DSS-3134, please follow the guidelines below:

- Be certain that the form is completed so it can be read easily. An illegible or altered form is unacceptable (will cause a paper claim to deny). Also, the persons completing the form should check to see that all five copies are legible.
- Each required field or blank must be completed in order to ensure payment.
- If a woman is not currently Medicaid eligible at the time she signs the DSS-3134 [or 3134(S)] form but becomes eligible prior to the procedure and if she is 21 years of age when the form was signed, the 30 day waiting period starts from the date the DSS form was signed regardless of the date the woman becomes Medicaid eligible.

A sample Sterilization Consent Form and step-by-step instructions follow on the next pages.

# Physician 150002 Billing Guidelines: Appendix B

DSS-3134 (Rev.5/82)	PATIENT NAME	4		CHART NO.	RECIPIEN'	T ID NO.		
STERILIZATION CONSENT FORM	HOSPITAL/CLINIC	1.				_		
NOTICE: YOUR DECISION AT	T ANY TIME NOT TO BE STERI ANY BENEFITS PROVIDED BY							
WITHIOLDING OF	ANT BENEFITO PROVIDED BY	ricocka	I	ROJECTO RECEIVING FEDER.	ALTONDO.			
■ CONSENT TO	STERILIZATION ■			■ STATEMENT OF PE	RSON OBTAI	NING COI	NSENT	•
	ceived information about sterilia	zation		Before	13.		si	gned the
from 2. (doctor or clinic)				na consent form, I explained to	me of individua him/her the		of the !	sterilizatio
the information, I was told the	hat the decision to be steriliz			operation 14.	, the	fact that it	t is inter	nded to b
	told that I could decide not e sterilized, my decision will n			a final and irreversible produced benefits associated with it.	edure and t	he discor	nforts,	risks ar
fect my right to future care or	treatment. I will not lose any he	elp or		I counseled the indiv				
	ng Federal funds, such as A.F.D or for which I may become eligible			methods of birth control are plained that sterilization is differ				ry. I e
I UNDERSTAND THAT THE	HE STERILIZATION MUST BE	CON-		I informed the individual	to be sterilized	that his/h	er cons	
	<b>IOT REVERSIBLE</b> . I HAVE DEC COME PREGNANT, BEAR CHILI			withdrawn at any time and that any benefits provided by Federa		t lose any	health :	services
OR FATHER CHILDREN.				To the best of my knowle	dge and belief			
	mporary methods of birth contro ovided to me which will allow r			is at least 21 years old and knowingly and voluntarily				
bear or father a child in the	future. I have rejected these			appears to understand the				
natives and chosen to be sterilize  I understand that I will be	ed. e sterilized by an operation know	wn as		cedure.				
a3.	<ul> <li>The discomforts, risks and be</li> </ul>	enefits		Signature of person obtaining of	onsent		Date	
associated with the operation ri questions have been answered to	have been explained to me. A o my satisfaction.	All my		16	Facility			
	eration will not be done until at			16.				
	. I understand that I can chang ny decision at any time not			<b>-</b> DUNG10	Address	45.VT -		
sterilized will not result in the medical services provided by feder	ne withholding of any benefits erally funded programs	or		Shortly before I perf	IAN'S STATEM		onoro	tion unc
I am at least 21 years of		Voor		17.	on	18.		_
	_			Name of individual to be sterilized 18. (Con't), I explained				erilization operatior
I,5. of my own free will to be sterilized	, hereby co	nsent		sterilization operation	19. type of operation		, The	e fact th
,	(doctor)			it is intended to be a final			ocedure	and th
by a method called	7. My consent e	xpires		discomforts, risks and benefits a I counseled the indiv			that	alternativ
180 days from the date of my sign		•		methods of birth control are	available wh	nich are t	empora	
	ease of this form and other m	edical		plained that sterilization is differ I informed the individual				ent can h
records about the operation to: Representatives of the Di	epartment of Health, Education	, and		withdrawn at any time and that	he/she will no			
Welfare or	or projects funded by the Depar			benefits provided by Federal fur To the best of my knowle		the individ	dual to b	e sterilize
but only for determining if Federa	l laws were observed.	unon		is at least 21 years old and	appears me	entally con	npetent.	. He/Sh
I have received a copy of th	iis ioiiii.			knowingly and voluntarily required understand the nature and cons				peared
8. Signature	Date:9.  Month Day Year	_		(Instructions for use of	•			se the fir
· ·				paragraph below except in the	case of prem	ature deliv	ery or	emergen
10. You are requested to supp not required:	ly the following information, but	t it is		abdominal surgery where the safter the date of the			iess tha ature	an 30 day on th
Race and ethnicity designation (p	lease check)				ses, the seco		raph be	elow mu
□₁American Indian or	□₃ Blank (not of Hispanic origin	٨		be used. Cross out the paragra (1) At least thirty days h			ne date	of the i
Alaska Native	□ <sub>4</sub> Hispanic	')		dividual's signature on this sterilization was performed.				
□ <sub>2</sub> Asian or Pacific Islander	□ <sub>5</sub> White (not of Hispanic origin	1)		(2) This sterilization was performed.	performed less	than 30 d	lays but	more tha
■ INTERPRETER	R'S STATEMENT ■			72 hours after the date consent form because of the				
	assist the individual to be sterilized			plicable box and fill in information		Circumsta	11003 (1	crieck a
the individual to be sterilized by the		ally to		☐ 1 Premature delivery 20.	-	24		
	e consent form inlang			<ul><li>22. Individual's expected date of the control of the cont</li></ul>		21 23.		
belief he/she understood this exp	her. To the best of my knowledg lanation.	e anu		(describe circumstances):		23.(	(Con't)	
12.				Physic	_24 cian			
Interpreter	Date				ate	25.		
THE FOLLOWING MUST BE C WITNESS CERTIFICATION	OMPLETED FOR STERILIZATION	ONS PERI	FORMED	IN NEW YORK CITY				
I, <u>26.</u> do certif explained the consent form to				the counselor read and onsent form in his/her own hand	writing			
explained the consent form to	(patient's name)	e patient s	ign the co	onsent form in his/her own hand	willing.			
SIGNATURE OF WITNESS		Т	TLE			DATE		
<b>X</b> 29.				30.		3	1.	
	by the patient on admission for			given to me at the time I - 1	llu pignl 4b			
	nsidered all the information, advic o be sterilized by the procedure r						rm.	
SIGNATURE OF PATIENT		DATE		SIGNATURE OF WITNESS		DAT		
X 32.		33.		X 34.			35.	
DISTRIBUTION: 1 - Medical Re	ecord File 2 - Hospital Claim 3 -	Surgeon C	Claim 4 -	Anesthesiologist Claim 5 - Patie	ent			

