Notice Regarding Security of NY Medicaid Program Point of Service (POS) Devices

The NY Medicaid Program POS devices use, store, and transmit personal protected health information (PHI). PHI is defined as individually identifiable health information (45 CFR 160.103). It is your responsibility to keep POS device(s) and PHI secured and to report loss of equipment or information immediately to CSC at 1-800-343-9000. In addition, receipts printed from a POS device may contain PHI. The printed receipts are your responsibility to keep secured at all times as well. Any lost or misplaced receipts must also be reported immediately to CSC.

Loss of PHI on equipment or receipts may be considered a “breach” as defined in the HITECH Act (45 CFR 164.404), which would trigger a notification requirement in regard to the affected members, and could result in penalties as set forth in the 45 CFR 160.404.

If you wish to disable the printing option on your device, visit www.eMedNY.org/POS and view the “How to Turn off a Printer” presentation.