# Field-by-Field Instructions for Completing the Sterilization Consent Form – DSS-3134 and 3134(S)

#### **Patient Identification**

# Field 1

Enter the patient's name, Medicaid ID number, and chart number; name of hospital or clinic is optional.

# **Consent To Sterilization**

#### Field 2

Enter the name of the individual or clinic obtaining consent. If the sterilization is to be performed in New York City, the physician who performs the sterilization (24) cannot obtain the consent.

#### Field 3

Enter the name of sterilization procedure to be performed.

#### Field 4

Enter the patient's date of birth. Check to see that the patient is at least 21 years old. If the patient is not 21 on the date consent is given (9), Medicaid will not pay for the sterilization.

#### Field 5

Enter the patient's name.

# Field 6

Enter the name of doctor who will probably perform the sterilization. It is understood that this might not be the doctor who eventually performs the sterilization (24).

#### Field 7

Enter the name of sterilization procedure.

#### Field 8

The patient must sign the form.

#### Field 9

Enter the date of patient's signature. This is the date on which the consent was obtained. The sterilization procedure must be performed no less than 30 days nor more than 180 days from this date, except in instances of premature delivery (20, 21), or emergency abdominal surgery (22, 23) when at least 72 hours (three days) must have elapsed.

Completion of the race and ethnicity designation is optional.

# **Interpreter's Statement**

#### **Field 11**

If the person to be sterilized does not understand the language of the consent form, the services of an interpreter will be required. Enter the language employed.

#### Field 12

The interpreter must sign and date the form.

# **Statement of Person Obtaining Consent**

#### Field 13

Enter the patient's name.

#### Field 14

Enter the name of the sterilization operation.

# Field 15

The person who obtained consent from the patient must sign and date the form. If the sterilization is to be performed in New York City, this person cannot be the operating physician (24).

#### Field 16

Enter the name and address of the facility with which the person who obtained the consent is associated. This may be a clinic, hospital, Midwife's, or physician's office.

#### **Physician's Statement**

The physician should complete and date this form after the sterilization procedure is performed.

#### Field 17

Enter the patient's name.

#### Field 18

Enter the date the sterilization procedure was performed.

Enter the name of the sterilization procedure.

# **Instructions for Use of Alternative Final Paragraphs**

If the sterilization was performed at least 30 days from the date of consent (9), then cross out the second paragraph and sign (24) and date (25) the consent form.

If less than 30 days but more than 72 hours has elapsed from the date of consent as a consequence of either premature delivery or emergency abdominal surgery, proceed as follows:

#### Field 20

If the sterilization was scheduled to be performed in conjunction with delivery but the delivery was premature, occurring within the 30-day waiting period, check box one and (21) enter the expected date of delivery.

#### Field 21

If the patient was scheduled to be sterilized but within the 30-day waiting period required emergency abdominal surgery and the sterilization was performed at that time, then check box two and (23) describe the circumstances.

# Field 24

The physician who performed the sterilization must sign and date the form.

#### Field 25

The date of the physician's signature should indicate that the physician's statement was signed after the procedure was performed, that is, on the day of or a day subsequent to the sterilization.

# For Sterilizations Performed In New York City

New York City local law requires the presence of a witness chosen by the patient when the patient consents to sterilization. In addition, upon admission for sterilization, in New York City, the patient is required to review his/her decision to be sterilized and to reaffirm that decision in writing.

#### **Witness Certification**

#### Field 26

Enter the name of the witness to the consent to sterilization.

#### Field 27

Enter the date the witness observed the consent to sterilization. This date will be the same date of consent to sterilization (9).

Enter the patient's name.

# Field 29

The witness must sign the form.

# Field 30

Enter the title, if any, of the witness.

# Field 31

Enter the date of witness's signature.

#### Reaffirmation

# Field 32

The patient must sign the form.

# Field 33

Enter the date of the patient's signature. This date should be shortly prior to or same as date of sterilization in field 18.

# Field 34

The witness must sign the form for reaffirmation. This witness need not be the same person whose signature appears in field 29.

# Field 35

Enter the date of witness's signature.

# **Appendix C – Acknowledgment of Receipt of Hysterectomy Information Form – DSS-3113**

An Acknowledgment of Receipt of Hysterectomy Information Form, DSS-3113, must be completed for each hysterectomy procedure. **No other form can be used in place of the DSS-3113.** A supply of these forms, available in English and in Spanish, can be obtained from the New York State Department of Health's website by clicking on the link to the web page below:

# **Local Districts Social Service Forms**

Claims for hysterectomy procedures must be submitted on paper forms, and a copy of the completed and signed DSS-3113 must be attached to the claim.

When completing the DSS-3113, please follow the guidelines below:

- Be certain that the form is completed so it can be read easily. An illegible or altered form is unacceptable (will cause a paper claim to deny).
- Each required field or blank must be completed in order to ensure payment.

A sample Hysterectomy Consent Form and step-by-step instructions follow on the next pages.

DSS-3113 (Rev. 4/84) ACKNOWLEDGEMENT OF RECEIPT OF HYSTERECTOMY INFORMATION (NYS MEDICAID PROGRAM) 1. RECIPIENT ID NO. 2. SURGEON'S NAME EITHER PART I OR PART II MUST BE COMPLETED Part I: RECIPIENT'S ACKNOWLEDGEMENT STATEMENT AND SURGEON'S CERTIFICATION RECIPIENT'S ACKNOWLEDGEMENT STATEMENT It has been explained to me, 3. , that the hysterectomy to be performed on me will (RECIPIENT NAME) make it impossible for me to become pregnant or bear children. I understand that a hysterectomy is a permanent operation. The reason for performing the hysterectomy and the discomforts, risks and benefits associated with the hysterectomy have been explained to me, and all my questions have been answered to my satisfaction prior to the surgery. 4. RECIPIENT OR REPRESENTATIVE 5. DATE 6. INTERPRETER'S SIGNATURE (If required) 7. DATE SIGNATURE X X SURGEON'S CERTIFICATION The hysterectomy to be performed for the above mentioned recipient is solely for medical indications. The hysterectomy is not primarily or secondarily for family planning reasons, that is, for rendering the recipient permanently incapable of reproducing. 8. SURGEON'S SIGNATURE 9 DATE X Part II: WAIVER OF ACKNOWLEDGEMENT AND SURGEON'S CERTIFICATION The hysterectomy performed on \_10. was solely for medical reasons. The (RECIPIENT NAME) hysterectomy was not primarily or secondarily for family planning reasons, that is, for rendering the recipient permanently incapable of reproducing. I did not obtain Acknowledgement of Receipt of Hysterectomy information from her and have her complete Part I of this form because (please check the appropriate statement and describe the circumstances where indicated): She was sterile prior to the hysterectomy. 11 (briefly describe the cause of sterility) The hysterectomy was performed in a life threatening emergency in which prior acknowledgement was 12 not possible. (briefly describe the nature of the emergency) She was not a Medicaid recipient at the time the hysterectomy was performed but I did inform her prior 13 to surgery that the procedure would make her permanently incapable of reproducing.

**DISTRIBUTION:** File patient's medical record; hospital submit with claim for payment; surgeon and anesthesiologist submit with claims for payment; patient

X

14. SURGEON'S SIGNATURE

15. DATE

# Field-by-Field Instructions for Completing Acknowledgement Receipt of Hysterectomy Information Form – DSS-3113

Either Part I or Part II must be completed, depending on the circumstances of the operation. In all cases, Fields 1 and 2 must be completed.

#### Field 1

Enter the recipient's Medicaid ID number.

# Field 2

Enter the surgeon's name.

# Part I: Recipient's Acknowledgement Statement and Surgeon's Certification

This part must be signed and dated by the recipient or her representative unless one of the following situations exists:

- The recipient was sterile prior to performance of the hysterectomy;
- The hysterectomy was performed in a life-threatening emergency in which prior acknowledgment was not possible; or
- The patient was not a Medicaid recipient on the day the hysterectomy was performed.

#### Field 3

Enter the recipient's name.

#### Field 4

The recipient or her representative must sign the form.

#### Field 5

Enter the date of signature.

#### Field 6

If applicable, the interpreter must sign the form.

#### Field 7

If applicable, enter the date of interpreter's signature.

#### Field 8

The surgeon who performed or will perform the hysterectomy must sign the form to certify that the procedure was for medical necessity and not primarily for family planning purposes.

Enter the date of the surgeon's signature.

# Part II: Waiver of Acknowledgment

The surgeon who performs the hysterectomy must complete this Part of the claim form if Part I, the recipient's Acknowledgment Statement, has not been completed for one of the reasons noted above. This part need not be completed before the hysterectomy is performed.

#### **Field 10**

Enter the recipient's name.

#### Field 11

If the recipient's acknowledgment was **not** obtained because she was sterile prior to performance of the hysterectomy, check this box and briefly describe the cause of sterility, e.g., postmenopausal. This waiver may apply to cases in which the woman was not a Medicaid recipient at the time the hysterectomy was performed.

# Field 12

If the recipient's Acknowledgment was **not** obtained because the hysterectomy was performed in a life-threatening emergency in which prior acknowledgment was not possible, check this box and briefly describe the nature of the emergency. This waiver may apply to cases in which the woman was not a Medicaid recipient at the time the hysterectomy was performed.

# Field 13

If the patient's Acknowledgment was **not** obtained because she was not a Medicaid recipient at the time a hysterectomy was performed, but the performing surgeon did inform her before the procedure that the hysterectomy would make her permanently incapable of reproducing, check this box.

#### **Field 14**

The surgeon who performed the hysterectomy must sign the form to certify that the procedure was for medical necessity and not primarily or secondarily for family planning purposes and that one of the conditions indicated in Fields 11, 12, and 13 existed.

#### <u>Field 15</u>

Enter the date of the surgeon's signature.